



**STOP  
BULLYING**



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# In a nutshell

Our purpose is to change the game and create a better tomorrow for our youth! We should understand that the program concerns us all and is our top priority to tackling bullying everywhere. We organise with enthusiasm and dedication, a training about new professionals to become the first of this real change. What we want is to create together a safe and inspired environment for our youth.

**The consortium consists of 4 organizations:**

**micro  
kosmos**  
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**MYARTIST**

  
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# Contents

Introduction .....	5
What is bullying.....	8
Prologue .....	9
Intro-activity .....	10
Definition and characteristics .....	11
Definition of bullying .....	13
History of bullying .....	14
Characteristics .....	16
The relevance of understanding characteristics .....	18
Causes and motivations .....	20
Insecurity and Low Self-Esteem .....	21
Glossary .....	23
Self-assessment .....	25
Summary .....	27
References .....	28
<u>Recognising and supporting victims and aggressors</u> .....	30
<u>Prologue</u> .....	32
<u>Intro-activity</u> .....	33
<u>Traits of youth vulnerable to bullying</u> .....	34
<u>Bullying predictors for the different groups involved in it</u> .....	37
<u>Protective traits</u> .....	39
<u>Profiles of bullying victims and aggressors</u> .....	40
<u>Glossary</u> .....	45
<u>Self assessment</u> .....	47
<u>Summary</u> .....	50
<u>References</u> .....	51

# Contents

Intervention and Mediation Strategies.....	53
Prologue.....	54
Intro-activity.....	55
Forms of intervention.....	56
Modern methods.....	57
Positive Behaviour Interventions and Support (PBIS).....	59
Anti-bullying policies.....	61
Shared Concern method.....	63
The 3 R's of bullying prevention.....	65
Mediation techniques for youth workers.....	66
Mediation sessions : How to ?.....	67
Communication : posture and language techniques.....	70
Peer mediation.....	73
Glossary.....	75
Self-assessment.....	76
Summary.....	79
References.....	80
Cyberbullying.....	82
Prologue.....	84
Intro-activity.....	85
Understanding cyberbullying.....	87
Case Studies and Real-Life Examples.....	89
Combating cyberbullying.....	90
Assessment & evaluation.....	92
Wrap up.....	94
Glossary.....	96
Self-assessment.....	98
Summary.....	99
Conclusion.....	100



# Bullying

Bullying is a form of aggressive behavior in which someone intentionally and repeatedly causes another person injury or discomfort. Bullying can take the form of physical contact, words, or more subtle actions.

Source:<https://www.apa.org/topics/bullying>



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# Introduction

Embarking on the journey to combat cyberbullying necessitates a comprehensive understanding and unified action. Begin by fostering awareness through educational campaigns, highlighting the nuances and impact of cyberbullying. Implement digital literacy programs that equip individuals with the tools to navigate online spaces responsibly. Encourage open dialogues in communities, schools, and online platforms, promoting empathy and respect in digital interactions. Collaborate with technology experts to develop and deploy algorithms that detect and prevent cyberbullying instances. Above all, instill a culture of empathy and inclusivity, emphasizing the collective responsibility to create a safer, more compassionate online environment. Let's take a closer look about the topics.

**Module 1:** Understanding the intricate facets of bullying is crucial in today's society, resonating across generations and contexts. Bullying, in its various forms, embodies a pervasive issue impacting individuals worldwide. From its historical roots to its contemporary manifestations, it has evolved significantly, mirroring societal changes and technological advancements. Defined by its key characteristics, comprehending the dynamics becomes paramount for effective intervention. The causes and motivations underlying bullying behavior range from power dynamics to psychological aspects like low self-esteem, lack of empathy, and environmental stressors. Recognizing these motivations allows for a more profound grasp of the issue, aiding in preventive measures and fostering a supportive environment. Ultimately, delving into the complexities of bullying equips individuals with the knowledge needed to address and mitigate its detrimental impact on society.

**Module 2:** This comprehensive exploration delves into the intricate landscape of youth vulnerability and engagement in bullying behaviors. It unravels the diverse traits and risk factors associated with both victims and aggressors, encompassing individual and contextual elements. Understanding the predictors specific to various groups engaged in bullying activities sheds light on their shared and unique traits, providing insights into their motivations and behaviors. Moreover, identifying protective traits like emotional intelligence and social skills serves as a crucial avenue for intervention and support.

The examination extends to demographic disparities, encompassing gender differences and socioeconomic influences on bullying dynamics. Moreover, it meticulously analyzes the correlation between personality traits such as impulsivity and empathy within distinct groups involved in bullying, offering a multifaceted view of the emotional and behavioral profiles associated with each role.

**Module 3:** The landscape of interventions for youth bullying encompasses a diverse array of traditional disciplinary methods and contemporary approaches. These strategies aim not only to address the immediate issue but also to foster a supportive environment that empowers victims and transforms the behavior of aggressors. From traditional disciplinary measures to more modern practices like restorative approaches, bully courts, and support groups, the spectrum of intervention techniques is extensive. Additionally, initiatives such as Positive Behavior Interventions and Support (PBIS), anti-bullying policies, shared concern methods, and training for prevention play pivotal roles in creating safe spaces. Moreover, mediation techniques for youth workers, ranging from structured mediation sessions to fostering effective communication and peer mediation, stand as essential tools in cultivating resolution and understanding within communities combating bullying.

**Module 4:** The topic delves into the complex realm of cyberbullying, aiming to comprehensively understand its nuances and combat its pervasive impact. It initiates with an exploration into the definition and various types of cyberbullying, shedding light on the diverse forms it can take across different digital platforms. Understanding the stark differences between cyberbullying and traditional bullying becomes imperative, emphasizing the unique aspects and impacts on mental health, social interactions, and academic performance. Additionally, the inclusion of real-life case studies further amplifies the understanding by presenting tangible examples. This sets the stage for the subsequent section, focused on combating cyberbullying, wherein strategies and interventions are explored to address this pressing issue prevalent in the digital age.

# Module 1: What is Bullying





# Prologue

The present module tends to take a dive into the multifaceted world of youth bullying, examining the distinct roles played by individuals involved in these acts. In the following essay, we will explore the phenomenon of bullying in depth, analyzing its complex causes and motivations. Bullying is a widespread social problem involving individuals of all ages and backgrounds, but it is particularly prominent among young people, especially in schools. The reasons behind bullying are multiple and often interconnected, encompassing the desire for power and control, insecurity and low self-esteem, lack of empathy, peer pressure and social dynamics, as well as environmental stresses and revenge. Each of these causes and motivations contributes significantly to the understanding of this complex problem, providing a solid foundation for the development of effective prevention and intervention strategies. Throughout this essay, we will examine each of these factors in detail in order to shed light on the deep roots of bullying and promote the creation of more empathetic and inclusive environments.

## Objectives

The aim of this module is to identify the characteristics, causes and motivations commonly associated with bullying. Recognizing these detailed causes and motivations for bullying is crucial for developing targeted prevention and intervention strategies that address the complexities of this pervasive issue. By addressing the root causes, society can move towards creating more empathetic, inclusive, and supportive environments, ultimately reducing the prevalence and impact of bullying.

## Learning outcomes

The main objective of the present lesson is to provide the foundational knowledge needed for being able to talk about, explain and define bullying, and recognize and analyze the different characteristics of the concept of bullying. Moreover, the goal of the module is to give the reader material to recognize possible causes and motivations behind the concept. These topics are necessary to be able to move forward with the modules, address subsequent topics, and for developing effective strategies to prevent and intervene in bullying scenarios.



# Intro-activity

Area (A): What do you know about...? In your opinion those statements are TRUE or FALSE?

- "Bullying is limited to physical aggression and direct verbal abuse."
- "Relational bullying is more common in workplaces than in schools."
- "Bullying has no long-term psychological or emotional effects on its victims."
- "Effective prevention strategies for bullying focus solely on punishment and deterrence."

Areas (B) and (C): What do you think? (scenario-based questions to answer both before and after the lesson so that the participants have the chance to reconsider their answers)

- In a high school, there's a student named Alex who has always been different from the rest. He's passionate about art, often dressing in unique and colorful clothing to express his creativity. One day, while he's peacefully sketching in the courtyard during lunch break, a group of his classmates approaches him. They start making fun of his appearance, calling him names, and even posting unflattering photos of him on social media.
1. Do you think Alex should have to change the way he dresses or behaves to avoid being bullied?
  2. What do you believe the school should do to address this situation?



# Intro-activity

Area (A): What do you know about...? In your opinion those statements are TRUE or FALSE?

- "Bullying is limited to physical aggression and direct verbal abuse."

**False:** Bullying encompasses a range of behaviors, including physical, verbal, relational, and cyberbullying, making it more complex than just physical aggression.

- "Relational bullying is more common in workplaces than in schools."

**False:** Relational bullying is often more prevalent in school settings.

- "Bullying has no long-term psychological or emotional effects on its victims."

**False:** Bullying can have profound and lasting psychological and emotional effects on victims, often leading to issues like anxiety, depression, and low self-esteem.

- "Effective prevention strategies for bullying focus solely on punishment and deterrence."

**False:** Effective prevention strategies also emphasize education, promoting empathy, fostering a supportive environment, and addressing the root causes of bullying rather than relying solely on punishment and deterrence.

Areas (B) and (C): What do you think? (scenario-based questions to answer both before and after the lesson so that the participants have the chance to reconsider their answers)

- In a high school, there's a student named Alex who has always been different from the rest. He's passionate about art, often dressing in unique and colorful clothing to express his creativity. One day, while he's peacefully sketching in the courtyard during lunch break, a group of his classmates approaches him. They start making fun of his appearance, calling him names, and even posting unflattering photos of him on social media.

1. Do you think Alex should have to change the way he dresses or behaves to avoid being bullied?
2. What do you believe the school should do to address this situation?

# Definition & Characteristics

## **The issue's prominence in the contemporary society**

The multifaceted issue of bullying is a poignant reflection of human interactions and power dynamics throughout history. As this term paper delves into the concept of bullying, it is essential to recognize that bullying is not a recent phenomenon but a deeply rooted social problem that has endured for centuries, evolving in parallel with the evolution of language, society, and technology. This paper explores the historical roots, evolving definitions, and contemporary manifestations of bullying, emphasizing the pressing need for ongoing efforts to combat this pervasive issue and foster a culture of respect, empathy, and inclusivity.

## **The major prominence of the issue**

In Europe, addressing the issue of bullying in the contemporary hyper-connected world is of paramount importance, given the prevalence and profound impact of this problem on the region's youth. According to a comprehensive report by the European Union Agency for Fundamental Rights (FRA) published in 2019, 11% of students aged 11 to 15 in European Union member states had reported being bullied within the previous two months. This statistic is just the tip of the iceberg, as many bullying incidents go unreported due to fear, shame, or a lack of awareness of available support systems. The proliferation of digital technology has introduced new dimensions to the challenge, with the European Institute for Gender Equality (EIGE) indicating in their 2021 report that cyberbullying rates have surged, affecting a significant portion of European youth. The consequences of bullying are dire, with the European Observatory on Health Systems and Policies highlighting in their 2020 study the correlation between bullying and adverse mental health outcomes, including increased rates of anxiety, depression, and even suicidal ideation among victims. To mitigate this alarming trend, European countries have been implementing anti-bullying measures and educational programs, but there is still much work to be done. In the age of hyper-connectivity, fostering digital literacy, online empathy, and responsible online behavior is crucial to ensure the psychological and emotional well-being of Europe's youth and to create a more inclusive and harmonious society on the continent.



# Definition of Bullying

## The various forms of bullying

Bullying is a pervasive and complex social phenomenon that encompasses a range of deliberate, repetitive, and harmful behaviors, often characterized by an inherent power imbalance. These behaviors can manifest in various forms, including:

1. **Physical Bullying:** This form involves the use of physical force or the threat of it, such as hitting, pushing, or damaging property, with the intention of causing harm or fear to the victim.
2. **Verbal Bullying:** Verbal bullying includes the use of hurtful words, insults, derogatory name-calling, or offensive comments, aiming to undermine the victim's self-esteem, self-worth, or dignity.
3. **Relational Bullying:** In relational bullying, the perpetrator seeks to undermine the social connections and reputation of the victim. This may involve spreading rumors, manipulating social dynamics, or engaging in exclusionary behavior.
4. **Cyberbullying:** A relatively recent addition to the bullying spectrum, cyberbullying occurs through digital platforms, such as social media, email, or text messages. It involves harassment, threats, or demeaning behavior conducted online, leveraging the anonymity and reach of the internet.

