

# COVID-19 Guest Guidelines

Since the mandatory statewide closure due to COVID-19, we want to assure you that we are taking the health and safety of our clients and our staff very seriously as we reopen the salon. There are many new safety precautions and sanitation measures that we are implementing.

We are asking our clients to please call and schedule for an appointment so we can best accommodate you. We will accept walk-ins, but understand that appointments have priority and we cannot guarantee the wait time. Below is an overview of what you can expect when you return to Aqua Nails Bar for your next appointment.

- All clients and employees will be required to wear a mask while at the salon.
- Please arrive on-time for your appointment and allow an additional 5-10 minutes for check-in.
- Only clients with scheduled service (no extra guests, children or service pets) for the time being.

## WHEN YOU ARRIVE TO THE SALON

- You will be asked by a salon staff member to have your temperature taken using a no-touch digital thermometer and you will also be asked to sign a liability waiver prior to your service. Upon arriving to the salon, we will check you in and may ask that you wait in your car until your manicurist is ready. Our reception area are currently closed to minimize traffic within the salon.
- We will continue to practice social distancing in the salon (except if you are in the same party).

## DURING YOUR APPOINTMENT

- All staff and guests will be required to wear a mask while in the salon and to wash/sanitize hands before your appointment.
- Employees are following strict sanitation and disinfecting procedures all day long. These procedures include but are not limited to frequent hand washing, disinfecting chairs, tables, and tools. Disinfecting door handles and knobs, restrooms, and all high touch areas
- An employee may ask you to keep your personal items to a minimum and may ask you to disinfect your phone (or any other items sitting out) with a wipe.
- Hugging and handshaking and anything other than the required contact to provide your service should be avoided at this time.

If you have an underlying health condition we ask that you wait at least 14 days to return to the salon. In addition, if you have been ill or around someone who has been ill, please wait 14 days to reschedule your appointment. Your safety and the safety of our staff is our top priority. **WE RESERVE THE RIGHT TO REFUSE SERVICE TO ANYONE SHOWING VISIBLE SYMPTOMS OF ILLNESS, EVEN WHILE WEARING A FACE MASK.**

*Thank you so very much for your kindness and support during this difficult time in history.*

*We miss you dearly and look forward to seeing you!*

