

1. The Driver Conditions - To drive the Campervan you need:

- To be of Age 25 – 70
- Minimum Experience – 24 months of a full drivers licence.
- Licence – UK / EU / AUS / NZ / USA / CAN
- Convictions – No more than 2 minor motoring convictions in the last 5 years
- Points - A Maximum of 3 points
- Accidents – No more than 1 fault accident in the last 3 years
- To have two forms of identity, including proof of permanent address from the last 90 days, matching the main drivers licence. One of these must be a utilities bill, the other can be a bank statement, mortgage statement, etc.

Hirers cannot be insured in the following circumstances:

- Hirers under 25 or over 70 years of age unless otherwise agreed by the Insurer.
- Hirers aged without a full driving licence valid in the United Kingdom, or International equivalent which has been held for 24 months.
- Persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/or have had their driving licence endorsed or suspended or penalty points imposed. Parking and not more than one speeding offence in the past 3 years may be ignored.
- Persons who have any mental or physical defect or infirmity or suffers from fits, diabetes or any heart complaint which will impact on their ability to drive the campervan.
- Persons who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.
- Persons engaged wholly or partly in professional entertainment or professional sports persons.
- Jockeys and persons connected with racing of any sort.
- Persons who, whilst driving, have been involved in more than one accident during the past 3 years.
- Foreign Service Personnel other than persons born in the United Kingdom.

If one of the above criteria applies to you, we can discuss with the insurance company to see if an exception can be made, but this may involve an additional premium.

2. Driving of the Vehicle

- The vehicle must not to be driven above 50mph (as indicated on speedometer). The vehicle is fitted with Telematics which alert us if this speed has been breached. If this

speed is breached for an extended period of time it will damage the engine and you will be liable for the cost of damage to the engine caused by speeding.

- If driving the Classic Air-cooled vehicle (Jinxy) The vehicle must not be driven for more than 2 hours continuously. For every 2 hours the vehicle must be stopped for 30 minutes.
- The vehicle should be driven in a cautious manner with gradual acceleration, braking and maneuvering appropriate for a 50 year old designed braking and driving system. Neither the water-cooled or air-cooled vehicles are like a modern car and should be driven with care and mechanical sympathy.
- As you sit in front of the wheels you must take corners at a wide berth so the corners are not cut which may cause damage to the side of the vehicle, wheels/tyres or footstep.
- Speeds Bumps are to be driven over at a maximum of 5mph, particularly if hiring a lowered vehicle.
- The hirer will be responsible in full for any costs occurred for any damage caused to the engine or vehicle due to accidental damage, or willful or negligent action of the Hirer or acts which contravene the T&Cs of hire as stated in this document.

3. Rental Restrictions

- No one way rentals unless explicitly agreed with OWNER prior to confirmation of booking. This will incur a collection charge that will be agreed with the hirer prior to confirmation.

The Vehicle is not to be:

- Driven in an unsafe, reckless or dangerous manner.
- Driven off the road or on unsafe road surface
 - Campsite grounds are an exception so long as not severely potholed/ undulating which may cause damage to the vehicle.
- Used in a manner which could cause damage to the vehicle, its passengers or third parties or their property
- Driven in an area prohibited by law, by us or on private property to which access is excluded.
- Driven by a person in any way under the influence of alcohol or drugs.
- Driven by any person not authorised by us to do so (See Definitions, section 15)
- Driven by any person under the age of 25 unless pre-authorized to do so by the OWNER and their Insurance Underwriters.
- Driven by any person not legally entitled to drive a motor vehicle
- Driven by any person not legally entitled to drive a motor vehicle of this type
- driven by any person not in possession of a full valid driving licence
- Left unoccupied with any of the keys in or on the vehicle
- Left unoccupied without the vehicle being fully locked