## The dynamics of bullying

The key characteristic of bullying is its repetitive nature, meaning that these harmful actions are often persistent over time. Victims of bullying typically experience a profound sense of vulnerability, fear, and a diminished capacity to defend themselves against their aggressors. The long-term effects of bullying can be severe, encompassing emotional distress, diminished self-esteem, anxiety, depression, and, in extreme cases, self-harm or suicidal thoughts. Understanding the dynamics of bullying is crucial. Researchers like Dan Olweus, who pioneered the field of bullying research, have delved into the psychology and social aspects that underlie these behaviors. Olweus's work, such as "Bullying at School: What We Know and What We Can Do," provides valuable insights into the causes and consequences of bullying.

To tackle the multifaceted issue of bullying effectively, it necessitates comprehensive efforts involving schools, parents, and communities. Evidence-based prevention and intervention strategies, informed by experts like Barbara Coloroso, author of "The Bully, the Bullied, and the Bystander," and Jaana Juvonen, renowned for her research on peer relations and bullying, are essential components in mitigating the adverse consequences of bullying. Fostering an environment of respect, empathy, and tolerance is the key to creating a safer and more inclusive society, free from the harmful impacts of bullying.





# History of Bullying

## The origin

The history and origin of the term and concept of bullying are intriguing and offer a fascinating glimpse into how societal perceptions and definitions have evolved over time. The term "bully" itself has its roots in the Dutch language, specifically the word "boel," which originally referred to a sweetheart or a close companion. However, by the 17th century, it began to take on the connotation of a blustering or overbearing person, a shift that marked the first steps in the transformation of the word. This transformation was likely influenced by the increasingly negative connotations associated with domineering behavior and the abuse of power.

## The development

While the term's linguistic evolution is interesting, the concept of bullying has a history that predates even the coining of the term. Throughout human history, bullying-like behaviors have been observed in various forms, often associated with power imbalances. In the ancient Roman Empire, for example, gladiators, despite their physical prowess and hero status, often endured physical and psychological abuse at the hands of those in power, mirroring some aspects of modern bullying. In feudal societies, lords and their vassals sometimes engaged in the mistreatment of serfs and servants, creating a power dynamic that allowed for the abuse of the less powerful. The industrial revolution in the 18th and 19th centuries saw the exploitation and mistreatment of indentured laborers, showcasing a form of economic bullying.

## The twentieth century

In the 20th century, the understanding of bullying began to shift and solidify as research and media attention shed light on its profound psychological and emotional impact, particularly in school settings. It was during this time that the term "bullying" was increasingly associated with a deliberate, repetitive, and harmful behavior aimed at intimidating and tormenting others. The emergence of cyberbullying in the digital age further expanded the concept, encompassing new forms of harassment through online platforms.



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### **In the present time**

Today, the concept of bullying is well-defined and widely recognized, encompassing various forms such as physical, verbal, relational, and cyberbullying. Laws, policies, and anti-bullying programs have been established in many countries to address and prevent this issue, and societal awareness of the consequences of bullying has grown significantly. However, the historical journey of the term and concept of bullying serves as a reminder that human interactions and behaviors have always been complex, and addressing this issue requires ongoing efforts to foster a culture of respect, empathy, and inclusivity in our ever-evolving society.



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# Characteristics

## Key characteristics of bullying

Bullying is a multifaceted social phenomenon characterized by several distinct characteristics. The characteristics of bullying typically involve a pattern of behavior that is deliberate, repetitive, and harmful, often occurring in a context where there is an imbalance of power. Here are some key characteristics of bullying:

- **Deliberate Intent:** Central to bullying is its deliberate intent, where the aggressor engages in actions aimed at causing harm, distress, or fear in another person. This intentionality distinguishes bullying from normal conflicts or disagreements, highlighting a malevolent purpose behind the behavior.
- **Repetition:** Bullying is marked by a repetitive pattern of behavior, which means it isn't a one-time event but rather a sustained and ongoing campaign of harassment, intimidation, or harm that extends over time. The consistent nature of these actions reinforces the harmful impact on the victim.
- **Power Imbalance:** A defining feature of bullying is the presence of an inherent power imbalance. The person engaging in bullying behavior typically holds some form of power, influence, or advantage over the victim, which they exploit. This power dynamic exacerbates the victim's vulnerability and makes it challenging for them to defend themselves.
- **Harmful Actions:** Bullying encompasses a wide range of actions, including physical violence and threats, verbal abuse, insults, derogatory name-calling, relational harm through exclusion or spreading rumors, and in the digital age, cyberbullying through online harassment. These actions are intended to undermine the victim's well-being and sense of self.
- **Impact on the Victim:** One of the most critical characteristics of bullying is its profound impact on the victim. Bullying leads to emotional and psychological distress, causing fear, stress, depression, anxiety, and a decrease in self-esteem. The detrimental consequences on the victim's well-being can be long-lasting and may extend beyond the immediate bullying incidents.





- **Persistence:** Bullying is not confined to isolated incidents; it persists over time. The continued nature of bullying behaviors sets it apart from occasional conflicts or disagreements and often escalates the harm inflicted on the victim.
- **Social Dynamics:** Bullying typically occurs within social contexts, such as schools, workplaces, or online communities. It can involve one or multiple aggressors targeting a single victim or complex group dynamics where multiple participants play different roles.
- **Bystanders:** Bystanders, individuals who witness bullying without directly participating, are a crucial part of the bullying dynamic. Their reactions and responses can significantly influence the continuation or escalation of bullying, as they may either support or discourage the behavior. Recognizing the role of bystanders is vital for effective prevention and intervention efforts.

Understanding these detailed characteristics of bullying is essential for both identifying and addressing this pervasive issue effectively in various settings.



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# The relevance of understanding characteristics

Understanding the characteristics of bullying is essential for identifying, addressing, and preventing this pervasive issue. It not only helps protect the well-being of victims but also contributes to the creation of a more empathetic and inclusive society where bullying is recognized, condemned, and effectively mitigated. Here follows a list of several important reasons:

- **Identification and Awareness:** Recognizing the characteristics of bullying helps individuals, including educators, parents, and students, identify bullying situations and distinguish them from ordinary conflicts or disagreements. This awareness is the first step in addressing the issue.
- **Early Intervention:** Understanding the characteristics of bullying allows for early intervention, which is essential to prevent the escalation of harm to victims and the persistence of bullying behavior. Timely intervention can mitigate the negative impact on victims.
- **Effective Prevention:** By comprehending the patterns and forms of bullying, it becomes possible to develop more effective prevention strategies. Schools, communities, and workplaces can implement anti-bullying programs tailored to address the specific characteristics of bullying in their respective environments.
- **Support for Victims:** Understanding the characteristics of bullying helps in providing appropriate support to victims. It allows for a more empathetic response and helps victims access the resources and assistance they need to cope with the emotional and psychological effects of bullying.
- **Fostering Empathy and Inclusivity:** Awareness of the characteristics of bullying can lead to a culture of empathy, respect, and inclusivity. Individuals who understand the harm caused by bullying are more likely to intervene when they witness it and promote an environment where such behavior is unacceptable.
- **Legal and Policy Frameworks:** Knowledge of the characteristics of bullying is critical for the development of effective anti-bullying laws and policies. Legal frameworks need to be informed by a deep understanding of the behaviors, consequences, and dynamics of bullying.





- **Creating Safer Environments:** Schools, workplaces, and online communities can use this understanding to create safer and more inclusive environments. This includes implementing proactive measures, fostering a culture of reporting, and ensuring consequences for bullying behavior.
- **Mental Health and Well-Being:** Understanding the characteristics of bullying contributes to a focus on mental health and well-being. By addressing bullying effectively, we can reduce the emotional and psychological toll it takes on victims, promoting better mental health outcomes.



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# Causes & Motivations

Bullying is a behavior that arises from a complex interplay of various causes and motivations, and it is rarely attributed to a single factor. In fact, there can be several underlying causes for bullying, making it a multifaceted issue.

The intricate web of these causes highlights the need for comprehensive strategies that address the root causes of bullying, rather than simply addressing the symptoms. By understanding the multifaceted nature of bullying, we can better tailor prevention and intervention efforts to create a more empathetic and inclusive society, ultimately reducing the prevalence and impact of this harmful behavior.

## *Power and Control*

- Desire to assert dominance over others.
- Seeking a sense of superiority and control.

Bullying often finds its roots in a deep-seated desire for power and control. The motivation behind this form of bullying centers on the aggressor's wish to dominate and assert their authority over others. They perceive bullying as a means to elevate their own sense of power and superiority. The tactics employed can encompass a wide range, from physical aggression to psychological manipulation. In many cases, bullies exploit any perceived vulnerability in their victims, capitalizing on it to maintain or enhance their social status and control within a particular context, such as a school or workplace. The pursuit of power and control can drive bullies to employ a variety of tactics to achieve their aims, often at the expense of their victims' well-being.



# Insecurity & Low Self-Esteem

- Using bullying to cope with personal insecurities.
- Attempting to elevate self-worth by putting others down.

Insecurity and low self-esteem serve as powerful motivators for engaging in bullying behaviors. These feelings of inadequacy can lead individuals to seek solace in bullying, using it as a misguided coping mechanism. By putting others down and asserting power over them, bullies attempt to temporarily boost their own self-worth and confidence. This motivation is often especially prevalent among adolescents who are navigating the complexities of self-identity and peer acceptance. The allure of bullying lies in its perceived capacity to elevate self-esteem, even if fleetingly, as the aggressor may derive a sense of self-worth from belittling others. Addressing the roots of insecurity and low self-esteem is vital in curbing this motivation for bullying and promoting healthier ways for individuals to build self-confidence.

## Lack of Empathy

- Difficulty understanding and sharing the feelings of others.
- Reduced compassion and indifference to the suffering of others.

A significant contributing factor to bullying is the absence of empathy. Empathy, the ability to understand and share the feelings of others, is frequently lacking in individuals who engage in bullying behaviors. Their deficiency in this crucial aspect of emotional intelligence means they struggle to recognize and comprehend the emotional responses of their peers. The lack of empathy can result in a profound inability to understand the pain and distress they inflict on their victims. This deficit can lead to indifference to the suffering of others, making it easier for bullies to engage in hurtful behavior without remorse. Recognizing this lack of empathy is fundamental in designing strategies to prevent and address bullying, emphasizing the need to nurture empathy and emotional understanding in individuals to reduce the appeal of bullying.

### ***Peer Pressure and Social Dynamics***

- Conforming to group behavior to gain acceptance.
- Fear of becoming a victim if not participating.

Peer pressure and the complex dynamics of social groups play a pivotal role in the manifestation of bullying, particularly in school environments. The desire to conform to group behavior to secure acceptance and avoid becoming a target themselves is a powerful motivator. Individuals within these groups may fear the repercussions of not participating in bullying, whether it's verbal taunts, exclusion, or more severe forms of harassment. The dynamics within a social group can amplify bullying, making it essential to address not only the actions of individual bullies but also the collective behavior of bystanders and the wider social environment. Understanding the influence of peer pressure and social dynamics helps shape effective interventions that target the group as a whole, fostering empathy and collective responsibility.

### ***Environmental Stressors and Revenge***

- External stressors leading to displacement of frustration.
- Engaging in bullying as a form of retaliation or revenge.

Bullying can also be motivated by external stressors and a desire for revenge. External pressures, such as family problems, academic stress, or significant life changes, can serve as triggers, causing individuals to displace their frustration onto others through bullying. Moreover, some individuals may engage in bullying as a form of retaliation or revenge. They believe they are seeking retribution for perceived wrongs or injustices they have experienced in the past. Understanding these motivations highlights the need to address the underlying stressors in individuals' lives and provide healthier coping mechanisms. Additionally, it emphasizes the importance of creating environments where conflicts are resolved through constructive means rather than acts of revenge.

# Glossary

**Bullying:**

Bullying is a repeated, deliberate, and hurtful behavior where an individual, or a group of individuals, uses power and control to intimidate, harm, or distress another person. It often involves an imbalance of power, with the aggressor exploiting a perceived vulnerability in the victim. Bullying can take various forms, including physical, verbal, relational, and cyberbullying, and is typically characterized by its negative impact on the victim's emotional and psychological well-being. Understanding the dynamics of bullying is crucial for developing strategies to prevent and address this pervasive social issue.

**Bystanders:**

Bystanders are individuals who witness an event, often one involving bullying or harm to others, without actively participating or intervening. They may observe these situations in various contexts, such as schools, workplaces, or public spaces. Bystanders can play a crucial role in either perpetuating or preventing harmful behavior, as their actions or inaction can influence the outcome. Understanding the impact and potential for bystander intervention is essential in addressing and preventing bullying and other harmful incidents.

