

UPRT Global Summit Welcome Package

Welcome to the United Airlines Flight Training Center!

Thank you for attending the first UPRT Global Summit. We are happy you are here! We are looking forward to a great couple of days. Our sincere wish is for this to be an enriching learning experience for all of us with a great exchange of ideas. Loss of Control – Inflight continues to be the highest risk of loss of life in our industry. Together we can significantly mitigate that risk through excellence in training. This summit provides an unprecedented opportunity to learn from industry experts, connect with a cross section of highly experienced airline industry professionals, and motivate all of us to improve our upset prevention and recovery training. We want everyone to feel comfortable to engage openly with your peers to ensure the free flow of ideas.

You should find all the information you need in this welcome package including contact information for our UPRT development team. Please feel free to reach out to any of them if you need anything or have any questions.

Thank you all for your professionalism and desire to make our industry even safer. See you at the summit!

Sincerely,

Bryan Wright

Bryan Wright
United Airlines
A320 Captain
UPRT Development Lead

General Summit Information:

The UPRT Global Summit officially kicks off promptly at **1230 MDT on Tuesday** (21 May) and will end at **1400 MDT on Wednesday** (22 May) at the United Airlines Flight Training Center in Denver. Please give yourself 30-45 minutes to get checked in, get your name tag, and make your way to the Multi-Assembly Space (MAS). It is probably a 30 min ride from the Denver airport. If you would like to show up early we will be having some videos and open discussion starting at 0930.

We recommend business casual attire but please be comfortable. Denver hasn't got the memo that it is spring. We are expecting highs in the mid-50s and lows about 40 with rain (that's a high of about 14°C for our international brethren).

The Training Center Address is: **7500 E. 35th Ave, Denver, CO 80238**. The entrance is at the security gate on the North side of the complex off of 35th Ave. Please see the attached map to get oriented. We will have bag storage so you can come direct to the summit or stop at your hotel first

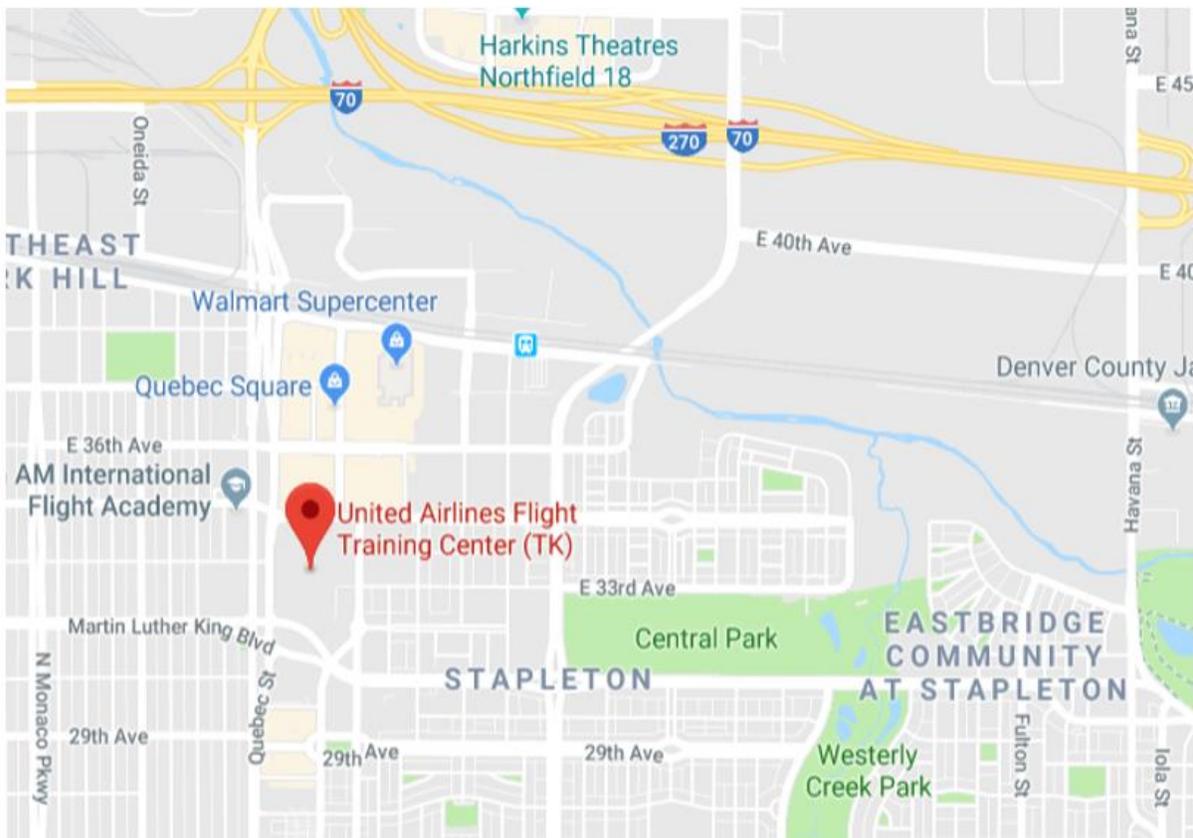
United and our vendor sponsors will be providing dinner on Tuesday night, breakfast on Wednesday morning, and a working lunch on Wednesday afternoon. We will also have coffee and water available. For other snacks and meals during the summit you are welcome to use the Training Center cafeteria which is very close to our meeting area. They provide a wide variety of made to order and prepared food.

