



To our supporting customers,

Peak Performance Golf is happy to announce the re-opening of our facility using guidelines provided by the Province of Ontario. We will be opening our doors *Thursday, May 21st* at 9 am. With the opening of our facility will be following an extremely strict set of guidelines that all staff members and customers are required to follow. Protocols may change depending on Government regulations.

Health authorities have stated we are able to open if physical distancing requirements are complied by staff and customers within our facility. The safety of our staff and clientele remains our primary concern. In order to continue operations during the COVID-19 crisis, it is extremely important that all customers abide to all guidelines and protocols that have been outlined by Peak.

As these protocols are applied - we will be adapting our bookings methods. Bookings must be made in advance and we will no longer be accepting walk-ins until further notice. The first booking will be at 9:00AM and you are able to arrive 15 minutes prior to warm up. Each Mat Time will be 1 hour long, and short game will be maximum 30 minutes either before your booking or after. Operating hours until further notice are Monday - Friday 9:00AM - 5:00PM. There will be a limit of 10 clients allowed in the facility, and seating areas are no longer provided.

Although this is a difficult time for all, we will do everything in our power to provide a safe place for all. Please follow all rules stated below.

COVID-19 RULES AND PROTOCOLS AT PEAK PERFORMANCE GOLF

CUSTOMER GUIDELINES

- Recommend that ALL customers are always to wear a mask when within our facility
- There will always be a limit of 10 clients in the facility
- Only clients with pre-booked appointments will be allowed to enter the facility: Mat Time bookings will be allowed in the facility 15 minutes before their booked time and will be for 1 hour. Short game MUST be booked either before or after bay booking - max 30 minutes (chipping and putting)
- There will a limit of two persons on the chipping green and 3 persons on the putting green
- Clients will be required to answer health AND travel questions when asked. Anyone who is exhibiting any symptoms will not be allowed to enter - if they are already in the facility, will be asked to leave immediately. If you are feeling unwell or have been in close contact with someone who is unwell - we ask you to not come in and practice
- There will be NO congregating within the facility once your booking time has concluded you will be expected to leave facility. If you are a parent - please wait outside in your car, there is no waiting area
- Please bring your own water bottles to use for refill. No cups or mugs will be provided to anyone
- There will be no selling of food or beverages within the facility

- Club rentals will NOT be offered
- A maximum of 1 person will be allowed within the washrooms
- Any items that were brought in by customers must be taken when finished. We ask you to clean up any waste that you may have left in a hitting bay
- There will be NO sharing of training aids within the facility (this includes tee stands)
- The gym and locker room showers will be off limits

STAFF GUIDELINES

- All staff members will be cleaning all touched surfaces with Lysol wipes
 - Hitting bays, training aids, bathrooms
- Golf balls will be cleaned every day
- Masks will be worn by all staff members when within our facility
- All technology will be cleaned by a staff member after use
- Staff will be ensuring all policies are being abided by, by all customers

We are incredibly happy to be opening our doors to the public again, and we understand that these protocols will make day to day operation feel different than before due to COVID-19. We hope that we can create a safe space for all to practice.

Your patience and loyalty is greatly appreciated during this unusual time we are facing.

Sincerely,
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PEAK PERFORMANCE GOLF
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