



WE ARE PROBLEM SOLVERS!

In mission-critical defense agencies and complex commercial environments, customers require partners who bring more than technology: they need proven experience, integrity, and mission focused solutions to complex challenges. SOFact Solutions (STS) consistently prioritizes real-world problem solving, acting as a seamless extension of customer teams and ensuring that every engagement drives lasting positive results.

CAPABILITIES STATEMENT

STS is a Woman-Owned Small Business (WOSB), CMMC Level 2 (C3PAO) certified technology solutions and strategic advisory team working with the Department of War, special operations communities, federal civilian agencies, and the commercial industry to solve problems.

We deliver excellence through our core pillars: Strategic Advisory; Enterprise ServiceNow Solutions; Emerging AI and Quantum Security Solutions; Integrated Mission IT Solutions; and full lifecycle Program Management. STS is headquartered in Fayetteville, NC with an office at the Georgia Cyber Center in Augusta, GA.

WHY SOFTACT

Elite Technical Integration & Market Access

We utilize cleared SMEs to rapidly scout and integrate cybersecurity and IT solutions for the military's most complex problems. Bridging the gap between industry-leading tech, and high-barrier government organizations, we deliver rapid, transformational outcomes.



Dominant ServiceNow Enterprise Footprint

STS delivers mission-critical, high-adoption enterprise platforms like ArMA and SEAM redefining maintenance, asset, and equipment accountability for the US Army. Purpose-built on the ServiceNow platform, these solutions are the blueprint for scalable digital transformation across the federal landscape.



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OASIS + Total SB 47QRCA25DSE8
WOSB 47QRCA24DW069

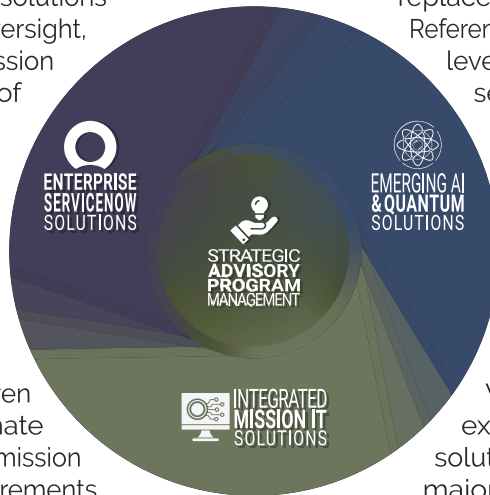
WHAT WE DO

ENTERPRISE SERVICENOW SOLUTIONS

As a ServiceNow Elite Partner, STS specializes in the strategic design, development, implementation, and sustainment of multiple enterprise level solutions providing engaged leadership, project oversight, and a hyper-focused team delivering mission critical capabilities across the entirety of the ServiceNow application portfolio.

STRATEGIC ADVISORY & PROGRAM MANAGEMENT

Having developed a deep bench of proven and experienced leaders with an intimate understanding of the customer and their mission sets, STS bridges the gap between requirements and technologies to solve problems. Our ability to apply industry best practices delivers enduring and measurable outcomes to any enterprise.



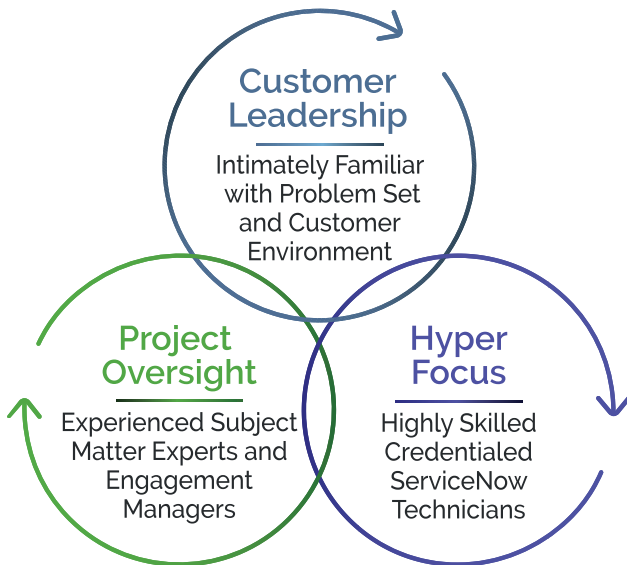
EMERGING AI & QUANTUM SOLUTIONS

STS overcomes AI adoption barriers by leveraging automated solutions in existing frameworks to replace legacy software. Our Quantum Security Reference Architecture fast-tracks PQC compliance, leveraging parallel migration tracks to ensure secure, resilient government infrastructure for the post-quantum era.

INTEGRATED MISSION IT SOLUTIONS

With extensive government and industry experience, STS delivers non-proprietary solutions backed by cleared IT professionals, majority of whom are service veterans, with expertise utilizing multiple current technologies and platforms to design, engineer, integrate, and train IT and Cybersecurity services.

SUCCESS FORMULA



servicenow

With extensive commercial and military experience, established channel partnerships through several excellent OEMs, and a team of 60% Veterans, our cleared workforce of Program Managers, Consultants & Engineers, Quantum Security Experts, and Solution Architects know how to solve problems!



PRIVORO



STS HISTORY

2017 AUG CERTIFIED SBA WOSE WOMAN OWNED SMALL BUSINESS SOFTACT SOLUTIONS LAUNCHED	2020 MAY GSA MULTIPLE AWARD SCHEDULE 47QTCZ0006AS GSA MAS CONTRACT AWARDED	2021 JAN ARMY MAINTENANCE APPLICATION ARMYMANTENANCE.COM	APR nqpa ISO 9001 QUALITY MANAGEMENT ISO 9001 AWARDED	JUL servicenow PREMIER Partner Consulting & Implementation SERVICENOW PREMIER PARTNER	DEC nqpa ISO 20000-1 IT SERVICE MANAGEMENT ISO 20000-1 AWARDED	2023 JAN nqpa ISO 27001 INFORMATION SECURITY MANAGEMENT ISO 27001 AWARDED	OCT WASHINGTON TECHNOLOGY FAST 50 WASHINGTON TECHNOLOGY FAST 50	NOV HIREVETS MEDALLION AWARD HIREVETS MEDALLION AWARDED	2024 AUG OASIS+ WOSB & TOTAL SB OASIS+ CONTRACT AWARDED	DEC servicenow ELITE Partner Consulting & Implementation SERVICENOW ELITE PARTNER	2025 FEB PARTNER OF THE YEAR 2025 PARTNER OF THE YEAR	OCT CMMC LEVEL 3 CERTIFIED ASSESSOR CMMC LV2(C3PA0) ASSESSED	2026 FEB SEAM SOLDIER EQUIPPING ASSET MANAGEMENT
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