

Phone Script- HB1816

If someone answers:

Good afternoon Senator (*last name*) my name is and I live in (*town.*) (*If you have met before or have a relationship or similarities state that here.*) I was calling to talk with you about HB1816 that is relative to Medicaid managed care. Your committee will be hearing this bill on Tuesday, April 17th. I am asking that you support this bill and I would like just a few minutes of your time to explain why this is important to me and my family.

The next part of the conversation will be based on how receptive they are to hearing from you. If they are acting as if they have no time, be sure to reiterate your “ask” (support HB1816) and ask if there is a better time that you could call them. If they are available to talk now, this is where you would share the importance of this bill, specific to the stopping of implementation of step 2 of the Medicaid managed care program. You can refer to the talking points along with sharing your personal experiences and/or connections with brain injury.

At the end of the conversation thank them for their time. Be sure to leave them with your contact information in case they have any follow up questions and would like to connect with you and ask them again to support HB1816.

If they do not answer and you leave a message:

Good afternoon Senator (*last name.*) My name is ... and I live in (*town.*) I was calling to discuss HB1816 relative to Medicaid managed care and asking for your support for this bill, particularly around the step 2 part of managed care. It is important that these community based services do not get implemented under the current Medicaid managed care model. Please call me back at (*phone number*) or via email at (*email address*) so we can talk further. Thank you for your time.