RADIO PROGRAMMING AND SETUP (...

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Note:

- DO NOT program a control module unless directed to by a service procedure or a service bulletin. If the control module is not properly configured with the correct calibration software, the control module will not control all of the vehicle features properly.
- Ensure the programming tool is equipped with the latest software and is securely connected to the data link connector. If there is an interruption during programming, programming failure or control module damage may occur.
- Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the *EL-49642SPS* programming support tool to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply.
- Turn OFF or disable systems that may put a load on the vehicles battery such as; interior lights, exterior lights (including daytime running lights), HVAC, radio, etc.
- During the programming procedure, follow the SPS prompts for the correct ignition switch position.
- Clear DTCs after programming is complete. Clearing powertrain DTCs will set the Inspection/Maintenance (I/M) system status indicators to NO.

Diagnostic Aids

- If programming of the control module is being performed at the direction of a bulletin or PI, follow the instructions provided in that document.
- During audio system programming you may be required to select multiple calibrations dependent upon vehicle equipment. Have the vehicle build/RPO information available during the following procedure to ensure the correct calibrations are selected.
- Dependant upon vehicle equipment, the current software level of the module, or the release of updates, USB programming may not be required when replacing/reprogramming the control module. If USB files for the application are not available via SPS, or if the files already in the radio are the same or newer than what is available via SPS, or have not been received in another manner of distribution, the USB update process will not need to be performed.
- All data will be erased from the USB device BEFORE the calibration is downloaded onto the device. To ensure important information is NOT erased, always verify that NO information is stored on the device BEFORE beginning the calibration download. If required, transfer important files to another storage device BEFORE beginning the calibration download.
- The length of time for the USB programming to complete will vary depending on the number and size of the files in the update.
- The USB programming will not allow the installation of the same software. If the same software is detected on the USB stick, Radio will display "Invalid Update" message.
- Make sure USB stick is removed after update is complete. If the USB stick is left connected an "Invalid Update" message will be displayed when the radio is powered on.

Reference Information

Special Tools

- EL-49642SPS Programming Support Tool
- USB 2.0 flash drive with a minimum capacity of 4 GB.

For equivalent regional tools, refer to Special Tools .

Replace and Program Control Module or Reprogram Control Module

To program a replacement or an existing control module, perform the following procedure:

Note: The vehicle must remain in PARK during the programming procedure.

- 1. Install the *EL-49642SPS* Programming Support Tool .
- 2. Connect a USB drive to the computer.

Note: If using a pre-configured USB drive supplied by General Motors, proceed to step 6.

- 3. Access the Service Programming System (SPS) and follow the on-screen instructions.
- 4. On the SPS Supported Controllers screen, select A11 Radio USB Copy/ USB File Transfer, and follow the onscreen instructions.

https://dh.identifix.com/SearchFixes/Index?ROID=317874079&VID=2476707&VSM=4&HasBookmark=0&LocationId=2&WorkflowPath=1&KW=radio#... 1/2

Note:

- If there are no files available for USB transfer via SPS, or if the files already in the radio are the same or newer than what is available via SPS proceed to step 10.
- Software currently loaded on the USB Drive will be verified and if files are incorrect they will be deleted and correct files will be loaded. If files residing on the USB Drive are correct for the vehicle being serviced, the Techline terminal will not delete those files and allow the drive to be re-used.
- 5. Upon completion of the file transfer, remove the USB drive from the computer.
- 6. Ignition ON, radio ON.
- 7. Connect the USB drive to the USB port in the vehicle and follow the instructions.
- 8. When programming is complete, remove the USB device from the vehicle USB port.
- 9. Access the Service Programming System (SPS) and follow the on-screen instructions.
- 10. On the SPS Supported Controllers screen, select A11 Radio Programming, and follow the on-screen instructions.
- 11. At the end of programming, choose the "Clear DTCs" function on the SPS screen.

XM Activation (If Equipped)

Important: After replacement of an XM receiver, call XM radio to deactivate the receiver that has been removed from the vehicle.

- 1. Turn the radio ON, tune to the XM channel 0, and record the radio ID. The radio ID will be needed for activation of the receiver.
- 2. From the USA, Call XM radio at 1-800-556-3600 to activate the receiver. From Canada, call 1-877-438-9677.
- 3. Park the vehicle outside in an area with an unobstructed view of the southern sky.
- 4. Leave the vehicle outside with the ignition switch in the ACC position and the radio on for 30 minutes to activate XM service.
- 5. Once activated, the radio will receive the remaining XM channels.

Unsuccessful Programming Recovery

In the event of an interrupted or unsuccessful programming event, perform the following steps:

- 1. Ignition ON. Ensure the control module, DLC and programming tool connections are secure and the SPS software is up to date.
- 2. Verify the control module can be reprogrammed.

\Rightarrow If the control module cannot be reprogrammed

- 2.1. Ignition OFF for one minute, ignition ON.
- 2.2. Verify the control module can be reprogrammed.
- \Rightarrow If the control module cannot be reprogrammed, replace the control module.
- \Downarrow If the control module can be reprogrammed.

2.3. All OK.

- ${\ensuremath{\mathbb I}}$ If the control module can be reprogrammed
- 3. All OK.

Valet Mode Reset

- 1. Verify no DTCs are set.
- \Rightarrow If any DTCs are set

Refer to Diagnostic Trouble Code (DTC) List - Vehicle .

- \Downarrow If no DTCs are set
- 2. Select the Radio control function Erase Valet Mode Code with the scan tool.
- 3. Select Clear and confirm the selection to erase the code.

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