



## Wandering Soul Services General Service Agreement

Date: \_\_\_\_\_

**Business: Wandering Soul Services**

inquiry@wanderingsoulservices.com

PO Box 12283, Wilmington, NC, 28405-0109

(910) 616-4700

**Client:** \_\_\_\_\_

email \_\_\_\_\_

address \_\_\_\_\_

phone \_\_\_\_\_

### TERMS

**Hourly rates, materials, and expenses:** Labor \$150 per man-hour. This rate does not include the cost of material or additional expenses. Additional expenses may include, but are not limited to, time taken to access hard-to-reach areas of an irrigation system, discovery of additional repairs needed, etc.

**Invoices:** Wandering Soul Services will invoice the Client upon completion of the Project and/or Project Milestone(s), unless otherwise noted in the Payment schedule. The Client agrees to pay invoice(s) within 5 days of Project completion and or Project Milestone(s). If a deposit is required prior to Project commencement, the Client should pay the deposit upon receipt of the initial invoice.

**Payment methods and terms:** Payment for services rendered by Wandering Soul Services may be made via cash, check, approved credit/debit card, or any other payment method authorized by Wandering Soul Services.

Unless otherwise agreed in writing or covered by an approved payment plan, full payment is due upon completion of service and/or upon receipt of an invoice.

**Late payments:** Any unpaid balance past 14 days of service completion and/or receipt of invoice will incur a late fee of 20% per month starting the day after the invoice is received by the Client.

Accounts that remain unpaid for more than 60 days may be subject to the following actions:

- Referral to a third-party collection's agency
- Legal action through small claims court
- Suspension of ongoing or future services until the account is brought current

Clients are responsible for any additional costs incurred during the collection process, including legal and administrative fees.

**Warranty:** No refunds will be provided for the work completed or services performed under this contract. Services or work completed by Wandering Soul Services are warranted to be free from defects in materials or workmanship. Wandering Soul Services Warranty Policies can be viewed at [wanderingsoulservices.com/warranty-policies](http://wanderingsoulservices.com/warranty-policies).

**Concerns or disputes:** If the Client has a concern or dispute, the Client must contact Wandering Soul Services within 5 days of receiving the service invoice. Wandering Soul Services is committed to resolving issues quickly and fairly.

**Termination of contract:** If one of the parties chooses to end the Contract prior to Project completion, the Client is responsible for paying for all work and costs incurred up until that date.

**Modifications:** The Client and Wandering Soul Services must agree to any changes to this contract in writing.

**Signatures:** By signing their names as signatures below, both parties agree to the terms and provisions of this agreement.

*Business signature by Wandering Soul Services' Technician*

**Technician Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Technician Printed Name:** \_\_\_\_\_

*Client signature*

**Client Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Client Printed Name:** \_\_\_\_\_