



# **Our Home Care Services**



**01933 352893**

**[info@serve.org.uk](mailto:info@serve.org.uk)**

**[www.serve.org.uk](http://www.serve.org.uk)**

# Home Based Care and Support Services

Our individually tailored Home Based Care and Support services give people who need assistance with everyday living the choice to remain as independent as possible in the comfort of their own home.

Whether you're looking for long or short term care and support at home for yourself or a loved one we would like to help.

We provide a comprehensive range of flexible tailor-made care and support services that help people to remain in their own homes providing assistance from 30 minutes to 24 hours a day.

SERVE have been supporting people to live independently in their own homes for over 40 years.

We pride ourselves on the quality home care and support services we provide to our clients.

Our latest CQC inspection rated us as a "GOOD" provider meaning we have been recognised by our Government Inspector as offering services that are safe, effective, caring, responsive and well led.

All of our carers are fully trained and have a full enhanced DBS.

Inspected and rated

Good



## Types of care we provide ...

- Elderly and Dementia care
- Complex care
- Palliative care
- Respite Care
- Convalescence



## The support we provide ...

- Washing/bathing
- Dressing/undressing
- Personal appearance
- Managing continence
- Laundry
- Meal preparation
- Assistance with medication
- Companionship
- Shopping



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# Free Care Needs Assessment

If you need support to remain independent in your own home or just fancy a change of scenery with a day out at our Wellbeing Centre, why not book an appointment for our Free Care Needs Assessment with our care team.

At SERVE, we don't believe in a 'one size fits all' care solution. We understand that each and every service user is different, and will have different needs, preferences and expectations. A friendly and experienced member of our team will meet with you.

You will have the chance to ask any questions you may have about the services we provide.

This initial assessment takes place in the comfort of your home, so you don't need to worry about travelling to meet us anywhere.

Completely free, you are under no obligation to proceed with our services if you don't feel they are appropriate.

Call the office for more information. Assessments will be arranged at a time and date most convenient to you.



Inspected and rated

Good



# Assisted Bathing

Assisted bathing in our fully equipped private bathroom at our Day and Activity Centre where the spacious bathroom includes an overhead tracking hoist and powered bath lift should you need it.

Our caring staff can help you get ready, help you in and out, help to wash and dress ... we'll even pick you up and take you home again!

One of our experienced staff will complete an assessment with you to ensure everything is safe and to your liking. For more information on any of our care support please contact the care team at SERVE.

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## Shopping

### Your Shopping as you like it!

Our dedicated and fully vetted staff can pick you up and help you around the shops, or do the shopping and deliver it back to you.

We can even check the cupboards and help you to make a list!



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# Home Care Price List

PRICES CORRECT AS AT 1ST FEBRUARY 2022

## Home Care Price List as at Tuesday 1<sup>st</sup> February 2022

<b>Personal Care Visit Charges</b>		
Includes, accompanied visits and sitting service		
Monday – Friday 07:00 to 19:00	per hour	£27.00
	30 minutes	£16.50
Monday – Friday 19:00 – 22:00	per hour	£29.25
	30 minutes	£18.20
Saturday and Sunday 07:00 – 22:00	per hour	£35.00
	30 minutes	£22.25

<b>Domestic Cleaning</b>		
Monday – Friday	1 hour	£15.50

<b>Shopping Services</b>		
Monday – Friday	1 hour (shop only)	£15.50

<b>Overnight Care, per night</b>		
Sleep in 22:00 – 07:00	Per Night	£180.00
Waking night 22:00 – 07:00	Per night	£250.00



**serve**  
supporting independence

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# Home Carers Wanted!

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Spend your working hours making a difference to someone's life  
Please contact us for more information about the role

From £10.50- £17.00 Per Hour

Guaranteed Hours

Flexible shifts

Paid Travel Time

Full Training

Paid Mileage

Career progression

Paid Holiday

Car drivers required

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[sam.horne@serve.org.uk](mailto:sam.horne@serve.org.uk) **01933 315 555**

# Our Values



**CARING**

**PERSON  
CENTRED**

**PROFESSIONAL**

**SUPPORTIVE**

## **Make a Difference**

- *improve lives*
- *promote independence*
- *help others to help themselves*

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