



Wandering Soul Services Annual Service Agreement

Date: _____

Business: Wandering Soul Services

info@wandering soulservices.com

PO Box 12283, Wilmington, NC, 28405-0109

(910) 616-4700

Client: _____

email _____

address _____

phone _____

TERMS

The Client is hiring Wandering Soul Services for the services described in this contract. This Annual Irrigation Service Agreement offers the following scheduled services for one irrigation season (typically March through December). The Client needs to check the box for the annual irrigation service package of their choice.

Spring System Start-Up (after last freeze to below 28°F, March)

- Turn on and pressurize the system
- Inspect backflow preventer, main line, valves, heads, drip zones
- Program controller (schedule based on plant material, exposure, and water restrictions)
- Check and adjust sprinkler heads for optimal coverage
- Identify and report any repairs (repairs billed separately)

Early Summer Check-Up (Late June – Early July)

- Mid-season inspection of all zones
- Adjust watering schedule based on seasonal needs
- Check for leaks, clogged nozzles, damaged heads
- Evaluate pressure and performance
- Make minor adjustments (head angle, spray direction, etc.)
- Identify and report any repairs (repairs billed separately)

Late Summer Check-Up (September)

- Inspect system performance after peak usage
- Adjust schedule for cooler weather
- Evaluate zones for end-of-season needs
- Minor adjustments included
- Identify and report any repairs (repairs billed separately)

Winterization (prior to first freeze below 28°F November/December)

- Shut down and depressurize system
- Drain backflow and main lines
- Inspect system for winter readiness

Pricing

Prices for annual irrigation maintenance service packages provided by Wandering Soul Services are listed below. The Client must check the box next to their desired maintenance package.

Additional service calls, emergency repairs, or part replacements are not included and will be billed separately at \$165 per man-hour, plus cost of materials.

Annual Maintenance Service Packages (check one)

- | | | |
|--------------------------|--|-----------------|
| ☐ | Spring Start, Early Summer, Late Summer, Winterization | \$450, plus tax |
| ☐ | Spring Start-Up, Early Summer, and Winterization | \$390, plus tax |
| ☐ | Spring Start-Up and Winterization | \$265, plus tax |
| ☐ | Winterization Only | \$150, plus tax |
| ☐ | Spring Startup Only | \$150, plus tax |

Payment methods and terms

This contract covers one irrigation season. Upon signature of this contract, the Client agrees to pay the annual service fee to Wandering Soul Services.

Payment for services rendered by Wandering Soul Services may be made via cash, check, approved credit/debit card, or any other payment method authorized by Wandering Soul Services.

Client must ensure system accessibility for scheduled dates.

Repairs beyond routine annual maintenance—such as, but not limited to, broken sprinkler heads, leaks, or valve replacements—performed by Wandering Soul Services are not covered under this maintenance contract and will be billed separately.

Late payments

Any unpaid balance past 14 days of service completion and/or receipt of invoice will incur a late fee of 1.5% per month starting the day after the invoice is received by the Client.

Accounts that remain unpaid for more than 60 days may be subject to the following actions:

- Referral to a third-party collection's agency
- Legal action through small claims court
- Suspension of ongoing or future services until the account is brought current

Clients are responsible for any additional costs incurred during the collection process, including legal and administrative fees.

Warranty

No refunds will be provided for the work completed or services performed under this contract. Services or work completed by Wandering Soul Services are warranted to be free from defects in materials or workmanship. Wandering Soul Services Warranty Policies can be viewed at wandering soulservices.com/warranty-policies.

Concerns or disputes: If the Client has a concern or dispute, the Client must contact Wandering Soul Services within 5 days of receiving the service invoice. Wandering Soul Services is committed to resolving issues quickly and fairly.

Termination of contract: If one of the parties chooses to end the Contract prior to Project completion, the Client is responsible for paying for all work and costs incurred up until that date.

Modifications: The Client and Wandering Soul Services must agree to any changes to this contract in writing.

Signatures: By signing their names as signatures below, both parties agree to the terms and provisions of this agreement.

Business signature by Wandering Soul Services' Technician

Technician Signature: _____ **Date:** _____

Technician Printed Name: _____

Client signature

Client Signature: _____ **Date:** _____

Client Printed Name: _____