- The Clamp must also be secured when the vehicle is left unattended at all times.
- Submerged in water, or put into contact with salt water
- Used for any illegal purpose, or for any race, rally or contest
- Used to tow any other vehicle and/or trailer
- Used to carry passengers/property for hire and reward
- Used to carry more passengers or property than is permitted by the than the permitted capacity of the camper van and the specific hire agreement entered into.
- Used to carry volatile material (including but not limited to liquids, gases, explosives or corrosives)
- Used in any way that would breach your obligations under the hire agreement
- Lent or hired to a third party
- Moved without the written consent of OWNER out of the permitted UK mainland.
- Used on adverse road or weather conditions
- No smoking. A £250 valet charge will be deducted from the security deposit where there is evidence of smoking inside the vehicle
- All fines (e.g. parking, speeding, tolls etc.) will be the responsibility of the hirer
- Only unleaded fuel should be used. The hirer will be liable for any damage and any rectification costs should incorrect fuel be used.
- Campervans may only be used at festivals of any description with prior agreement before booking

4. Vehicle Restrictions and Inclusions

- Restrictions
 - **Jinxy** - Up to 100 miles per day of the hire period. Additional miles above this will be charged at £1 per additional mile and will be deducted from your security deposit.
 - **Ziggy** - Up to 150 miles (200KM) per day of the hire period. Additional miles above this will be charged at £1 per additional mile and will be deducted from your security deposit.
- Inclusions:
 - All gas for cooking and heating – if the Gas canister runs out, please purchase a replacement (of the same size & type, normally available from camp sites) and on the production of the receipt we will reimburse you.
 - Fully comprehensive insurance for one driver (additional driver at a cost of £8 per day of hire)
 - UK Breakdown cover
 - Use of all on board equipment
 - Extras as specified on the booking form and agreed in the rental agreement.

5. Security Deposit

A £500 security deposit is required before the vehicle is handed over. This must be paid by the main driver's debit or credit card to validate the insurance.

The security deposit may be increased at the discretion of the insurers for hirers who do not meet the conditions in section one above.

This will be refunded within 7 working days of the end of the hire period, provided the vehicle is returned, on time to the agreed location, in the same condition as it was when picked up. E.g.

- With the interior and all equipment and utensils clean and undamaged
- With the exterior, including wheels and tyres, undamaged
- Unleaded fuel at the same contents as when hired
- Undamaged through negligence or accident
- Within the mileage limit agreed at hire

The company (OWNER) may take up to 7 days to review the vehicle and return the deposit if the vehicle is agreed to be in the same condition as it was hired out.

The cost of rectifying any damage to the campervan exterior or interior will be deducted from the security deposit. You are liable to cover additional costs for any damage that occurs to the camper if you are found to be liable for negligence, or breaching any of the terms and conditions stated in this agreement. For example, but not limited to:

- New Engine due to negligence/speeding excessively - Circa £2800

If you hire out optional extras and these get damaged/lost/broken the costs will be deducted from your security deposit, including but not exclusive to:

- Roof Rack -Circa £300
- Awning – Circa £350

6. Hire, Collection and Return Times

Collection: Please allow 1 hour for the hand-over to complete the documentation and demonstrate your vehicle to you. The OWNER will also agree any existing damage and the inventory of equipment supplied.

Return: The vehicle must be returned on or before the date and time stated on the rental agreement. It must be clean and in the same condition as it left otherwise charges will be made See section 5. Please also allow up to an hour for hand-over on return of your vehicle.

Pick up Times (Unless agreed otherwise with THE OWNER): 3pm on day of hire

Drop off times (Unless agreed otherwise with THE OWNER): 11:50am on day of return

Please be aware that by returning the vehicle later than the mutually agreed time that is signed in your booking form, you will not be insured and therefore committing a motoring offence. It will also impact adversely on the next hirer.

A charge of £25 per hour, or part thereof, will be levied, to cover additional insurance administration. This will be deducted from your security deposit.

7. Payment

- A non-refundable deposit of is payable within 48 hours of the OWNER sending the booking form. Following this time period, if the deposit (see below) is not received, the dates will be forfeit. We will confirm your reservation, once the monies have cleared.
 - For hires under £150 the non-refundable deposit is the total cost of the hire.
 - For hires over £150 the deposit at time of boking is £150.
 - If the booking is within 6 weeks of hire the full amount is payable at time of booking, £150 of which is the non-refundable booking fee.
- The remaining balance of hire is due 6 weeks prior to departure. We will accept card payment over the phone or bank transfer. Please see section 8 for cancellations.
- Failure to pay at 6 weeks prior to hire will result in contact from the OWNER. If payment has not been received at 4 weeks prior to hire, following the contact from the OWNER the dates will become forfeit and the £150 deposit, or monies thereof are non-refundable as agreed above.
- Gift Vouchers are non-refundable, including any spent funds.