**Cyberbullying:**

Cyberbullying is the intentional and repetitive use of digital technology, such as social media, text messaging, or email, to harass, intimidate, or harm others. It often includes behaviors like online threats, the spreading of false information, or the sharing of private content to cause emotional distress. Cyberbullying occurs in digital spaces and can have severe psychological and emotional consequences for victims. Preventing and addressing cyberbullying is vital for creating safe online environments and protecting individuals from harm.

**Environmental Stressors:**

Environmental stressors refer to external factors and conditions in an individual's surroundings that can induce physical, psychological, or emotional strain. These stressors can encompass a wide range of influences, including natural disasters, economic pressures, pollution, noise, and social upheaval. They have the potential to disrupt an individual's well-being and can manifest as physical health issues, mental health challenges, or social difficulties. Understanding and mitigating the impact of environmental stressors is essential for promoting resilience and maintaining overall human health.





### **Relational Bullying:**

Relational bullying, also known as social or emotional bullying, is a form of aggressive behavior in which individuals or groups use tactics to harm others through manipulation of relationships and social dynamics. Rather than physical harm, it primarily involves actions aimed at damaging the victim's social standing, reputation, or relationships. Relational bullying includes spreading rumors, exclusion, manipulation, and other actions designed to isolate or emotionally distress the victim. This type of bullying often occurs within social groups, such as schools or workplaces, and can have significant and long-lasting psychological and emotional effects on the victim. Understanding relational bullying is crucial for addressing the complexities of interpersonal aggression and fostering inclusive and respectful social environments.

### **Self-esteem:**

Self-esteem is an individual's subjective assessment of their own worth, value, and overall sense of self. It reflects one's self-perception, self-respect, and confidence in their abilities and qualities. Low self-esteem often results in self-doubt, insecurity, and a negative self-concept. Self-esteem is influenced by various factors, including personal achievements, social interactions, and the feedback received from others. It plays a significant role in an individual's mental and emotional well-being, influencing their behaviors, decision-making, and overall life satisfaction.

### **Verbal Bullying:**

Verbal bullying is a form of aggressive behavior in which individuals use spoken or written words to demean, insult, threaten, or intimidate others. It typically involves the repetitive and intentional use of hurtful language to cause emotional distress and harm the victim. Verbal bullying can take various forms, such as name-calling, teasing, taunting, spreading rumors, or online harassment. Understanding verbal bullying is essential for addressing the impact of hurtful words on individuals' emotional and psychological well-being and for implementing effective prevention and intervention strategies.



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# Self-assessment

Self-assessment provides an opportunity to self-evaluate, or make judgments about the learning process and the products of learning. It develops self-directed learning, promotes the skills of reflective practice and self-monitoring.

What is the most common form of bullying in schools?

- a. Physical
- b. Emotional
- c. Complimentary

What is the primary objective of bullies?

- a. Fostering empathy
- b. Building self-esteem
- c. Exerting power and control

Which of the following is a potential consequence of bullying on victims?

- a. Increased self-esteem
- b. Depression and anxiety
- c. Improved academic performance

What is a key component of effective bullying prevention strategies?

- a. Punishment and deterrence
- b. Education and empathy
- c. Encouraging exclusion

In what settings does cyberbullying typically occur?

- a. Public libraries
- b. Online platforms and social media
- c. Remote forests



# Self-assessment

True/False

Read the statement carefully and decide whether the statement is true or false. For a sentence to be true, every part of it must be "true". Indicate your answer by ticking a box in the "True" or "False" column.

		True	False
1	Bullying is a one-time, isolated act of aggression.		
2	Bullying primarily occurs among children and adolescents		
3	Cyberbullying can only occur through social media platforms.		
4	Bullying has no long-term psychological effects on victims		
5	Bullying is always a public and visible act.		

## Solutions

		True	False
1	Bullying is a one-time, isolated act of aggression.		False
2	Bullying primarily occurs among children and adolescents	True	
3	Cyberbullying can only occur through social media platforms.		False
4	Bullying has no long-term psychological effects on victims		False
5	Bullying is always a public and visible act.		False

## Summary

The discussion above highlights the multifaceted nature of bullying. It goes beyond physical aggression, encompassing various forms such as verbal, relational, and cyberbullying, with repetition and intent to cause harm being common factors. While bullying is more prevalent among children and adolescents, it can affect individuals of all age groups, including adults. Importantly, it is not a harmless part of growing up; bullying can have severe and lasting psychological and emotional effects, including anxiety and depression.

Effective prevention strategies emphasize education, empathy, and fostering a supportive environment, rather than relying solely on punishment and deterrence. The complexity of bullying is underscored by factors such as power dynamics, self-esteem, and the absence of empathy, making it necessary to address the root causes. By understanding these nuances, we can develop comprehensive strategies that promote inclusivity and create a safer, more empathetic environment, ultimately reducing the prevalence and impact of this harmful behavior.



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**Have you ever noticed  
signs of bullying in your  
everyday life?**

# Module 2: Recognising and supporting victims and aggressors



# Victim

A victim is someone who has been harmed, injured, or negatively affected by a specific action, circumstance, or event. In the context of bullying or any form of mistreatment, a victim is the individual subjected to intentional harm or aggression by another person or group. Victims often experience physical, emotional, or psychological distress due to the actions directed against them. However, it's important to note that being a victim does not define a person entirely; it's a role in a specific situation and doesn't reflect the individual's entirety or strength.

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# Prologue

The present module tends to take a dive into the multifaceted world of youth bullying, examining the distinct roles played by individuals involved in these acts. One of the most important parts of the module is highlighting the crucial need to recognize and comprehend risk factors for the effective prevention of the phenomenon. The discussion of risk factors spans various categories, from individual characteristics to contextual elements such as family, school, community, and peer influence, since the phenomenon only appears within social contexts.

The module will proceed with the exploration of the gender differences in bullying and the uncovering of the link between socioeconomic status and bullying roles. Furthermore, personality traits such as impulsivity and empathy show distinct correlations with the different roles in bullying, while emotional and behavioral profiles differ among the groups involved. This comprehensive insight into the factors at play is essential for developing effective strategies to prevent and intervene in bullying scenarios.

## Objectives

The aim of this module is to identify the traits commonly associated with youth involvement in bullying, whether related to individual or contextual factors. By analyzing the specific characteristics that have been identified as predictors of bullying and as elements that contribute to the profile of individuals involved in bullying, we can work towards preventing bullying incidents.

## Learning outcomes

The main objective of the present lesson is to provide the foundational knowledge needed for recognizing potential bullying victims or aggressors before they become involved in any bullying acts, enabling preventive intervention. This comprehensive insight into the factors at play is essential for developing effective strategies to prevent and intervene in bullying scenarios.





# Intro-activity

Area (A): What do you know about...? In your opinion those statements are TRUE or FALSE?

1. In acts of bullying individuals can only play 2 roles: the bully and the victim.
2. Despite females having lower rates of aggression and antisocial behavior than males, they may be at a higher risk for psychological maladjustment.
3. There are some shared bullying predictors for all the groups involved in it, namely, the aggressors, the victims and the aggressive victims.
4. Differences from the peer group, including lower socioeconomic status or the inability to afford what others have, seem to make children more susceptible to victimization.

Areas (B) and (C): What do you think? (scenario-based questions to answer both before and after the lesson so that the participants have the chance to reconsider their answers)

The case under consideration involves an 18-year-old, named X. According to the family, X has the tendency to emulate his friends' behaviors at a level that the father considers unreasonable. According to the mother this is one of the main reasons for the conflicts between the father and the child that sometimes escalate to the father's violent reactions. X

on the other hand, responds often to the father's anger and aggression with a high temper. Additionally, despite having many friends at school, X prefers spending time after school in a somewhat isolated manner. Even when X is with the friends tends not to share the feelings of loneliness with them.

- To which of the following bullying-involved groups does X's profile better apply?

- a) victim
- b) aggressor
- c) aggressive victim

- To which of the following groups does X's home environment better apply?

- a) victim
- b) aggressor
- c) aggressive victim



# Traits of youth vulnerable to bullying

## Groups involved in bullying activities

Which are the three roles played by youth in bullying?

The recognition and identification of the profiles of the individuals involved in acts of bullying remain one of the most important steps towards preventing the phenomenon. Before analyzing their profiles, it's necessary to understand the basic roles one can play while involved in acts of bullying. (Georgiou & Stavrinides, 2012)

The bully (the aggressor)

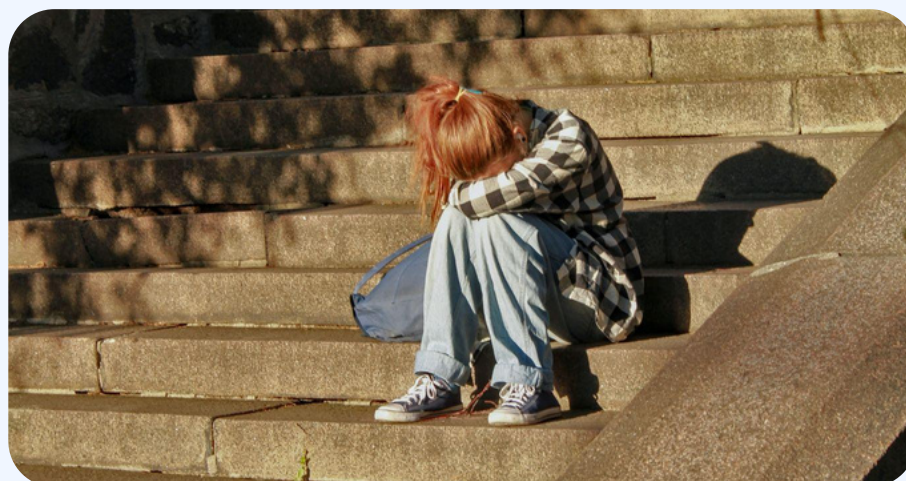
The bully is defined as someone who hurts or frightens someone else, often over a period of time, and often forcing them to do something that they do not want to do. (Cambridge Dictionary)

The passive victim

The passive victims, also described as "pure victims", are individuals who show little to no resistance while being bullied. They often view themselves as unlucky and they might end up accepting their misfortunate role as their own responsibility.

The aggressive victim (the bully-victim)

This group involved in acts of bullying is described as a combination of characteristics of the two previous groups, the bullies and the victims. (Georgiou & Stavrinides, 2012)





## The continuity of the roles

When distinguishing between the various roles played by the people involved in acts of bullying one can easily notice the continuity between the role of the aggressor and the role of the passive victim that the aggressive victim assumes. The aggressive victim is a provocative victim that uses bullying as a coping strategy to prevent themselves from being victimized. Consequently, they often alienate their peers while attempting to fight back in a short tempered way, when they are bullied (Notar & Padgett, 2013).

## What are the risk factors of bullying?

Youth bullying risk factors include traits and situations that heighten the chances of a young individual either falling victim to bullying or participating in bullying activities. Recognizing and comprehending these risk factors is crucial for the prevention and effective management of bullying.



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## Individual vs contextual risk factors

Bullying is congenitally a social phenomenon, and it results from the combined influence of both individual traits in a child and the surrounding environment. In the absence of a social environment, it's not probable for repeated aggressive behaviors towards others to occur. Isolating the individual from this context will inevitably create conceptions of bullying that carry a "personalized" perspective, both when it comes to its origins but also to its outcomes. It's important to consider both the individuals and their environment for a more comprehensive insight into the circumstances in which bullying is prone to occur (Cook et al., 2010)

### Individual risk factors examples

What are the individual-related risk factors of bullying?

There are many and some of them are:

- Gender
- Ethnicity
- Physical characteristics and ability
- Externalizing behavior
- Internalizing behavior
- Social competence
- Self-related cognitions
- Other-related cognitions
- Academic performance

### Contextual risk factors examples

What are the context-related risk factors of bullying?

There are many and some of them are:

- Family/home environment
- School climate
- Community factors (socioeconomic factors, resources, rates of crime, human elements)
- Peer status
- Peer influence
- Delinquency



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# Bullying predictors for the different groups involved in it

## Shared bullying predictors for all the groups

### **Gender**

The presence of shared predictors supports the idea that different groups involved in bullying have a shared origin, leading to multiple potential outcomes, a concept known as “multifinality” in the developmental process. Males appear to have a higher level of participation in bullying across all bully status groups, although the extent of this gender effect varies based on the specific bully group under consideration. Males are generally more likely to be involved in bullying as bullies, victims or bully-victims.

### **Family/home environment**

Moreover, family and home environment, school atmosphere, and community factors significantly can foretell involvement in bullying for both bullies and victims. This underscores the critical role that the social context plays in the initiation and perpetuation of bullying.

