

Volunteer!



19 Church Street
Rushden, Northants
NN10 9YU

01933 315555

Registered Charity 1043321

www.serve.org.uk

For more information about anything you see in our newsletter please call our office on

01933 315555

Opening Hours

Monday to Thursday
8:30am-4:30pm

Friday
8:30am-4:00pm

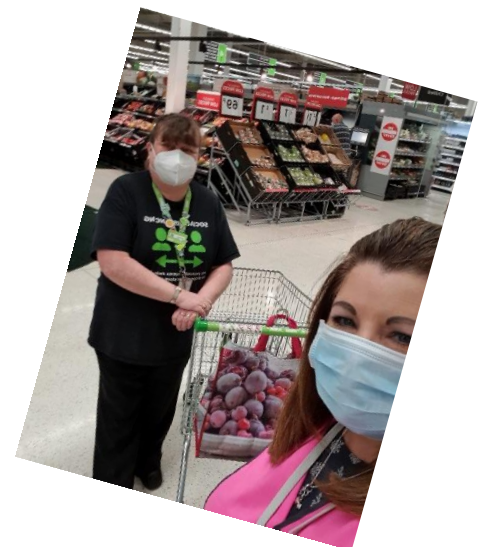
These are unprecedented times and your community needs you!

SERVE is coordinating essential shopping and prescription collections for those that need it, please contact gemma@serve.org.uk or call our office.

Since the start of the outbreak SERVE has been able to provide over 500 shopping trips for those that have been shielding or isolated.

We have helped with over 130 prescription collections and deliveries and have made over 2700 telephone calls to our beneficiaries or others in the community requiring support.

A HUGE thank you goes to over 60 new volunteers in the community that have or are now volunteering for SERVE during this time to help support the work that we are doing. Many of these have been furloughed from their permanent employment and have joined us during the crisis to support those that are most vulnerable at this time.



19 Church Street
Rushden, Northants
NN10 9YU

01933 315555

Registered Charity 1043321

www.serve.org.uk

Our office team deliver!

Staff from various departments have been going door to door delivering hearing aid batteries to those in desperate need of them.

Our offices are now open should you require batteries or we are still delivering to those who are shielding.



TRANSPORT

Just £10 per month can support one vulnerable person each week with their essential prescriptions and shopping needs as well provide someone to talk to.

Stop someone being lonely during the COVID-19 pandemic today by donating £10 per month to SERVE!



And tick monthly donation or visit our website <https://serve.org.uk/contact-us> Alternatively, you can call us to make a donation over the phone on 01933 315555

Our transport service has continued throughout the lock down providing medical journeys only. We have limited drivers available but have still been able to support our beneficiaries and cover over 350 journeys to GPs, Medical centres and Hospitals over this time.

We are always looking for volunteer drivers to provide transport for our members.

If you are currently furloughed or can offer a morning or afternoon as a volunteer driver please get in touch.

You will need a full UK driving licence, access to a car and a friendly manner. Mileage expenses are reimbursed to you.

If you can help please contact Jenni at transport@serve.org.uk or call 07764 560860 or our office on 01933 315555.



19 Church Street
Rushden, Northants
NN10 9YU

01933 315555

Registered Charity 1043321

www.serve.org.uk

Mobility Shop Sale!!!

**15% off everything
until 31st August 2020!!!**



Just £10 per month can support one vulnerable person each week with their essential prescriptions and shopping needs as well provide someone to talk to.

Stop someone being lonely during the COVID-19 pandemic today by donating £10 per month to SERVE!



And tick monthly donation or visit our website
<https://serve.org.uk/contact-us>
Alternatively, you can call us to make a donation over the phone on 01933 315555

Helen at Morrisons was our community champion last year and has continued to support SERVE by helping at our day centre once a month, with games and providing some lovely cakes!

Helen helped SERVE to gain a generous grant from the Morrisons Foundation.

Morrisons have helped us to relieve some of the boredom for our beneficiaries and every week have produced a Cheery Chatter booklet for them. This has included recipes, short stories, puzzles and jokes and they have been enjoyed by many.

They have also supplied us with potatoes each week to give out free to our shoppers.

You may have seen Bernard the Minibus on the road!! Morrisons have also been helping the foodbanks and have been using one of our minibuses to take their other contributions of free food to food banks in the local area.