Transportation to/from Denver International Airport (DEN):

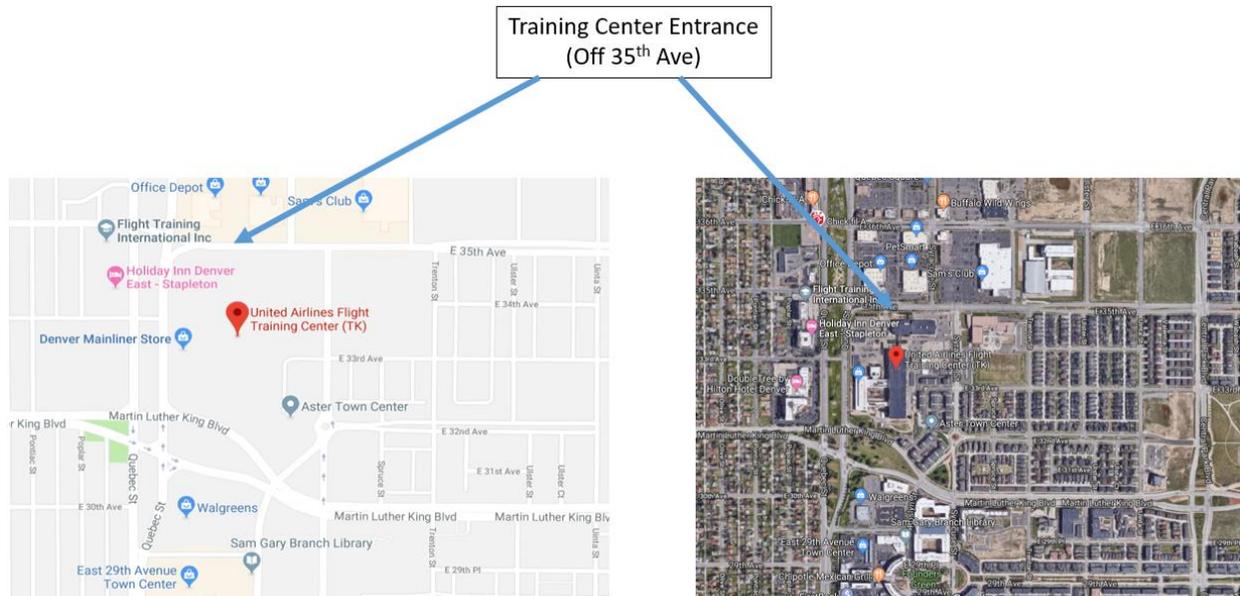
United is not providing any transportation to/from the airport. Please arrange your own transportation. The address given above and on the map should take you to the 35th Ave gate where you can go through security.

Maps:

**United Airlines Flight Training Center
7500 E 35th Ave,
Denver, CO 80238**



Proceed to the security gate on the North side of the complex (turning south from 35th Ave into the Training Center complex (see arrow on map below). Please use the **RIGHT (visitors)** lane at the security entrance to proceed to the security shack and start your check in process. You will need a picture identification (like a driver's license or passport) to gain entry.

