

# How to reach us



## OUR VISION:

To eliminate domestic and family violence and homelessness in our community

## OUR PURPOSE:

To support vulnerable women and children at risk of domestic and family violence and/or homelessness.

## OUR VALUES:

Empowerment Confidentiality Compassion  
Respect Integrity Teamwork  
Collaboration Social Justice

## Our work is trauma-informed and culturally safe.

We achieve this through:

- Increasing safety through shelter and support
- Enabling independence and choice
- Specialist advice and targeted advocacy
- Community engagement and influence
- Targeted prevention education



Support our mission  
by making a  
donation

Monday to Friday 9am to 4pm

02 6555 9835 - Office phone

0400 919 184 - Office mobile

[admin@glws.org.au](mailto:admin@glws.org.au)

[intake@glws.org.au](mailto:intake@glws.org.au) (for referrals)

Find us on

Facebook, Instagram and LinkedIn

[www.glws.org.au](http://www.glws.org.au)

P.O Box 4387 Forster NSW 2428

We acknowledge the traditional owners of this land that we work and play on: the Worimi people.

We pay our respects to their Elders, past, present and emerging.

GLWS is committed to reconciliation between all Australians.

ABN: 18 94 99 34 199

CFN : 24523

## GREAT LAKES WOMENS SHELTER

‘Marrungbaa Garuwaga’  
(Good Place by the Sea)

Supporting women and their  
dependent children who are  
homeless and/or emerging  
from domestic  
and family violence



GREAT LAKES  
Womens  
Shelter

WOMEN'S  
COMMUNITY  
SHELTERS

# Services provided

Supported short-term shelter accommodation

Information and referral

Referrals and advocacy to counselling, medical, legal aid, court support, financial planning and parenting support

Crisis and trauma support

Individual client-centred case management plans

Crisis Outreach Support

Child support program

# What is Shelter life like?



Great Lakes Womens Shelter provides shared accommodation that is as close to an ordinary home as possible.

Our wheelchair accessible, ten bedroom shelter is now open in Forster.

Each woman has her own room to share with her children, with shared living, dining and bathrooms.

Residents are asked to respect the conditions of stay which are designed to promote safety and security within the home.

Residents attend regular house meetings which help to maintain stability and harmony.

Case Workers assist residents to formulate a case management plan to address residents individual needs such as: referrals for financial help; housing support; parenting and family support and rental applications.

Residents are required to pay a small contribution whilst in shelter accommodation

# Support

Case workers support women who are ready to find appropriate housing and to re-establish routines that provide a strong and secure foundation.

The establishment of daily routine is vital for feelings of security, especially during crisis.

Case workers aim to support our community with education and development programs,

Crisis Outreach Support is provided to women in community who need help with preventing homelessness, domestic violence support or other housing supports, without the need to come into shelter.

*\*\*Due to the nature of our service, we are unable to accept women into shelter with unmanaged mental health or drug and alcohol addictions, we can however offer Outreach support to link in with other services.*

## Crisis Housing Support

**LINK 2 HOME: 1800 152 152**

## Domestic Abuse Support

**1800 RESPECT: 1800 737 732**

**DV Hotline: 1800 656 463**

**Emergency: 000**