8. Cancellation

- If you cancel your booking up to 4 weeks before departure, we will refund up to 50% of the total hire charge. This is up to, but not inclusive of the £150 non-refundable deposit.
- If you cancel less than 4 weeks prior to departure, all monies paid are non refundable
- If, due to circumstances beyond our control, the reserved vehicle is not available for hire you will be offered to use your deposit towards an alternative hire period. If an alternative hire period is not suitable, our liability is limited to a maximum of the total hire charge.
- We strongly advise that you take out suitable holiday insurance to cover cancellation eventualities.

9. Pets

- We are dog friendly! Having a small Westie of our own who loves camping, we would love to help you take your dog with you. If you would like to take your dog with you on holiday, please contact us beforehand to discuss. Please note we only allow breeds up to Labrador size, unless it is an assistance dog.
- You will be liable for any damage to the camper that arises from your dog(s) being in the camper. This will be deducted from your security deposit.
- Please use the throw provided at all times to protect the seats in the camper.
- The cost is £10 for 1 dog. Additional dogs may be discussed and agreed at the discretion of the OWNER.

10. Insurance

- Fully comprehensive insurance is provided for the period of hire. The security deposit, paid by the main driver on collection of the vehicle forms the excess on the policy. This covers the vehicle and fitments for damage and damage to third party property which the hirer will be liable for.

The following is not covered by insurance:

- Tyre damage
- Minor damage to exterior vehicle paintwork, and with total repair costs less than £500 (£750 for non UK residents)
- Loss/damage/theft to the radio, stereo equipment, and aerials
- Personal effects within or from the vehicle
- Interior damage including burns to seats, flooring and living or cooking equipment
- Any equipment on hire
- Any consequential expenses or additional costs incurred in hiring alternative vehicles
- Missed transport, accommodation, travel expenses or any third party claims in connection with a breakdown or accident
- Damage to the mechanical components through negligence of the hirer.
- The Hirer shall be liable to pay the full cost of repair of any damage which the campervan may suffer as the result of accidental damage, or willful or negligent action of the Hirer

11. Security

- Jinxy - The doors are to be locked at all times the vehicle is parked. The security clamp is to be secured at all times whilst the vehicle is parked, even when in a campsite.
- Ziggy – The doors are to be locked at all times the vehicle is parked. The clamp is to be secured when parking for extended periods of time, including camping overnight.
- Theft of the camper resulting from the clamp not being secured will result in a charge of up to 25% of the fixed value of the camper as agreed with the insurance company.

12. Safety

- It is the responsibility of the hirer to ensure that all equipment is securely stowed in its correct location before setting off. This includes, but is not limited to the roof being secured down correctly, the clamp being removed and stowed safely and the electrics being disconnected and stored safely.
- Where seatbelts are provided, it is the hirer's responsibility to ensure all passengers use their seatbelts correctly when the vehicle is in motion.
- It is the responsibility of the parent or guardian to ensure the safety of children whilst in or around the vehicle.

13. Accidents and damage

- In the event of an accident, you must inform the OWNER immediately. Any theft, road traffic accident or damage to third party property arising out of your use of the vehicle must be reported by you to the local police.
- Names, addresses and contact telephone numbers for any and all third parties and witnesses must be obtained by you, even if the matter appears to be straightforward and/or the damage minimal.
- By signing these Terms and Conditions, you agree to assist us and our representatives in handling any claim arising from any accident, incident or event occurring while the vehicle is in your care, including but not limited to the completion of report forms and witness statements, interview by our representatives or their agents and attending Court to provide evidence.
- A full report of the accident must be submitted, to the OWNER, within 3 days of occurrence.
- Any accident to the interior or exterior of the hire vehicle will be repaired at the hirer's cost and be taken from the security deposit once suitable quotations for such repairs have been obtained.
- The full security deposit is the excess on the vehicle insurance policy and is retained by the insurers, should you be involved in an accident.
- Damage to tyres and wheels is not covered by the insurance and will be the responsibility of the hirer to repair or replace as necessary.