## Unique bullying predictors for each group

### **Academic performance**

Distinctive predictors were identified that set apart the three categories of bully status. While subpar academic achievement seems to be a substantial predictor for young people engaged in bullying, the same does not hold true for those who were targeted by bullying.

A strong connection has been observed between academic performance and externalizing behavior, but the association between academic performance and internalizing behavior is notably weaker. Furthermore, the sole effect size related to academic performance for the bully-victim group suggests that these youths performed academically more similarly to bullies than to victims.

## **Social competence**

Bullies tend to display higher levels of social competence compared to those they victimize. However, individuals who both act as bullies and experience victimization from others tend to face the most pronounced difficulties in terms of their social competence within all the groups.

A key aspect of being a victim of bullying is social maladjustment, which is characterized by struggles in establishing and maintaining satisfactory interpersonal relationships. Among all the children and youths involved in bullying, bully-victims encounter the most formidable challenges. In fact, bully-victims share the same individual and contextual risk factors associated with both bullies and victims.

## **Other-related cognitions**

Distinctive predictors also come into play regarding cognitions related to others. Maintaining negative attitudes and beliefs about others emerges as a notable predictor for engaging in bullying, but it does not hold the same significance for being a victim.

## **Self-related cognitions**

On the other hand, having negative self-related attitudes and beliefs is significantly associated with being victimized (for example, victims and bully-victims), although it shows only a slight connection to being a bully. Victims tend to harbor negative self-related cognitions.

## **Peer status**

Predictors related to the peer environment, including peer status and peer influence, demonstrate distinct associations with both bullying and victimization. In particular, an analysis of these effect sizes indicated that bully-victims find themselves in a challenging situation. They share similarities with victims in terms of experiencing rejection and isolation from their peers, and at the same time, they resemble bullies in being negatively influenced by those peers with whom they do interact (Cook et al., 2010).

# Protective traits

As we have already observed, there is a long list of traits that can be considered predictors of youth's involvement in bullying. Apart from the individual and contextual traits that make youth vulnerable to bullying there are also some traits that can shield young individuals from becoming involved in bullying.

## Emotional intelligence

Emotional intelligence can serve as a protective trait from peer-to-peer bullying in adolescents since a significant part of bullying issues may stem from poor emotional management. It is believed that emotional intelligence could function as a protective factor against bullying by enabling effective emotional management and expression, thereby potentially reducing bullying incidents.

## Social skills

Social skills serve as a negative predictor for peer-to-peer bullying. Current definitions of social skills encompass a range of habits and behaviors, as well as thoughts and emotions that enable us to foster healthy interpersonal relationships and experience well-being in our connections with others. Consequently, social skills are not only crucial due to their impact on relationships but also because due to their influence on various aspects of adolescents' lives. According to the principles of positive psychology, social skills function as a protective factor and represent a salutary resource in early adolescence (Trigueros et al., 2020).



# Profiles of bullying victims and aggressors

## Demographics of aggressive behavior - Gender differences of bullying

Are males more aggressive than females? It depends...

The variation of aggressiveness levels between males and females is influenced by multiple contextual factors, including age. While males exhibit in general higher aggressiveness rates than females, it is noteworthy that males are still overrepresented in research samples and only recently has research started to focus on female aggression.

The idea of “relational aggression” has emerged as a form of aggression believed to be more typical among girls. In this type of aggression, the aim is to harm others by tarnishing their reputation or damaging their interpersonal relationships. This, to some extent, has contributed to the simplistic view of aggression as a gender binary - male versus female - which has hindered our understanding of the complexity of these behaviors. The gender paradox theory posits that, despite females having lower rates of aggression and antisocial behavior than males, they may be at a higher risk for psychological maladjustment (Espelage et al., 2004).





## Bullying and socioeconomic status

### Socioeconomic differences from the peer group

Socioeconomic status has some influence on bullying roles but the direct associations in between socioeconomic status and bullying roles are generally weak. Differences from the peer group, including lower socioeconomic status or the inability to afford what others have, seem to make children more susceptible to victimization.

On the flip side, higher socioeconomic status grants access to intellectual resources that could enhance social skills, potentially reducing the possibilities of problematic peer relationships.



## Home environment



Experiencing violence or abuse within the home environment can impede a child's ability to establish and maintain peer relationships. Victims and those who are both victims and bullies tend to have experienced more instances of severe parenting, abuse, and conflicts with siblings compared to individuals not involved in bullying. This suggests that factors associated with low socioeconomic status, such as parenting methods, relationships with siblings, and exposure to domestic violence, might serve as more accurate indicators of whether a child takes on the roles of victim or bully-victim, rather than solely looking at their family's economic status (Tippett & Wolke, 2014).

## **Personality correlates of youth's involvement in bullying acts**

As we have previously discussed, the traits of youth vulnerable to bullying may vary, but there are several correlates that are considered distinctive factors of the three groups involved in acts of bullying. Three of those factors are impulsivity and empathy, which manifest in different forms within each group.

### **The impulsivity correlate per group**

What's impulsivity

“Showing behavior in which you do things without any planning and without considering the effects they may have” (Cambridge Dictionary).

#### ***The bully's impulsivity***

The aggressor group is characterized by impulsivity and insecurity which, in their case, is expressed through acts of aggressiveness and hyperactivity.

#### **The passive victim's impulsivity**

Passive victims often exhibit symptoms of depression and anxiety since they are usually shy and introverted and they don't even present any reaction when subjected to bullying. Evidence indicates they rarely display any impulsive characteristics (Georgiou & Stavrinides, 2012).

#### **The aggressive victim's impulsivity**

The aggressive-victim group is often associated with impulsivity issues, which explain the high tempered way they react when they're being bullied. They exhibit low levels of self regulation and behavioral control, transitioning from the victim's to the bully's side (Georgiou & Stavrinides, 2012).



## **The empathy correlate per group**

*What's empathy?*

*n. understanding a person from his or her frame of reference rather than one's own, or vicariously experiencing that person's feelings, perceptions, and thoughts. Empathy does not, of itself, entail motivation to be of assistance, although it may turn into sympathy or personal distress, which may result in action. In psychotherapy, therapist empathy for the client can be a path to comprehension of the client's cognitions, affects, motivations, or behaviors (APA Dictionary of Psychology).*

### **Affective vs cognitive empathy**

Affective empathy refers to the ability to share other people's feelings without being emotionally simulated in a direct way.

Cognitive empathy on the other hand is the ability to share another's point of view and understand their mental state. (Kerr-Gaffney et al.)

### **The bully's empathy**

As one might anticipate, bullies present the lowest levels of empathy when it comes to comprehending the harm that an act or a behavior can provoke to another person (Georgiou & Stavrinides, 2012). Their deficiency in empathy primarily applies to the affective aspect and not the cognitive one. In fact, they don't find it hard to understand the emotional state of the victims but to experience the emotions that the victims feel (Baxevasi & Metallidou, 2015).

### **The passive-victim's empathy**

In the case of the passive victims no lack of affective empathy is noted since they are capable of effectively sharing and responding to other's emotions. Therefore they struggle to understand the other's mental state which can lead to their victimization due to their low levels of cognitive empathy (Baxevasi & Metallidou, 2015).



### **The aggressive-victim's empathy**

The aggressive victims are the ones who present both low levels of cognitive and affective empathy since they present the characteristics of both victims and aggressors. Their problematic affective empathy extends to that level that they lack the ability to feel sympathy for other victims of bullying (Georgiou & Stavrinides, 2012).

### **The emotional and behavioral profile of each group**

#### **The bully's struggles**

In terms of emotional and behavioral aspects, bullies often exhibit behavioral problems. It's not definitively established whether bullying causes or results from behavioral problems but there appears to be a strong correlation (Leiner & al., 2014). They typically display aggressiveness and dominance in their interactions but also hyperactivity and conduct disorders. On the emotional side, they often exhibit insecurity and relatively low levels of anxiety (Georgiou & Stavrinides, 2012).

#### **The passive victim's struggles**

Victims often face emotional challenges such as high levels of depression and anxiety. They tend to display traits such as insecurity, submissiveness, shyness and introversion and their victimization is linked to issues like low self-esteem, feelings of loneliness, and difficulties in forming positive peer relationships (Georgiou & Stavrinides, 2012).

#### **The aggressive victim's struggles**

Those who play the role of the aggressive victims (bully-victims) typically struggle with both emotional and behavioral issues. Aggressive victims tend to experience the most difficulties and have the highest risk of negative consequences. Their aggressive behavior is connected to prior experience of victimization making it hard to identify the various emotional and behavioral issues since they appear interchangeable (Leiner & al., 2014).



# Glossary

**Risk factors:**

Characteristics at the biological, psychological, family, community, or cultural level that precede and are associated with a higher likelihood of negative outcomes (SAMHSA).

**Externalizing behaviors:**

Behaviors characterized primarily by actions in the external world, such as acting out, antisocial behavior, hostility and aggression (APA).

**Internalizing behaviors:**

Behaviors characterized primarily by processes within the self, such as anxiety, somatization, and depression (APA).

**Peer status:**

The extent to which young individuals are embraced or shunned by their peers.

**Socioeconomic status:**

Socioeconomic status is the position of an individual or group on the socioeconomic scale, which is determined by a combination of social and economic factors such as income, amount and kind of education, type and prestige of occupation, place of residence, and—in some societies or parts of society—ethnic origin or religious background. Examinations of socioeconomic status often reveal inequities in access to resources, as well as issues related to privilege, power, and control (APA).

**Social skills:**

A set of learned abilities that enable an individual to interact competently and appropriately in a given social context. The most commonly identified social skills in Western cultures include assertiveness, coping, communication and friendship-making skills, interpersonal problem solving, and the ability to regulate one's cognitions, feelings, and behavior (APA).



**Emotional intelligence:**

A type of intelligence that involves the ability to process emotional information and use it in reasoning and other cognitive activities, proposed by U.S. psychologists Peter Salovey (1958– ) and John D. Mayer (1953– ). According to Mayer and Salovey's 1997 model, it comprises four abilities: to perceive and appraise emotions accurately; to access and evoke emotions when they facilitate cognition; to comprehend emotional language and make use of emotional information; and to regulate one's own and others' emotions to promote growth and well-being (APA).



# Self assessment

Self-assessment provides an opportunity to self-evaluate, or make judgments about the learning process and the products of learning. It develops self-directed learning, promotes the skills of reflective practice and self-monitoring.

1. All of the groups involved in the acts of bullying lack some type of empathy. In what type of empathy are problematic the aggressive victims?
  - a. Cognitive empathy
  - b. Affective empathy
  - c. Both of the above
  
2. Which of the following groups is considered the least impulsive?
  - a. Bullies
  - b. Passive victims
  - c. Aggressive victims
  
3. Which of the following issues usually characterizes the passive victims?
  - a. Emotional struggles
  - b. Behavioral struggles
  - c. Impulsivity
  
4. Hold ingnegative attitudes and beliefs about others stood out as a significant predictor for involvement in bullying:
  - a. as a bully
  - b. as a victim
  - c. as both of the above
  
5. Which of the following groups tends to have experience dinstances of severe parenting, abuse, and conflicts with siblings:
  - a. the bullies
  - b. the victims
  - c. both of the above

### *True/False*

Read the statement carefully and decide whether the statement is true or false. For a sentence to be true, every part of it must be "true". Indicate your answer by ticking a box in the "True" or "False" column.

		True	False
1	Passive victims often display dominance in their interactions but also hyperactivity and conduct disorders.		
2	Affective empathy refers to the ability to share other people's feelings without being emotionally simulated in a direct way and it's the aspect of empathy in which bullies lack.		
3	The idea of "relational aggression" has emerged as a form of aggression believed to be more typical among boys and the aim is to harm others by tarnishing their reputation.		
4	Males are generally more likely to be involved in bullying as bullies, victims or bully-victims.		
5	A key aspect of being a bully is social maladjustment, which is characterized by struggles in establishing and maintaining satisfactory interpersonal relationships.		



*True/False*

*Solutions:*

		True	False
1	Passive victims often display dominance in their interactions but also hyperactivity and conduct disorders.		False
2	Affective empathy refers to the ability to share other people's feelings without being emotionally simulated in a direct way and it's the aspect of empathy in which bullies lack.	True	
3	The idea of "relational aggression" has emerged as a form of aggression believed to be more typical among boys and the aim is to harm others by tarnishing their reputation.		False
4	Males are generally more likely to be involved in bullying as bullies, victims or bully-victims.	True	
5	A key aspect of being a bully is social maladjustment, which is characterized by struggles in establishing and maintaining satisfactory interpersonal relationships.		False

# Summary

In the two seconds of the present module we tried to recognise the typical traits that render youth vulnerable to bullying and that form the profiles of bullying-involved individuals. After the identification of the three main roles of bullying involvement, those of the bullies, the passive victims, and the aggressive victims (bully-victims) we noted the continuity in between them, with aggressive victims transitioning from being passive victims.