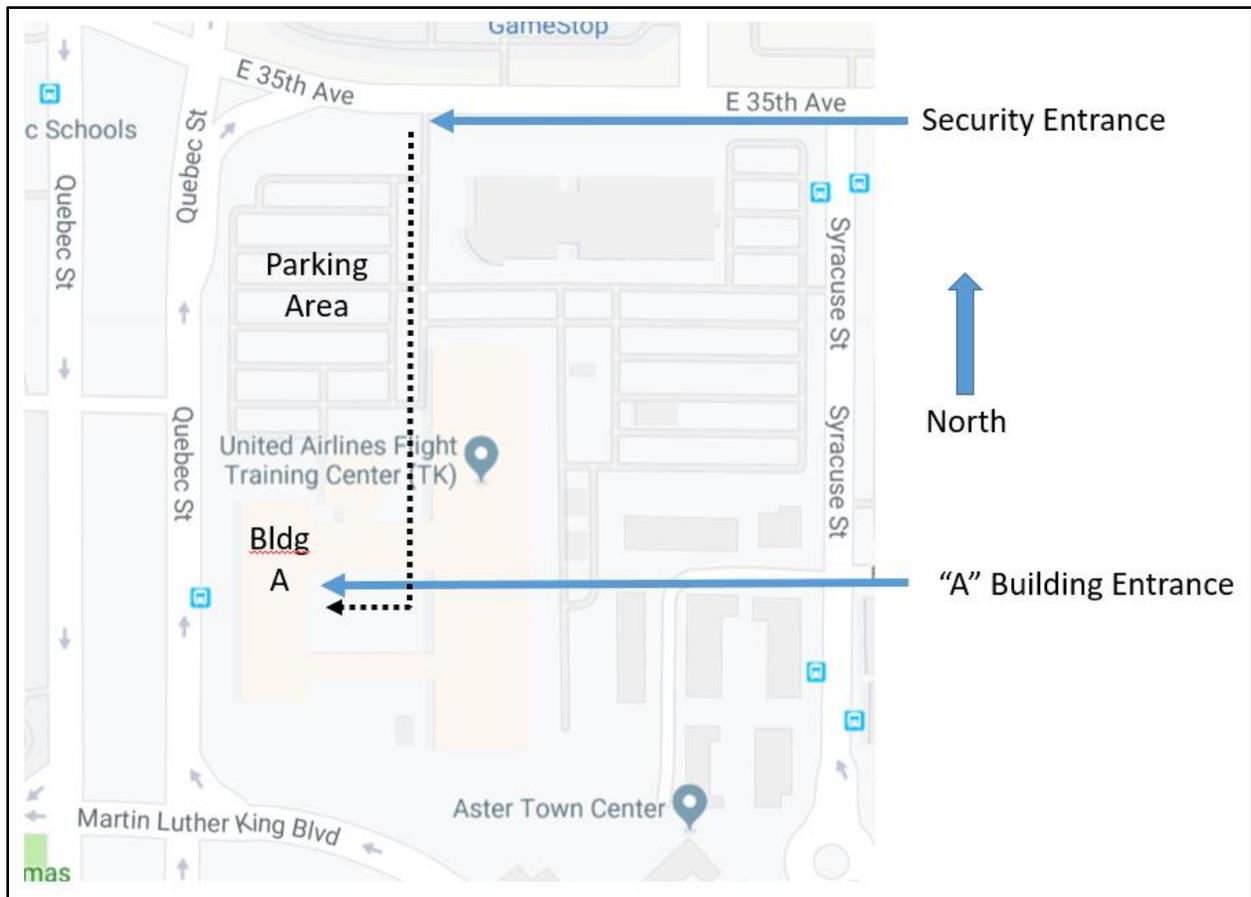


Check In Procedures:

At the security shack one of our UPRT hosts will be there to meet you. Please tell them you are there to attend the UPRT Global Summit. The host will check you off our registration list and will direct you to the **“A” building entrance** for check in and to get your name tag. See the Training Center map below for the route from the gate to the entrance. We will have signs pointing the way.