Well done and a BIG thank you Morrisons for your continued support!!

Doorstep Deliveries

Morrisons door step deliveries are available to vulnerable and elderly members of the community, unable to go shopping in-store. To order your shopping for free next day delivery call 0345 6116111 and select option 5 to place your order.



Befriender Project

Nene Valley Community Action (a division of SERVE) took the decision (following Government advice) to socially isolate and distance our Volunteer Befrienders, and avoid face to face contact. This was not an easy decision to make but we needed to shield those vulnerable and at risk of infection. Staff at NVCA continued to contact their Befriendees by telephone each week to ensure they were keeping safe and well. Each week we have been sending our clients Word Searches, Crosswords along with a letter and drawing from local school children who have been keen to put pen to paper. This has made a huge difference to their wellbeing. Please see a couple of recent comments received from our clients.

“How very enterprising to get youngsters engaged in writing to us older ones, I congratulate you”.

“Thank you for cheering me up, I love doing the puzzles”.

“Really appreciate the phone calls each week”.

Last week we went on Garden Visits (following social distancing guidelines) rather than contacting by phone. Our Befriendees were enjoying the lovely weather and displaying their drawings in their windows.

Our Volunteers have also been kept informed on how their Befriendees have been over the last few weeks. Here are some of their comments received.

“I am missing my weekly visits and look forward to resuming these again”.

“Thank you for the updates, please pass on my best wishes”

WE WILL NEED YOU when the Pandemic is over as there will be a greater need to support our Befriender Project. We will be looking to recruit more Volunteers in order to combat the loneliness and isolation this will have caused. Please email info@nvca.org.uk or call 01933 313526 to find out more about the difference you could make.



Just £10 per month can support one vulnerable person each week with their essential prescriptions and shopping needs as well provide someone to talk to.

Stop someone being lonely during the COVID-19 pandemic today by donating £10 per month to SERVE!

**Go
to**



And tick monthly donation or visit our website <https://serve.org.uk/contact-us> Alternatively, you can call us to make a donation over the phone on 01933 315555

NEW Wellbeing Community Resilience Project

Funded by



SERVE has made 582 shopping trips since lock down

SERVE has delivered hearing aid batteries to 80 people

SERVE has collected and delivered over 130 prescriptions

Overview

SERVE is committed to providing the best possible care, well-being, and support to vulnerable adults in the community during the Covid-19 crisis.

SERVE is in partnership with the Community Resilience Hub set up by the Government which is being led by the District Councils. Our direct crisis service delivery is coordinating and supporting individuals in the community with essential groceries, prescriptions and hearing aid battery collection, along with 150 wellbeing / befriending telephone calls being made each week.

The partnership has a network of voluntary organisations including mental health support, family support and finance and benefits advice.

Complex cases are only going to increase in the local community and this project will enable us to prepare and manage the situation effectively and ensure consistent follow up care after the restrictions with social distancing are lifted.

Positive changes for beneficiaries

- Vulnerable adults will feel supported with mental health via virtual online support and telephone befriending
- Families will be supported by a professional team of family support links and youth counselling
- Vulnerable adults will be supported with their universal credit applications and finance/budget management

If you need additional support, please get in touch with our Community Wellbeing Resilience Team.

**Mental Health, Family or Financial Support contact
Cheryl Smith on 07764 560863**

19 Church Street
Rushden, Northants
NN10 9YU

01933 315555

Registered Charity 1043321

www.serve.org.uk

On The Buses

Pub Lunches, Day Trips and Shopping

Just £10 per month can support one vulnerable person each week with their essential prescriptions and shopping needs as well provide someone to talk to.

Stop someone being lonely during the COVID-19 pandemic today by donating £10 per month to SERVE!

**Go
to**



And tick monthly donation or visit our website

<https://serve.org.uk/contact-us>

Alternatively, you can call us to make a donation over the phone on 01933 315555



We are all missing our trips and unfortunately it seems that it may be a while longer before we can start taking people out again in our minibuses.

We are doing everything we can and we will start our trips as soon as we feel that we can do this in the safest possible way for everyone.

For the safety of our beneficiaries and community, SERVE is following government guidelines, which are updated regularly.

We will be in touch again as soon as we can get back on the road!!

Next Edition 15th August 2020