Various risk factors for bullying were discussed, including individual and contextual factors, that include demographic elements, behavioral, social skills and community and family environment. By analyzing the different predictors per group we found out that there are both shared and unique predictors for them, with gender and family/home environment being common for all. Additionally, we tried to highlight the existence of the opposite factors. the protective ones, such as emotional intelligence and social skills that could shield youth from involvement in bullying .

In the second section of the module, we delved into the profiles of bullying-involved groups, examining demographics and personality correlates. Gender differences in bullying are discussed, with males generally showing higher aggressiveness rates, but it is noted that females can also engage in relational aggression. Socioeconomic status and home environment are shown to have some influence on bullying roles, with lower socioeconomic status increasing vulnerability to victimization. Personality correlates, such as impulsivity and empathy, vary across the three groups making the differences in between their profiles more clear. Lastly, the emotional and behavioral profiles of each group are outlined, with bullies exhibiting aggressiveness and dominance, victims experiencing emotional challenges, and aggressive victims facing the most difficulties and risks, combining elements of both of the previous groups.



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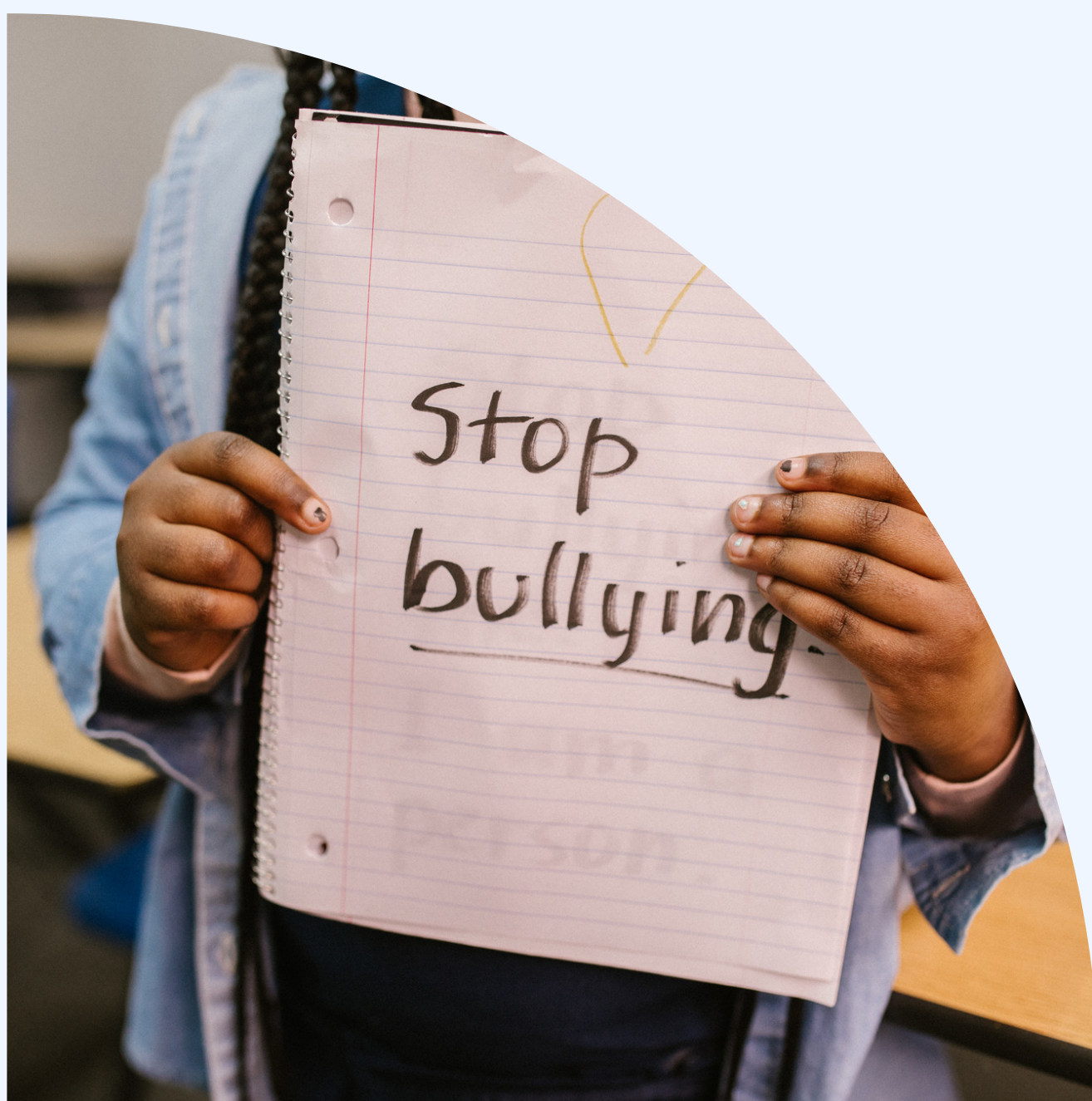
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**IT'S OKAY TO ASK  
FOR HELP**

# Module 3: Intervention and Mediation Strategies



# Prologue

Knowing how bullying works is a key point in the fight against it, which leads to another crucial element : prevention and intervention.

Now that we defined what bullying is and we know how to identify a bullying situation by recognizing its victims and aggressors, we can move on to taking action.

This module brings practical approaches to direct action in order to face bullying.

## Objectives

The aim of this module is to explore ways to intervene in response to bullying situations, and to discover the mediation techniques that can be used within this framework.

## Learning outcomes

The main objective of the present lesson is to provide useful knowledge regarding the different types of interventions, and to present efficient methods for taking action when facing youth bullying.

Combining various forms of intervention with mediation techniques is a good way of creating the right approach to addressing bullying in the better way.



# Intro-activity

Area (A): What do you know about...? In your opinion are those statements TRUE or FALSE?

1. Anyone can take part in the intervention to face bullying situations.
2. Most of mediation techniques consist in separating aggressors and victims in order to protect them.

Areas (B) and (C): What do you think? (scenario-based questions to answer both before and after the lesson so that the participants have the chance to reconsider their answers)

You are a high-school teacher and two of your students reported to you that another student is being bullied and his mental health is bad because of it. Apparently, this student is facing mockeries in class, rumours around the school, and mocking messages on social media.

Your two students also gave you the names of the two persons who are harassing him, and told you that they are very concerned about this situation.

What are you doing ?

# Forms of intervention

Bullying is a multifaceted phenomenon. Therefore, the anti-bullying strategy has to be protean as well.

There are various forms of intervention against youth bullying that can be employed individually or in combination. Here are some common forms of intervention:

## **Traditional disciplinary methods**

This approach makes use of disciplinary procedures or penalties as a punishment or a deterrent to prevent further bullying. These include verbal reprimands, meetings with parents, temporary removals from class, withdrawal of privileges, school community service, detentions and internal exclusion in a special room, short-term exclusion, permanent exclusion.

This type of intervention is often used with serious talks, including the families in order to draw attention to the seriousness of the situation and possible consequences.

Even if most schools already use this type of direct sanctions, they may seem incomplete and difficult to adapt to a wide range of different situations and stakeholder profiles.





# Modern methods

## Restorative Approaches

These involve getting the bully to reflect upon his unacceptable behaviour, experience a sense of remorse and act to restore a damaged relationship with both the victim and the school community.

Often used in schools as an alternative to a more punitive approach, its application can take place :

- at a meeting with just the bully and the victim
- with a group or class of students involved in bullying behaviour
- at community conference attended by those involved in the bullying plus significant others such as parents

## Bully courts

This approach enables a group of appointed or elected students to meet under supervision of staff members to examine the evidence relating to a case of bullying and to make recommendations as to what sanctions, if any, should be imposed.

This type of intervention can be difficult to implement as it can discourage participants who fear reprisals. On the other hand, its particular pedagogical method which simulates the functioning of the civil society judicial system makes it very relevant.

## Support Groups

Used mainly in primary schools, this is a non-punitive approach in which students, who have been identified as collectively bullying someone, are confronted at a group meeting with vivid evidence of the victim's distress derived from an interview previously conducted with the victim.

Those present at the meeting also include a number of students who have been selected because they are expected to be supportive of the victim.

The victim is generally not present. It is impressed upon everyone that they have a responsibility to improve the situation. Each student is required to say what he or she will do to make matters better for the victim.





## Strengthening the victim

This approach aims at strengthening the victim to resist being bullied. It sometimes involves instruction in martial arts or more often the use of appropriate social skills, such as 'fogging.'

Fogging is a useful technique for people to use when people are behaving in a manipulative or aggressive way. Rather than arguing back, fogging aims to give a minimal, calm response using terms that are placating but not defensive, while at the same time not agreeing to meet the demands of the other person.

It involves responding to criticism or negative feedback in a calm and non-defensive manner. The concept of fogging is often associated with assertiveness training and conflict resolution. When individuals use fogging, they acknowledge the other person's perspective without necessarily agreeing or disagreeing with it. Instead, they maintain a neutral and non-confrontational stance.



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# Positive Behaviour Interventions and Support (PBIS)

PBIS is a comprehensive and preventive framework that aims to create a positive and inclusive climate by promoting positive behaviour and addressing behavioural challenges early on. It is widely used in schools to foster a culture of respect, responsibility, and safety. This type of intervention includes :

## Collaboration and Communication :

Promoting collaboration among all stakeholders, including teachers, staff, students, parents, and community members. Effective communication ensures that everyone is working together to support a positive school or organizational culture.

## Prevention Emphasis:

Focusing on preventing behavioural problems rather than simply reacting to them, to create a positive and supportive environment that encourages appropriate behaviour.

## Evidence-Based Practices:

The strategies and interventions used in PBIS are based on empirical research and evidence-based practices. This ensures that the approach is grounded in proven methods for promoting positive behaviour.

## Tiered System of Support:

PBIS typically operates on a tiered system that provides varying levels of support based on individual needs.

-Tier1(Universal):Strategies and interventions that are applied to all students or employees to create a positive and inclusive environment.

-Tier2(Targeted):Additional support for individuals or small groups who may need more specialized interventions.

-Tier3(Intensive):Intensive and individualized support for students or individuals with persistent and challenging behavioural issues.





#### *Data-Driven Decision Making:*

PBIS relies on the collection and analysis of data to make informed decisions. This includes tracking behaviour trends, identifying areas of improvement, and evaluating the effectiveness of interventions.

#### Consistent Expectations:

By establishing and communicating clear behavioural expectations across all settings within the organization, it ensures that everyone, including students, staff, and administrators, understands the standards for behaviour. This is a very important point of any anti-bullying policy.

#### Positive Reinforcement:

Emphasizing positive reinforcement to encourage and reward appropriate behaviour. This can include praise, recognition, and tangible rewards as incentives for demonstrating positive behaviour. When cases need to be handled by teachers, both negative reinforcement for undesirable behaviour and positive reinforcement for desirable behaviour are consistently applied.

#### Continuous Monitoring and Evaluation:

The effectiveness of PBIS has to be continuously monitored through ongoing evaluation and adjustments.

This approach has become popular especially in the United States. Students are repeatedly made aware of what behaviours are unacceptable, including bullying and how, as potential victims, they should respond.

It is a proactive and systemic approach to promoting positive behaviour and preventing behavioural issues in schools and other settings. PBIS is often implemented in educational institutions but can also be applied in various organizational and community settings.



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# Anti-bullying policies

Anti-bullying policies are a key element in the fight against bullying as they represent a formal basis for everyone to refer to.

A comprehensive and collaborative approach can lead schools and organizations to creating and applying anti-bullying policies that contribute to a safer and more supportive environment for everyone involved.

These policies can have a prevention goal but also facilitate the intervention of any youth or education worker when facing bullying, in several ways :

By providing a clear and comprehensive definition of bullying

It is important to clearly define bullying, including different forms such as verbal, physical, relational, and cyberbullying.

Even if bullying is a common phenomenon, people have got different levels of knowledge about the topic and could need clear and comprehensive information.

The grammatical formulations should also use inclusive language in order to cover a wide range of behaviours.

By certifying the commitment of senior management:

Whether it is a school or another type of public institution, the establishment must commit to providing a safe and inclusive environment for all members.

In the school environment, for example, the policy should engage the support of senior management, including school administrators, managers or board members.

