**Effective Date:**

**Agreement between:**

1. **The Rural Pet Service**
2. **Client Name:**

**1. Scope of Service**

The Rural Pet Service agrees to safely transport the Client’s pet(s) under the following conditions:

* **Pick-Up and Drop-Off Locations:** As specified by the Client.
* **Transport Conditions:** Pets will be transported in secure, ventilated carriers or harnesses, ensuring their comfort and safety.
* **Special Requirements:** Any specific needs for the pet (e.g., medication, anxiety management) must be communicated in advance.

**2. Client Responsibilities**

The Client agrees to:

* Provide accurate information about the pet’s health, behavior, and transportation needs.
* Ensure the pet is ready for pick-up at the agreed time and location.
* Supply any required items (e.g., leash, carrier, medication).
* Notify The Rural Pet Service of any changes or cancellations at least 24 hours in advance.

**3. Payment Terms**

* The Client agrees to pay The Rural Pet Service prior to the service being booked. Payment is required before services are rendered.

**4. Health and Safety**

* The Client confirms the pet is fit for travel and has up-to-date vaccinations.
* The Rural Pet Service is not liable for any illness, injury, or behaviour issues during transit unless caused by negligence.
* The Rural Pet Service reserves the right to refuse transport if the pet shows signs of aggression or illness that may endanger others.

**5. Cancellation and Rescheduling**

* Either party may cancel the service with 24 hours' notice.
* Cancellations made with less than 24 hours' notice may incur a cancellation charge.

**6. Liability**

* The Rural Pet Service will take all reasonable precautions to ensure the pet's safety during transport but is not liable for unforeseen incidents outside of their control (e.g., traffic delays, accidents caused by third parties).
* The Client agrees to indemnify The Rural Pet Service against any claims arising from the pet’s behaviour during transport.

**7. Confidentiality**

* Both parties agree to keep each other's information private and only use it for the purposes of this agreement.

**8. Governing Law**

* This agreement shall be governed by the laws of England and Wales.

**9. Amendments**

* Any changes to this agreement must be made in writing and signed by both parties.

**10. Signatures**

* By signing below, both parties acknowledge and agree to the terms outlined above:

**Client Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Print Name:**

**The Rural Pet Service Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Print Name:**