

Our Network vision is;

“to provide high quality, equitable care for congenital heart disease patients wherever they live within our region; provided closer to home when possible, ensuring seamless transition between fetal, paediatric and adult services and providing a holistic approach to care”

We will achieve this by defining clear goals and objectives aligned to our vision and mission. Our six key objectives are:

1. Increase patient and stakeholder engagement to improve inclusivity and listening.
2. Ensure equitable and lifelong access to holistic services for all CHD patients.
3. Provide strategic direction for high-quality care throughout the CHD network.
4. Promote inclusive and innovative CHD research initiatives.
5. Enhance “global” collaboration to increase the CHD network’s impact.
6. Support ongoing workforce education and training, increasing general awareness.

| Priority | Objective What change are you seeking to bring about? | Expected Benefit What benefit do you expect to realise from achieving the objective? | Financial / Workforce / Estates | Potential Implications What resources are needed to deliver the objective? |
|---|---|---|---------------------------------------|---|
| Workforce | Targeted training programme for sonographers. Establish a PEC training programme. Appoint a Lead Clinical Scientist for the Network. Embed CHD specific education locally. | Identify workforce gaps across the region. Identify staff development opportunities. Create innovative ways for working including nurse- and physiologist-led clinics. | Workforce | Support from Trusts, NHSE, ICB and Health Education England National CHD networks |
| Governance | Develop regional guidelines and pathways for paediatrics, ACHD and ICC. | Clear pathway and guideline review programme. | Workforce | Provider clinical teams, Network clinical leads |
| Demand and capacity mapping across services | Identify CHD patient population across NENC. Monitor capacity and demand across the region. Review referral process across NENC. | Identify workforce gaps across the region. Improve patient access/experience. Maximise resources by improving access to services and better use of the regional workforce, including non-medical workforce. | Finance | Provider organisations, information governance, IT, NHSE |
| Service development | Develop ACHD service at South Tees Hospitals. Develop CHD transition services. Review and develop ICC regional service (with NENC cardiac network). Set up fetal cardiology subgroup. | Improve patient access/experience. Maximise resources and better use of the regional workforce, including non-medical workforce. Improve access to services. | Finance, Workforce | Provider organisations PPV group |
| Health Inequalities | Monitor DNA/WNB appointments. Monitor waiting times across NENC. Identify barriers to access to services. | Identify solutions to address inequalities in access. Identify which areas would benefit most from outreach services. Improve patient experience and efficiency by reducing DNAs/WNB and LTFU. | Finance | |
| Reducing Variation | Improve outreach support. Review existing pathways. Understand barriers to accessing healthcare. | Harmonisation of pathways across the network. Improving access to services by better use of the regional workforce, including non-medical workforce. | Finance | Provider organisations |
| Improving quality/patient experience | Develop the holistic workstream further. Invest time to develop the hub with CHUF team. Continue in reach into schools and colleges with education offer. Continue to support the PPPG & develop peer support resources. | Provide accessible holistic support for CHD patients across NENC. Ensure the voice of the patient and family is embedded in the network transformation and development planning as we move forward. | | |