This can be a good way of reassuring staff members who may be apprehensive about responding to bullying situations.

By clearly specifying what are the prohibited behaviours:

The anti-bullying policy should outline specific behaviours that are not allowed in order to inform everyone in the best way possible.

This part must include examples to help stakeholders and staff members to understand the types of actions that are considered bullying.



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By exposing the consequences of any violations of the anti-bullying policy :

The information about the consequences of bullying behaviour may include details about disciplinary actions, educational interventions, counselling, links with the families...

The measures must always be fair and the most transparent possible.

By promoting a positive school or organizational “culture”:

A global and effective measure is setting up a positive and inclusive collective culture that values diversity, respect, and kindness, implement initiatives that encourage positive behaviours and discourage bullying.

By informing the functioning of the reporting procedures:

This part should inform in a very neat way what is the confidential reporting process for youngsters who experience or witness bullying : how reports will be handled, investigated, resolved...



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# Shared Concern method

The Method of Shared Concern, also known as “Pikas method” is a non-punitive multi-stage strategy that addresses group bullying. It facilitates the emergence of a solution to a bully/target problem through the use of a series of interviews and discussions with the parties involved (victims, aggressors and witnesses).

This approach aims to promote a healthy environment by encouraging pupils to share their concerns and by facilitating the resolution of harassment-related problems. This method is based on the recognition that bullying can have serious consequences for individuals and for the school/establishment as a whole.

It is used not only in schools but also in companies.

The shared concern approach is built with the key elements that follow :

**Encouraging open communication :** The method encourages youngsters to express their concerns openly and without fear of reprisal. It is important to create an environment where people feel safe to share their experiences and concerns about bullying.

**Early intervention:** The shared concern approach encourages early intervention to resolve bullying issues. This can include formal and informal reporting mechanisms, as well as procedures for dealing with concerns quickly and preventing them from escalating.

**Collective responsibility:** The responsibility for creating a respectful work environment rests with everyone in the organisation. The Shared Concern method encourages a collective approach to resolving bullying issues, involving the collaboration of all team members.

→ By implementing the shared concern method in the fight against bullying, the aim is to create a culture where respect, open communication and proactive conflict resolution are encouraged, thereby contributing to a healthy and equitable environment.





## *Training and prevention*

### *Peer intervention :*

Students play a vital role in the fight against bullying, as they are at the heart of school life. They are in the best position to identify which youngsters are victims of bullying and need help, because they spend a lot of time together, in groups or collectives, during the school day but also outside, via social networks.

They can therefore be informed, made aware and trained to be able to alert the educational staff in the event of a bullying situation, but also to comfort the victim with the right postures and gestures. This will reduce the effects of a bullying situation and discourage any further aggressors.

In some countries, these "student ambassadors" also run awareness-raising sessions with students from other school levels.

### Resources teams

To be efficient, these intervention strategies must be well-known by the professionals who use them. Through on-site training courses, teams of educational staff (teachers, educational assistants, counsellors, supervisors) may be trained in awareness, prevention and dealing directly with situations of bullying.



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# The 3 R's of bullying prevention

Even if it is not a response action, prevention is in fact also an intervention strategy as it helps reduce the bullying attempts of potential aggressors and encourages reporting of the witnesses.

An easy to remember prevention method is the “3 R's” :

## - **Recognize**

Being able to recognize it is the first step in getting it to stop, and one of the 3 “R's” that help create and maintain a safe learning environment. The learning outcomes of the Topic 2 module should be useful for this part.

## - **Report**

Effective reporting procedures are crucial in addressing and preventing bullying.

It may have a clear and efficient reporting mechanism with multichannel communication (paper form, digital form, designated reporting boxes or trusted staff members to whom students can report).

Of course, it also should have an anonymous option and a prompt response time.

## - **Refuse**

Refusing Bullying means to use words or actions to stop bullying. Being assertive is one way to refuse or stop bullying. Research shows “students can reduce their chances of being bullied in the future by responding assertively.”

To Refuse bullying, it is important that students practice what to say before they need to say it. It also means to refuse to bully others. The students must be conscious of how they can make the choice not to be mean or hurtful to someone else, and to stop and think how it might make others feel before doing something that might be mean.

→ Prevention is not only about awareness of the young people : it is also a matter of informing and raising awareness of the families and relatives, who can be included in the prevention strategy.



# Mediation techniques for youth workers

Another type of direct action in fighting against bullying is organising mediation sessions with the stakeholders.

In the context of bullying situations, mediation techniques involve a structured process to address conflicts, promote understanding, and work towards a resolution. It is important to keep in mind that mediation should be approached carefully in cases of bullying : power imbalances and safety concerns need to be taken into account.



# Mediation sessions :

## How to ?

This part of the module provides techniques, tools and tips that will help you build an efficient, secure and effective session.

### Setting up a mediation session

- Before initiating mediation, conduct a thorough assessment of the bullying situation, considering the power dynamics, safety concerns, and the willingness of all parties to participate in the mediation process. The mediator may gather a maximum of information by interviewing involved parties and questioning multiple sources (youngsters involved, witnesses, parents, teachers...).
- Select a neutral, skilled and trained mediator who can facilitate the process objectively. This person should be skilled in handling power imbalances and creating a safe space for dialogue. It can be an educational assistant, a teacher, an administrator... As long as this person feels in capacity to manage the situation and is skilled or trained to do it.
- Choose a private and safe environment for the mediation session, ensuring that all parties feel secure and comfortable expressing themselves. For example, a crowded place or the middle of a playground don't appear to be adapted places.
- In cases of severe power imbalances or safety concerns, consider conducting separate sessions with each party before bringing them together. The mediator has to be prepared for this eventuality to understand each perspective individually and can avoid additional stressor confrontations.



### Beginning of the mediation session

- Set clear ground rules for the session, emphasizing respectful communication and active listening. Address any concerns about retaliation and ensure confidentiality to secure the stakeholders of the session.
- Clearly define the issues at the heart of the conflict. Encourage participants to articulate how the bullying behaviour has affected them and what changes they would like to see.

### Finding solutions

Shift the focus of the session toward finding solutions rather than dwelling on past grievances. In the context of mediation, especially when facing a bullying situation, the Solution-Focused Approach aims to guide parties toward constructive and mutually agreeable resolutions.

These are the key elements of this technique :

- Clarifying goals by clearly defining their desired outcomes and goals for the mediation process.
- Identifying strengths, skills and available resources that can contribute to resolving the bullying situation.
  - This can help to build confidence and motivation !
- Emphasizing a future-oriented mindset, directing the attention to what can be done moving forward rather than dwelling on past accidents.
  - This can encourage a proactive and solution-centric vision !
- Scaling questions in order to assess the severity of the bullying situation on a scale.
- Examining exceptions, moments when the bullying was less severe or not present at all, to identify the factors that are contributing to positive moments and use them to inform potential solutions.
- Identifying achievable steps, because breaking down the resolution process into manageable tasks promotes a sense of accomplishment. Therefore, small and not too hard steps should be favoured. The mediator should encourage participants to acknowledge any progress made !
- Reinforce positive behaviours by creating a supportive environment that encourages continued cooperation and constructive engagement. Positive reinforcement reinforces the commitment to change !
- Brainstorming possible resolutions and compromises that all stakeholders can agree on.
  - Using non-formal methods can help !

### Concluding the mediation session

- Formalize any agreements reached during the mediation session by saying it and writing it in the more clear and understandable way.
- Develop a follow-up plan with participants to monitor progress, address any ongoing concerns, and reinforce positive behaviour, to ensure the sustained implementation of agreed-upon solutions. The plan should outline specific actions, responsibilities and timelines to address the bullying situation.  
→ This is also a form of solution-focused approach, as it can serve as a roadmap for the implementation of solutions !
- Incorporate an educational component into the mediation process, providing information on bullying, its impact, and strategies for creating a positive and inclusive environment. For example, it can be a pedagogical videoclip or an illustrational sheet.



# Communication: posture and language techniques

## Active listening

Practice active listening to fully understand the concerns of those involved.

Active listening is a communication skill that involves fully focusing, understanding, and responding to a speaker. It goes beyond simply hearing the words that someone is saying : it involves making a conscious effort to comprehend the meaning behind those words. This involves taking the time to hear youngster's experiences, recognizing the legitimacy of their feelings.

Here are the simple gestures to do :

- Show that you are listening by nodding your head, maintaining a direct eye contact, making appropriate facial expressions...
- Paraphrase or reformulate: by repeating the sentence you just heard in your own words, you show that you are fully paying attention to what is being said.
- Ask clarifying questions to gain a better understanding.
- Provide feedback to show that you are not only listening but also understanding the underlying message.
- Avoid interrupting the person's speaking and interpreting what has been said.
- Adapt your answers to what has been said according to the emotions you observe.

The goal of active listening is to ensure accurate understanding, minimize miscommunication, and show respect for the speaker.

## Empowerment language

Use empowerment language that focuses on finding solutions rather than assigning blame.

Encourage participants to express their feelings and concerns without judgement.

Make use of words and communication styles that promote a sense of strength, confidence, and self-efficacy in individuals. It focuses on building people up, encouraging a positive mindset, and fostering a belief in one's ability to take control of their life and make meaningful choices.

To do it, try to use positive affirmations (such as “ you have the ability to overcome challenges” instead of saying “you can’t do that”), and collaborative language that emphasizes working together. Sentences like "we can" and "let's work on this together" promote a sense of shared responsibility and empowerment.

## “ I “ statements

Encourage participants to use "I" statements to express their feelings and experiences. It consist of three components :

- Feeling:expressing emotions using specific an non-confrontational language  
→ “ I feel... “
- Behaviour : describing the specific behaviour that is causing then emotion  
→ “ When I... “
- Impact : explaining the impact of the behaviour on you, emphasizing the personal effect rather than blaming other person  
→ “ *Because...* “

This technique helps to avoid accusatory language. In addition to reducing defensiveness and, therefore, risks of conflict, it promotes personal responsibility.

### *Nonviolent Communication*

Use the Nonviolent Communication (NVC) technique and encourage the stakeholders into using it.

Developed by Marshall B. Rosenberg, NVC is a communication process that emphasizes compassionate and empathetic connection with others. It provides a framework for expressing oneself honestly while also fostering understanding and collaboration.

The key components of NVC include:

- Observation:

Describe the specific, observable behaviour or situation without judgement or evaluation. Focus on facts rather than interpretations.

→ "I noticed that you were mocking me when I was talking in front of class."

- Feeling:

Express your feelings in response to the observed behaviour. Identify and communicate your emotions without blaming or criticizing.

→ "I felt harmed when I perceived that I was being mocked."

- Need:

Identify the unmet need or value underlying your feelings. Clearly articulate the universal human need that is not being fulfilled.

→ *"I have a need for respect for my person."*

- Request:

Make a clear, positive, and actionable request that invites the other person to contribute to meeting your need. Be specific about what you would like to see happen.

→ *"Would you be willing to let me express myself without judging or mocking my speaking?"*

Obviously, CNV can be difficult to use for people with a young age, but its concept can be understandable at all ages. By using it, the mediator may set an example of the benefits that this technique offers, specially in a mediation session.



# Peer mediation

Peer mediation serves as a valuable approach for addressing instances of bullying. It focuses on equipping children and young individuals with effective problem-solving skills to handle bullying situations without resorting to violence. This method empowers them to take charge of their emotions and conduct, enabling them to actively participate in decisions related to incidents impacting them. While it may not completely eliminate bullying, peer mediation fosters an enhancement in self-esteem and equips young individuals with additional coping mechanisms to manage bullying behaviours and their repercussions.

It's crucial to recognize that peer mediation is not a soft or lenient alternative. Instead, it establishes a secure environment where essential skills like communication and active listening are employed to negotiate non-violent resolutions to conflicts.

This approach encourages all children and young individuals to reflect on their roles in addressing bullying, providing alternatives to the passive bystander or witness roles. Additionally, those experiencing bullying can turn to peer mediation if they are hesitant to approach adults.

The peer mediation process involves two young individuals acting as mediators to facilitate discussions about feelings, identify problems, and reach agreements on resolving situations and moving forward.

Mediators maintain impartiality, refraining from offering guidance or solutions, and instead, allow participants to arrive at their own resolutions. It's essential to emphasize that participation in the mediation process is entirely voluntary, ensuring responsibility and control remain in the hands of the participants throughout.



### **Suitability of peer mediation**

Peer mediation will only be suitable to deal with certain types of bullying behaviour. Young people who are being picked on or teased, being called names or being put down, being ignored, left out or having rumours spread may benefit from this process.