14. Breakdown

- If the vehicle is showing any signs of problems please stop as soon as it is safe to do so and contact the OWNER immediately. This includes, but is not limited to warning lights (Oil, battery etc), flat tyres and strange smells. Do not attempt to fix yourself.
- In the event of a breakdown, please call the OWNER. We may be able to assist over the phone, with roadside repairs, to help you get on your way.

- If deemed necessary the OWNER will organize the recovery of breakdown for you. Please do not organize your own breakdown recovery as this is included by the OWNER
- If the vehicle cannot be repaired by the breakdown service or garage, we may be able to provide an alternative vehicle. If no vehicle is available then the OWNER will refund the remaining days' hire costs. No additional costs or compensation for loss of days will be accepted by the OWNER
- If you arrange for the vehicle to be recovered to any other location, you will meet the cost of recovery to our own local approved garage.

15. Data Protection

In accordance with the GDPR:

- The OWNER will not sell or pass on your details to any third parties.
- The Data collected on the booking form is required by the OWNER for ensuring suitability and safety of the driver, passengers, hirer and vehicles.
- The Drivers information collected on the booking form is required by the insurance under-writers as part of the insurance agreement.
- The Hirers information collected on the booking form is required by the insurance under-writers as part of the insurance agreement.
- Both the Driver and Hirer's proof of identity is required by the insurance under-writers as part of the insurance agreement.
- The booking forms and proof of ID of both Driver and Hirer (if separate persons) will be securely held by the OWNER for 24 months following the hire, in line with insurance requirements.
- You agree that you may be contacted within 24 months if a need arises for insurance or fine purposes.
- Following 24 months the booking forms and proof of ID will be securely disposed of.
- You have to opt into receiving marketing information and offers from the OWNER on your booking form. If you do not select this option you will not receive further marketing correspondence following your hire.

16. Definitions

- "This agreement" means: - The Rental Agreement, (Booking Confirmation), the insurance motor rental agreement (Driver Insurance Form) and these terms and conditions. In the event of any discrepancy between any literature, the wording of these terms prevails.
- 'Owner' (Or Company) means [XXXXX], owned by [FULL NAME OF OWNER] of [FULL ADDRESS]
- Customer or Hirer means the person nominated as the hirer under the heading 'Main Driver' on the booking form and the person responsible for all charges.

- 'Additional Driver' are those nominated and paid for by the main driver to also have driving use of the vehicle, in agreement with the Hirer.
- Rental Period means the period of hire referred to under the heading 'Hire Period' on the booking form or any agreed variation thereof and any additional period during which the vehicle is in the customer's possession or control.
- Vehicle means the vehicle described under the heading 'Our Vehicles' or described by name on correspondence – Ziggy or Jinxy. This includes all fitted equipment and furniture, accessories, tyres and wheels and any optional accessories or equipment taken out at the time of hire.

17. Miscellaneous

The hirer is responsible for:

- All rental charges
- The security deposit
- Valeting fee of £100 if the campervan is not returned with the interior and equipment in a clean and usable condition
- All parking fines, other fines or penalties
- Any accidents, including third party property damage, not reported on return of the camper
- Any administration costs associated with any of the above in relation to the vehicle during the rental period
- The full cost of repair of any damage which the campervan may suffer as the result of accidental damage, or willful or negligent action of the Hirer, or in direct contravention of these terms and conditions.

Total charges as set out therein are not final. The hirer will be responsible for any shortfall in charges to the OWNER. Equally any overcharge will be refunded to the hirer by the OWNER.

These terms and conditions are governed in all respects by English law and the parties submit to jurisdiction of the English courts.

I further agree to be bound by the terms and conditions of the Insurance which I have seen and read, or have had the opportunity to see and read.

Signed Hirer:

Name:

Signature:

Date:

Signed Driver 1 (If Different)

Name:

Signature:

Date:

Signed Additional Drivers (If Applicable)

Name:

Signature:

Date:

Name:

Signature:

Date:

Name:

Signature:

Date:

EXAMPLE