NEED HELP WITH YOUR COOLING BILL?
FULTON COUNTY RESIDENTS ONLY
LIHEAP CARES ACT

ALL SERVICES PROVIDED BY APPOINTMENT ONLY!!
BEGINNING
JULY 1, 2020 FOR THOSE THAT HAVE NOT APPLIED FOR THE HEATING OR COOLING PROGRAM FY’2020
AND AUGUST 1, 2020 FOR THE GENERAL POPULATION (BASED UPON FUNDING)

CALL
(404) 839-8588
(404) 484-8913
(404) 482-8248
Mon – Fri: 9:30AM-4:00PM

TO FIND OUT ABOUT OTHER SERVICES AND INTAKE LOCATIONS VISIT US AT www.facaa.org

IMPORTANT INFORMATION
Due to the ongoing threat of COVID-19 applications will be taken over the phone. Applications take 30-45 days for processing. Please pay your bill in the meantime. FACAA cannot FAX or CALL Utility Companies. You will be given information needed to make arrangements on your behalf or to call your provider. This is a free service. It is illegal to charge for this service. Report any illegal activities to the local law enforcement authorities and to FACAA.

FACAA is an Equal Opportunity service provider and does not discriminate on the basis of race, color, sex, religion, national origin, age, disability, or veteran status in its programs or activities. This program is made possible through federal funds administered by the Department of Human Services. Expect phone lines to be busy, your patience is appreciated.

MAX HOUSEHOLD INCOME:
1 Person Household $23,776
2 Person Household $31,092
3 Person Household $38,408
4 Person Household $45,724
5 Person Household $53,040
6 Person Household $60,356
7 Person Household $61,727
8 Person Household $63,099

REQUIREMENTS FOR SERVICE:
*Proof of Income – all Household members for last 30 days
*Social Security cards for all Household members
*Most recent home LIGHT & GAS bill
*Proof of US Citizenship & Date of Birth: GA ID, or Passport
*Must be a resident of Fulton County