However it is not suitable in all cases, for example, violent incidents, incidents based on difference or perceived difference and unlawful practices would require the support and intervention of adults.

It is important to make these distinctions clear to all youngsters who are providing mediation and ensure that support is available for all concerned should it be required.

### **Confidentiality**

Confidentiality is also something that should be discussed. Peer mediators must be able to keep certain information confidential to ensure credibility and trust, however, child protection concerns that are disclosed to a peer mediator must be divulged to an adult.

Confidentiality also has limits. Therefore, any young people involved in a bullying situation may be well-informed of these limits. For instance, the mediator has to make it explicit that any information related to imminent harm, self-harm or harm to others will not be kept confidential and must be reported to appropriate authorities.

A clear training should be provided for this and all participants entering mediation should be made aware of the issues of confidentiality.

### **Collective culture**

Peer mediation is not a quick and simple answer to all bullying problems. It is one strategy that can be utilised to address bullying, but for it to be successful there are a number of factors and strategies that must support and complement this method : a culture that encourages respect, values opinions, celebrates differences and promotes positive relationships will make it all the more difficult for bullying behaviour to flourish or be tolerated.

→ In addition to Positive Behaviour Support and the Shared Concern method, Peer mediation is one aspect of supporting this culture.

It is important to note that mediation is not always appropriate for all bullying situations, especially if there are serious safety concerns or a significant power imbalance. In such cases, additional interventions, such as involving authorities or implementing targeted support measures, may be necessary. Additionally, professional mediators with experience in handling bullying situations can be involved in the process.



# Glossary

**NVC** : Nonviolent communicatio

**PBIS** : Positive Behavioral Interventions and Support

**Non punitive approach :**

refers to a method or strategy that emphasizes alternatives to punishment or negative consequences in addressing issues or challenges. Instead of relying on punitive measures such as penalties, retribution, or disciplinary actions, a non-punitive approach seeks to understand the root causes of problems and encourages solutions that are constructive, educative, and focused on positive outcomes. This approach often prioritizes learning, growth, and resolution over punishment and blame.

**Organizational culture :**

refers to the shared values, beliefs, assumptions, and norms that shape the behaviour and interactions of individuals within an organization. It represents the collective identity of an organization and influences how its members perceive, think, and act.

**Open communication:**

refers to a transparent and honest exchange of information, ideas, thoughts, and feelings between individuals or within a group or organization. In an environment of open communication, people feel free to express themselves, share their perspectives, and provide feedback without fear of reprisal or judgment. It involves active listening, clear expression, and a willingness to engage in meaningful dialogue.



# Self-assessment

Self-assessment provides an opportunity to self-evaluate, or make judgments about the learning process and the products of learning. It develops self-directed learning, promotes the skills of reflective practice and self-monitoring.

Here are some questions you can ask yourself :

1. How do restorative approaches differ from traditional disciplinary methods?
2. In what ways do anti-bullying policies contribute to creating a safer and more tolerant environment in schools?
3. What are the key components of Positive Behavior Support (PBIS) and how does it contribute to creating a positive school culture?
4. What role do students play in peer intervention, and how can they contribute to the prevention of bullying?

To go further :

1. How does the information in the text align with what I already know about anti-bullying measures?
2. How might I apply the PBIS and Shared Concern method in my own context?
3. Did I ever use some of the communication techniques, such as active listening, without being consciously aware of it ?



*True/False*

Read the statement carefully and decide whether the statement is true or false. For a sentence to be true, every part of it must be "true". Indicate your answer by ticking a box in the "True" or "False" column.

		True	False
1	Strengthening the victims with techniques like "fogging" helps them find good answers when arguing back in a bullying situation.		
2	Positive reinforcement for desirable behaviour and negative reinforcement for undesirable behaviour can consistently be applied together.		
3	The 3 R's of bullying prevention stand for Recognize, Report and Reflect.		
4	All stakeholders of a bullying situation necessarily have to be present during a mediation session.		
5	Active listening and empowerment language are techniques that can play a role in finding solutions in a bullying situation.		

*True/False*

*Solutions*

		True	False
1	Strengthening the victims with techniques like “fogging” helps them find good answers when arguing back in a bullying situation.		
2	Positive reinforcement for desirable behaviour and negative reinforcement for undesirable behaviour can consistently be applied together.		
3	The 3 R’s of bullying prevention stand for Recognize, Report and Reflect.		
4	All stakeholders of a bullying situation necessarily have to be present during a mediation session.		
5	Active listening and empowerment language are techniques that can play a role in finding solutions in a bullying situation.		

# Summary

With this module, we discovered several intervention forms that, combined between themselves and with clear anti-bullying collectively built, can participate to fight bullying phenomena specially in school context.

We also learnt that the prevention of the numerous stakeholder and the training of the workers implied are necessary elements of the process.

Peer mediation, Positive Behaviour and the Shared Concern method all aim to create, in a scholar or youth establishment, a collective culture that encourages respect, values opinions and celebrates differences. Anti-bullying policies may ensure that this culture is known and applied by everyone in the establishment.

Finally, this module presented how to build, prepare, implement and conduct a mediation session using numeros techniques such as posture and language techniques.

In intervention and mediation, peer relationships are of capital importance, as they represent a solid lever for concrete action.



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**You don't have to fight  
your battle alone.  
Talk to us.**



# Module 4: Cyberbullying





# Cyberbullying

Cyberbullying is bullying that takes place over digital devices like cell phones, computers, and tablets. Cyberbullying can occur through SMS, Text, and apps, or online in social media, forums, or gaming where people can view, participate in, or share content. Cyberbullying includes sending, posting, or sharing negative, harmful, false, or mean content about someone else. It can include sharing personal or private information about someone else causing embarrassment or humiliation. Some cyberbullying crosses the line into unlawful or criminal behavior.

Source:

<https://www.stopbullying.gov/cyberbullying/what-is-it>



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# Prologue

The module introduces participants to the prevalence and significance of cyberbullying in today's digital age. It outlines the structure and objectives of the program, emphasizing the importance of understanding and addressing cyberbullying. Participants will explore the impact of cyberbullying on individuals, communities, and society at large. Discussions will highlight the importance of proactive measures in combating this issue, considering its psychological, emotional, and social implications.

## Objectives

- To understand the concept and various forms of cyberbullying.
- To recognize the impact of cyberbullying on individuals and communities.
- To identify preventive measures and strategies to combat cyberbullying.
- To develop skills to support victims and promote a positive online environment.
- To comprehend legal and ethical responsibilities in dealing with cyberbullying.

## Learning outcomes

By the end of this course, students should be able to:

- Define cyberbullying and recognize its various forms.
- Evaluate the psychological and emotional impact of cyberbullying on victims.
- Identify warning signs and risk factors associated with cyberbullying.
- Analyze the role of technology in cyberbullying and its implications on society.
- Develop strategies and techniques to prevent and intervene in cyberbullying incidents.
- Understand legal and ethical considerations related to cyberbullying.
- Empower individuals to create a safe and respectful online environment.



# Intro-activity

An engaging introduction activity for the module will stimulate critical thinking and encourage active participation.

Introduction Activity: "Cyberbullying Case Study Analysis"

Objective: To engage participants in analyzing a realistic cyberbullying scenario and initiate discussions about the complexities and implications of cyberbullying.

Steps for the Activity:

## 1. Case Study Presentation

A detailed but fictional case study illustrating a cyberbullying incident will be presented. The scenario will represent various forms of cyberbullying, involving different characters (e.g., victim, perpetrator, bystanders), and occurring across multiple online platforms (social media, messaging apps, online gaming, etc.).

## 2. Individual Reflection

Each participant would take a few minutes to read through the case study individually, and will be provided with guided reflection questions such as:

- What are the different forms of cyberbullying depicted in the scenario?
- How do you think this cyberbullying incident affects the victim and other individuals involved?
- What potential consequences might arise due to this cyberbullying incident?
- What strategies or actions could have been taken to prevent or mitigate this situation?





### 3. Small Group Discussion

The participants will be divided into small groups (3-5 students per group) and ask them to discuss their reflections on the case study. Group members will be encouraged to share their perspectives, insights, and proposed solutions regarding the cyberbullying incident.

### 4. Group Presentation and Discussion

Each group will present a summary of their discussions, highlighting key points, strategies for intervention, and preventive measures. The Facilitator will ensure a class-wide discussion, allowing participants to compare different group perspectives, debate potential solutions, and analyze the ethical and legal aspects of the case.

### 5. Debrief and Transition

Conclude the activity by summarizing the main insights gained from the case study analysis.

Transition to the course's objectives and learning outcomes, emphasizing the importance of understanding cyberbullying and exploring strategies to address and prevent such incidents effectively.



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# Understanding Cyberbullying

Understanding cyberbullying is crucial in navigating the complexities of modern digital interactions. It encompasses a spectrum of deliberate, repeated, and hostile behaviours carried out through digital platforms, aiming to harm, intimidate, or harass individuals or groups. From hurtful comments on social media to the malicious spread of rumours and threats through various online channels, cyberbullying takes myriad forms. Its impact extends beyond the digital realm, significantly affecting mental health, social relationships, and academic performance.

Recognizing the nuances of cyberbullying involves identifying its various manifestations, understanding the psychological and emotional toll it inflicts on victims, and comprehending the dynamics of power, anonymity, and reach that digital platforms offer to perpetrators. An understanding of cyberbullying empowers us to proactively address this issue, fostering a culture of empathy, responsibility, and digital citizenship to create safer online spaces for all.

## Definition and Types of Cyberbullying

**Definition:** Cyberbullying refers to the use of digital technology, such as the internet, social media, or other online platforms, to harass, intimidate, embarrass, or target individuals or groups repeatedly. It encompasses various forms of aggressive behaviour that can cause harm or distress to the victim.

## Types of Cyberbullying

- **Harassment:** Sending threatening or abusive messages, posting offensive comments, or sharing personal information with the intent to cause distress.
- **Cyberstalking:** Persistently following, monitoring, or harassing someone online, often resulting in fear or emotional distress for the victim.
- **Flaming:** Engaging in hostile or aggressive online arguments, often involving harsh language, insults, or heated exchanges.





## Impact of Cyberbullying on Mental Health, Social Life, and Academic Performance

- **Mental Health Impact:** Cyberbullying can lead to anxiety, depression, low self-esteem, increased stress, and even suicidal ideation in victims. It affects mental health and overall well-being significantly.
- **Social Life Impact:** Victims of cyberbullying may withdraw from social interactions, experience social isolation, or face challenges in building and maintaining relationships due to fear of online harassment.
- **Academic Performance Impact:** Cyberbullying can negatively impact a victim's academic performance, leading to decreased concentration, absenteeism, or disengagement from school-related activities.

## Cyberbullying vs. Traditional Bullying: Key Differences

- **Anonymity and Reach:** Cyberbullying often occurs anonymously and has a potentially wider reach compared to traditional bullying, as online content can spread rapidly to a larger audience.
- **24/7 Availability:** Unlike traditional bullying, cyberbullying can happen at any time, and the victim might feel unable to escape or find relief due to the pervasiveness of digital platforms.
- **Permanent Record:** Cyberbullying incidents can leave a permanent digital footprint, making it challenging to erase or forget the harmful content even after the incident.

## Cyberbullying across Different Platforms

- **Social Media:** Cyberbullying on platforms like Facebook, Twitter, Instagram, and TikTok involves various forms of harassment, spreading rumors, or posting hurtful content publicly.
- **Gaming:** In online gaming communities, cyberbullying may occur through in-game chats, voice communications, or targeted harassment during gameplay.
- **Messaging Apps:** Cyberbullying through messaging apps involves sending abusive messages, sharing inappropriate content, or excluding individuals from group conversations.



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# Case Studies and Real-Life Examples

Utilizing case studies and real-life examples allows students to analyze actual cyberbullying incidents, understand the dynamics involved, and explore the impact on victims, bystanders, and the broader community. These examples can include news articles, documented cases, or scenarios highlighting the complexities and consequences of cyberbullying.



# Combating Cyberbullying

## Prevention Techniques and Early Intervention

- **Preventative Measures:** Educating individuals on recognizing cyberbullying, establishing clear guidelines on online behaviour, and promoting positive digital citizenship.
- **Early Intervention:** Encouraging prompt reporting and intervention strategies to address cyberbullying incidents as soon as they're identified, preventing escalation.

## Promoting Digital Literacy and Responsible Online Behaviour

- **Digital Literacy Education:** Teaching individuals how to critically evaluate online content, verify information, and identify potential risks associated with online interactions.
- **Responsible Behaviour:** Fostering responsible online conduct, encouraging empathy, kindness, and ethical behaviour in digital spaces.

