

# No Show/Late Policy

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## **No Show:**

If you cannot attend your appointment to see your family doctor please contact us by phone or E-mail as soon as possible. Failure to provide 24 hours notice will result in a “cancellation/no show” show fee charge of \$40.00 +HST.

Appointments with our specialists require 48 hours notice for all cancellations. Failure to provide 48 hours notice will result in a “cancellation/no show” fee charge of \$100.00 +HST.

## **Late:**

If you are late your appointment, there is no guarantee that you will be seen by the physician.

If you are late three times consecutively, you will be charged a “no show” fee charge of \$40.00 + HST.