

Terms of Service

Great Falls Pet Care LLC

Owners- Jonathan Chryst & Lylah Monroe

Definitions:

Visit-the visit starts once sitter has arrived at the residence where they will be providing service. Transportation to the walking area will be an extra ten-dollar charge. The base visit is 30-45 minutes.

Base Visit price \$40 a visit

Visit Payment are due every Friday for daily walks.

Stay Over Payment is due at the end of the booking. Payments that are over a week over due are subject to additional fees.

Overnight stays are Daily visits with Overnight supervision- base overnight stay consists of 4 visits a day. first visit/breakfast 2nd 7am-11am, 3rd lunch visit 11am-2pm, dinner visit 3pm-7pm, bedtime visit 8pm-10:30pm

overnight supervision begins approximately at 9pm, ending around 8am with at least one employee of Great Falls Pet Care providing overnight supervision.

Base Overnight/Stay Over price \$160

Terms of Service:

1. Great Falls Pet Care agrees to provide pet sitting, dog walking and other applicable pet care services in a reliable, caring and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Great Falls Pet Care from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Great Falls Pet Care.

2. Client agrees to notify Great Falls Pet Care of any concerns within 24 hours of completion of services.

3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the time of the commencement of services unless explicitly agreed upon supplementary payment terms.

4. Client will incur a \$25 charge for each returned check in addition to any and all bank fees attributed to the returned check.

5. Great Falls Pet Care shall exercise all precautions against sickness, injury, escape, loss, accidents or death of Client's pet(s). Great Falls Pet Care is not responsible for sickness, injury, escape, loss accidents or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Great Falls Pet Care.

6. Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state and federal laws and regulations.
7. Great Falls Pet Care will follow the directions of the Veterinary Release Form in case a pet should become injured or sick.
8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons or other animal(s) caused by the Client's pet(s) or negligent act.
9. Client agrees to indemnify, hold harmless and defend Great Falls Pet Care in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
10. Great Falls Pet Care reserves the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 48 hours' notice prior to the scheduled service.
11. Great Falls Pet Care reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Great Falls Pet Care will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes Great Falls Pet Care to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
12. Great Falls Pet Care reserves the right to refuse service to any client, at any time, for any reason.
13. This document gives Great Falls Pet Care and its representatives authorization to enter the Client's listed address as needed to perform agreed upon services.
14. Client expressly gives Great Falls Pet Care the authority to employ a locksmith on their behalf and to promptly reimburse Great Falls Pet Care for all costs incurred in the event of a malfunction of the lock, keys or automatic door opener.
15. Great Falls Pet Care is not liable for any loss or damage in the event of a burglary or other crime that should have occurred while under this contract.
16. Client agrees to properly secure the home prior to leaving the premises. Great Falls Pet Care will re-secure the home to the best of its ability at the end of each visit.
17. In the case of an emergency, inclement weather or a natural disaster, the Client authorizes Great Falls Pet Care to use reasonable judgment for the care and wellbeing of Client's pet(s) and residence. Great Falls Pet Care will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
18. Great Falls Pet Care is not responsible for any damages beyond control of the Pet Sitter.
19. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes any purchase of necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Great Falls Pet Care within 14 days.

20. Client authorizes the use of pet(s) pictures on websites, social media and/or marketing materials for promotional purposes.

21. Client authorizes this contract to be valid approval for services so as to permit Great Falls Pet Care to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.

22. The Term of this document applies to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed. I have read the above terms and conditions. I know, understand and agree to all terms stated above. By Signing below, I am accepting this document as a contractual agreement.

23. Cancellation policy- Visit cancellations if you have visits booked you must let Great Falls Pet Care know 48 hours before the visit or Client will be charge full price for visit. Stay over cancellations must be given 7 days prior notice or will be charged full price for the stay over. Cancellations are the last thing we want.

Printed Name	Client Signature
_____	_____

Office Notes	Date
_____	_____