## Building Empathy and Respect in Online Communities

- **Empathy Promotion:** Promoting empathy and understanding among online users to discourage cyberbullying and create a culture of mutual respect.
- **Respectful Communication:** Encouraging respectful communication and constructive dialogue in online interactions, emphasizing the impact of words on others.

## Creating Support Systems for Victims and Encouraging Reporting

- **Support Networks:** Establishing support systems for victims of cyberbullying, including counselling services, peer support groups, and resources for coping and seeking help.
- **Reporting Mechanisms:** Encouraging individuals to report cyberbullying incidents to appropriate authorities, platforms, or support services without fear of retaliation.





### Cybersecurity Measures and Privacy Protection

- **Cybersecurity Awareness:** Educating individuals on cybersecurity best practices, such as password protection, privacy settings, and avoiding sharing personal information online.
- **Privacy Protection:** Empowering individuals to safeguard their online privacy through secure settings and encryption methods.

### Legal and Ethical Considerations in Addressing Cyberbullying

- **Legal Awareness:** Understanding the legal implications of cyberbullying, including relevant laws, policies, and consequences for perpetrators.
- **Ethical Responsibilities:** Emphasizing the ethical responsibilities of individuals and communities in promoting respectful online behaviour and intervening in cyberbullying incidents.

### Collaborative Approaches: Involving Schools, Parents, and Communities

- **School Involvement:** Engaging schools in implementing anti-cyberbullying programs, educating students, and establishing supportive environments.
- **Parental Engagement:** Involving parents in discussions about cyberbullying, providing resources, and guidance to support their children's online safety.
- **Community Initiatives:** Collaborating with local communities, organizations, and online platforms to create awareness and implement preventive measures against cyberbullying.

### Role of Counselling and Mental Health Support Services

- **Counselling Services:** Providing access to mental health professionals and counseling services for victims and individuals affected by cyberbullying.
- **Mental Health Support:** Offering emotional and psychological support to help victims cope with the trauma and consequences of cyberbullying.



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# Assessment and Evaluation

## Participation and Engagement in Discussions and Activities

- Objective: Assess students' active participation and engagement in class discussions, activities, and group interactions related to cyberbullying topics
- Evaluation Method: Faculty members will observe and track students' involvement in discussions, their ability to contribute meaningfully, ask relevant questions, and engage with peers in analyzing cyberbullying issues.

## Assignments: Reports, Presentations, Case Studies

- Objective: Evaluate students' comprehension and application of cyberbullying concepts through written reports, presentations, and case study analyses.
- Evaluation Method: Assignments will require students to delve into specific cyberbullying scenarios, conduct in-depth analyses, and present their findings. Grading criteria will assess research depth, critical thinking, and the ability to apply learned concepts to practical situations.

## Quizzes and Examinations Assessing Understanding and Application of Concepts

- Objective: Assess students' understanding of theoretical concepts, definitions, and principles related to cyberbullying.
- Evaluation Method: Quizzes and examinations will consist of multiple-choice, short-answer, or essay questions testing students' knowledge of cyberbullying types, impacts, preventive strategies, legal implications, and ethical considerations.





*Final Project: Designing a Cyberbullying Prevention Program or Campaign*

- Objective: Evaluate students' ability to synthesize course learnings and apply them to practical scenarios by designing a comprehensive cyberbullying prevention program or awareness campaign.
- Evaluation Method: Students will work individually or in groups to develop and present a cyberbullying prevention program or campaign. Assessment criteria will include the depth of research, creativity, feasibility, effectiveness of proposed strategies, and presentation skills.

Assessment and evaluation methods for the course on Cyberbullying are designed to assess students' understanding, critical thinking, practical application, and creativity. These methods ensure a comprehensive evaluation of students' knowledge and skills in addressing and preventing cyberbullying effectively.



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# Wrap up

Throughout the course, participants will embark on a journey to understand, confront, and address the complex issue of online harassment and abuse. They will delve deep into the multifaceted realms of cyberbullying, exploring its definitions, forms, impact, and strategies to combat this pervasive problem.

## Recap of Key Learnings and Takeaways

We have comprehensively defined cyberbullying, recognizing its various forms—from harassment and cyberstalking to flaming and outing. We've explored the profound impact cyberbullying inflicts on mental health, social interactions, and academic performance. We've distinguished cyberbullying from traditional bullying, acknowledging the ever-evolving challenges presented by digital spaces and the lasting implications of online harassment. Our examination extended to different online platforms where cyberbullying thrives, understanding how it infiltrates social media, gaming communities, and messaging apps. Real-life examples and case studies illuminated the complexities and consequences faced by victims, bystanders, and communities.

## Embracing Continuous Learning and Advocacy

Our commitment to addressing cyberbullying doesn't end here. The digital landscape evolves rapidly, and our dedication to continuous learning and adaptation is imperative. We stand as advocates for change, fostering a culture of respect, empathy, and responsibility online. We must remain vigilant, proactive, and open-minded to new developments, technologies, and strategies in combating cyberbullying. Each of us holds the power to influence positive change, starting from our immediate circles to the broader digital community.



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### *Resources for Further Support and Information*

In our pursuit of combating cyberbullying, we offer resources and support avenues to aid in your ongoing journey. There are organizations, helplines, scholarly articles, and initiatives dedicated to cyberbullying prevention, mental health support, legal guidelines, and technological advancements in online safety. These resources serve as guides, empowering us to seek information, extend support to others, and continually expand our knowledge base.

### **Encouragement for Continued Engagement**

Our course's ultimate aim is to inspire you to actively engage and contribute to a safer digital world. Your knowledge, empathy, and actions matter. Let's apply what we've learned, advocate for positive change, and create inclusive online environments. Your voice, your actions, and your commitment to combating cyberbullying make a difference. Together, let's foster digital spaces built on respect, understanding, and kindness.



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## Glossary

**Cyberbullying:**

Harassment, intimidation, or aggressive behaviour using digital technology or online platforms, causing harm, distress, or humiliation to individuals.

**Harassment:**

Repeatedly sending offensive, threatening, or abusive messages or content to an individual, causing distress or discomfort.

**Cyberstalking:**

Persistently following, monitoring, or harassing someone online, often causing fear or emotional distress.

**Flaming:**

Engaging in hostile or aggressive online arguments, often involving heated exchanges and insults.

**Outing:**

Publicly sharing personal or private information about an individual without their consent, leading to embarrassment or harm.

**Impersonation:**

Pretending to be someone else online to deceive or harm an individual, often used for malicious purposes.

**Digital Literacy:**

Competence and knowledge in using digital technologies responsibly, critically evaluating online content, and navigating the digital world effectively.

**Empathy:**

Understanding and sharing the feelings of another person, fostering a sense of compassion and consideration for others' emotions.

**Bystander:**

An individual who witnesses cyberbullying but does not actively participate or intervene in the situation.

**Anonymity:**

The state of being anonymous or unidentified while interacting online, sometimes used by perpetrators to hide their identity during cyberbullying.





**Digital Footprint:**

The trail of data and information generated by an individual's online activity, including posts, comments, and interactions.

**Phishing:**

A type of cyberattack where deceptive emails or messages are sent to trick individuals into revealing sensitive information or credentials.

**Doxxing:**

Publishing private or identifying information about an individual online without their consent, often leading to harassment or threats.

**Cybersecurity:**

Measures and practices employed to protect digital systems, networks, and data from cyber threats and unauthorized access.

**Digital Citizenship:**

The responsible, ethical, and respectful use of digital technology, promoting positive engagement and behaviour in online communities.

**Privacy Settings:**

Controls and configurations that allow individuals to manage the visibility of their personal information and activities on digital platforms.

**Online Reputation:**

The perception and impression of an individual formed by their online presence, activities, and interactions.

**Upstander:**

An individual who acts and intervenes to support or assist someone experiencing cyberbullying or harassment.

**Social Engineering:**

Manipulative techniques used by cyber attackers to deceive individuals into divulging confidential information or performing actions that compromise security.

**Cyber Wellness:**

Promoting a healthy and balanced approach to digital technology use, emphasizing well-being, safety, and ethical behaviour online.



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# Self-assessment

## Section 1: Understanding Cyberbullying

- What is the definition of cyberbullying?
- Differentiate between cyberbullying and traditional bullying. Highlight at least three key differences.
- List and briefly explain three types of cyberbullying.

## Section 2: Impact and Prevention Strategies

- Describe the potential impact of cyberbullying on mental health, academic performance, and social life.
- Explain three prevention strategies to combat cyberbullying effectively.

## Section 3: Legal and Ethical Considerations

- Why is understanding legal frameworks crucial in addressing cyberbullying? Provide an example of a law or policy related to cyberbullying.
- Discuss the ethical responsibilities of individuals and communities in preventing cyberbullying incidents.

## Section 4: Collaborative Approaches and Resources

- Explain the importance of collaborative efforts involving schools, parents, and communities in combating cyberbullying.
- List at least three resources or support avenues individuals can access for further information or assistance related to cyberbullying prevention.

## Section 5: Application and Advocacy

- Describe a scenario involving cyberbullying and propose at least two strategies for early intervention or prevention.
- Reflect on how you can personally advocate for a safer online environment and contribute to combating cyberbullying in your community or online spaces.



# Summary

In this module on Cyberbullying, participants will embark on a comprehensive exploration aimed at understanding, addressing, and preventing the pervasive issue of online harassment. The module will commence by defining cyberbullying in its various forms, recognizing its profound impact on mental health, academic performance, and social well-being. Distinguishing cyberbullying from traditional bullying will unveil the complexities of digital interactions, emphasizing the significance of responsible online behavior and empathy in fostering a safer digital environment.

As the module concludes, participants will be encouraged to carry forth the knowledge gained, advocate for positive change, and stand united against cyberbullying, fostering a future where every digital interaction embodies compassion and understanding.



# Conclusion

Cyberbullying, an insidious facet of the digital era, demands a multifaceted approach and a united front to combat its pervasive impact on individuals and communities. As we dissect the intricate layers of cyberbullying, it becomes apparent that comprehending its nature, impact, and differences from traditional bullying is pivotal. The exploration into its definition, types, and prevalence across diverse digital platforms illuminates the ever-evolving landscape of this issue. Understanding the distinct repercussions on mental health, social interactions, and academic performance highlights the urgency for intervention and support mechanisms. One of the critical observations is the stark contrast between cyberbullying and traditional bullying. While both can have severe consequences, cyberbullying's ability to transcend physical boundaries, persist 24/7, and maintain anonymity amplifies its potential harm. It infiltrates safe spaces, haunting victims within the very confines meant for connection and growth. The digital realm becomes both the perpetrator and the battleground, challenging the traditional norms of conflict resolution and support systems.

Case studies and real-life examples vividly illustrate the harrowing experiences faced by individuals, underscoring the need for prompt action. These narratives humanize the issue, compelling us to confront the reality that behind every statistic lies a person with feelings, aspirations, and vulnerabilities. These stories serve as catalysts for change, igniting empathy and prompting a collective call to arms against this digital menace. However, amidst this complex landscape, there lies a beacon of hope—a message of resilience and progress. The fight against cyberbullying is not insurmountable. Various strategies and interventions exist to combat this scourge effectively. Empowering individuals with knowledge, fostering digital literacy, and promoting responsible online behavior stand as fundamental pillars in prevention.





Additionally, combating cyberbullying necessitates a proactive stance in leveraging technology itself. Employing advanced algorithms and AI to detect and mitigate instances of cyberbullying, coupled with the development of secure online spaces, reflects a promising trajectory plan. Encouraging open dialogue, nurturing supportive online communities, and reinforcing the significance of digital empathy and respect contribute significantly to creating a safer online environment. Moreover, the role of education institutions, policymakers, social media platforms, and law enforcement agencies cannot be overstated. Collaborative efforts in implementing robust anti-cyberbullying policies, advocating for cyberbullying awareness campaigns, and enacting stringent measures against perpetrators are vital steps toward eradicating this menace.

Beyond the strategies and policies, the ultimate remedy lies in cultivating a culture of empathy, kindness, and inclusivity—offline and online. Encouraging empathy-driven interactions, where individuals actively engage in understanding perspectives and standing up against cyberbullying, can catalyze a profound cultural shift. In conclusion, while cyberbullying casts a daunting shadow over the digital landscape, the collective efforts of individuals, communities, and institutions pave the way for a brighter future. By acknowledging the issue, educating ourselves and others, leveraging technology responsibly, and fostering a culture of empathy and respect, we forge a path toward a safer, more compassionate online world. Let this journey be fueled by hope—a belief that united, we can dismantle the barriers of cyberbullying and create digital spaces where everyone feels respected, supported, and empowered.



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