If you are driving the host will also give you a form for you to provide some automobile information then issue you a parking hang tag for your mirror. Again, please use the right (visitor's) lane at the security gate. Once through the gate please park in any available spot on the NW parking area (see map) and proceed to the **“A” building entrance**.

After entering the building follow signs to the registration desk. At the registration desk a host will provide you your name tag (with lanyard, holder, raffle tickets, and *drink tickets*... yes you will have 2 drinks on us and our wonderful sponsors). There will be available bag storage both days for your convenience.



Agenda:

We have a packed agenda with a variety of speakers, experts, and venues that should spark a great exchange of ideas. Please come ready to share. If you have any specific questions that you want to make sure we discuss you are welcome to send them in advance to:

bryan.wright@united.com. We will archive them and make sure that the proper experts and/or panelists can be prepared to discuss them. Here is the agenda for our 2 days together:

LEARN-CONNECT-INSPIRE

UPRT Global Summit Agenda:

0930-1130 Multi-Assembly-Space (MAS) Optional Early Arrivals

UPRT videos/Development discussion/Vendor booths

DAY 1 KICKOFF

1230-1300 Multi-Assembly-Space (MAS)

“LEARN” Introduction

Welcome

United Leadership

1300-1345 MAS

Upset Recovery Training Lessons from Accident Investigations

Dennis Crider,
Chief Technical Advisor NTSB

1400-1445 MAS

EVEN MORE Upset Training Lessons Learned

Jeff Schroeder,
Chief Scientific Advisor FAA

1500-1545 MAS 1-2-3 Break-Out (3 topics)

1. Highest Industry Threat for Upsets
2. Solutions to Establishing Type-specific UPRT SMEs
3. Global Regulatory Status/FSTD working as envisioned

Brian Sims, Delta

BJ Ransbury,
Aviation Performance Solutions-APS

Itash Samani, CAE

1600-1645 MAS 1-2-3 Break-Out (3 Expert Panel topics)

1. AQP/FAA
2. Type EET Differences Analysis (757-767)
3. Simulator

Jerry Preiser Delta
Steve Fredricks United

Mike Tarsa UPS
Ben Lafargue FAA AFS-280

David Gingras Birhle
Nigel Sargent Alaska/I. Samani CAE

1700-1730 MAS

Day 1 Wrap-up

Holding Pattern

1730-2030

"CONNECT" SOCIAL EVENT – Fountain Courtyard

Happy Hour/Dinner/Raffle
"Boom"- Raymond Russell

DAY 2

0700-0800

BREAKFAST– Fountain Courtyard

0800-0905 MAS

Narrative

Rod Herrig/Randy Webb United

CRM Reliance in a Startle (Prevention)

Chris Sharber, Human Factors United

0925-1020 MAS (Expert Panel)

Airline Training Development

Airlines/Trainers

1040-1130 MAS 1-2-3 Break-Out (3 topics)

1. UPRT: How did we get here & where is the world going Sunjoo Advani, IDT
2. UPRT Implementation (Boeing/Airbus) Bryan Burks, Alaska
3. Airspeed Mach Unreliable/Use of Trim during recovery Bill Roberson, Southwest Airlines

1130-1230

LUNCH– Fountain Courtyard

1230-1320 MAS (Expert Panel)

Program Implementation-Future Focus

Airlines/FAA/Trainers/Manufacturers

Saves

Good News Stories

1330-1400 MAS

“INSPIRE” Wrap up

Holding Pattern-Thank You-Challenge

LEARN-CONNECT-INSPIRE

Contingencies:

Late or Unscheduled Arrivals: If you get to the security shack at an off time there may not be a UPRT host available to meet you. In this case tell the gate guard that you are there for the “UPRT Global Summit.” The guard will call one of the hosts to come out and meet you. Please be patient because this may take 5-10 min.

Need General Help During the Summit: All the United UPRT hosts will be wearing blue name tags (as opposed to the white name tags of general attendees). Please approach any one of the UPRT summit hosts and they will answer your questions or direct you to somebody who will. If for some reason you cannot get hold of one of the hosts, please call Eileen Tanaka (303) 907-1773.

Urgent Need after Hours: Please call either:
Captain Bryan Wright: (303) 522-3172
F/O Robert “Fusch” Fuschino: (303) 594-6545