

Volunteer Role	Life Stories Volunteer
Reporting to	Life Stories Coordinator / Befriending Manager
Organisation	SERVE
Volunteers subject to a Disclosure & Barring Service (DBS) Check	
Overall Role	Our Life Stories Volunteers are able to champion the life stories platform, challenge digital exclusion and support and form a positive one-to-one relationship with vulnerable adults who may be experiencing isolation in their life.
Main Tasks	
Key Responsibilities	<ul style="list-style-type: none"> • Being available to volunteer for two hours per week, over a six week period. There will be opportunities for continued volunteering for anyone interested. • Have fun with the person you're supporting, we want you to both enjoy the project, and look forward to your weekly visits or groups. • Building a sensitive and caring relationship with the service user, considering issues such as confidentiality, appropriate boundaries, non-discrimination and respecting different cultural values. • Spending time with the service user and engaging in activities aimed to teach independent use of digital devices for the purpose of creating a digital life story book • Providing 1:1 support through home visits or in a group setting • Attending induction training and participation in ongoing training activities/networking meetings • Meeting the Life Stories Coordinator for feedback and support. Informing the Life Stories Coordinator of any concerns.
Person Specification	<ul style="list-style-type: none"> • Ability to commit to the project • Ability to listen to and communicate with service users, other volunteers and staff • To be reliable and keep all commitments or appointments with the service users • Ability to maintain service users confidentiality • Ability to share skills, interests or activities with the service users to deliver life stories project in a friendly manner • To be respectful of the service user's individuality • Awareness and/or understanding of the key issues facing the service user • Prepared to share information