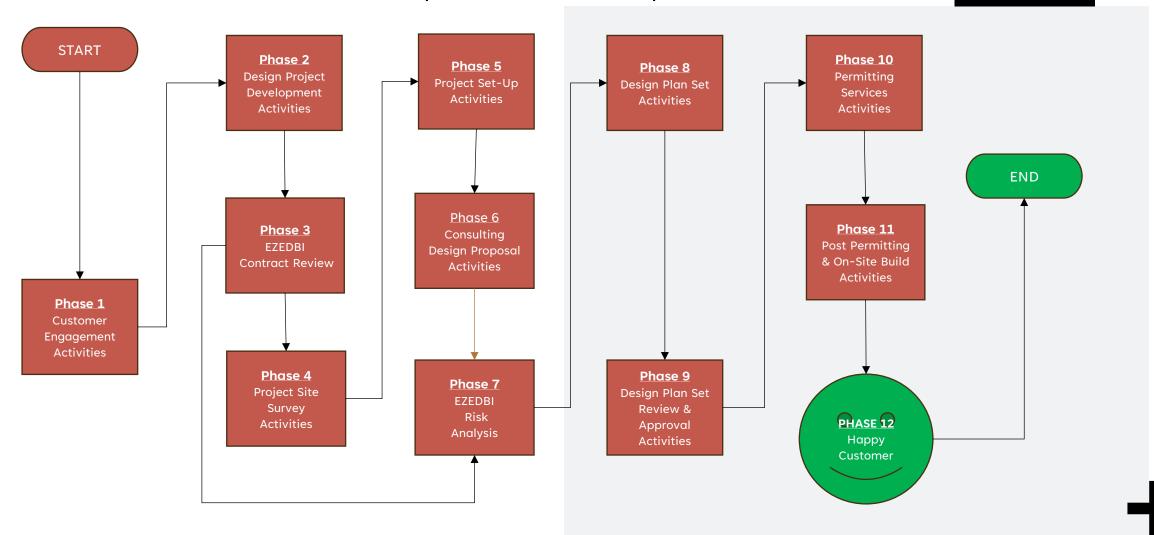
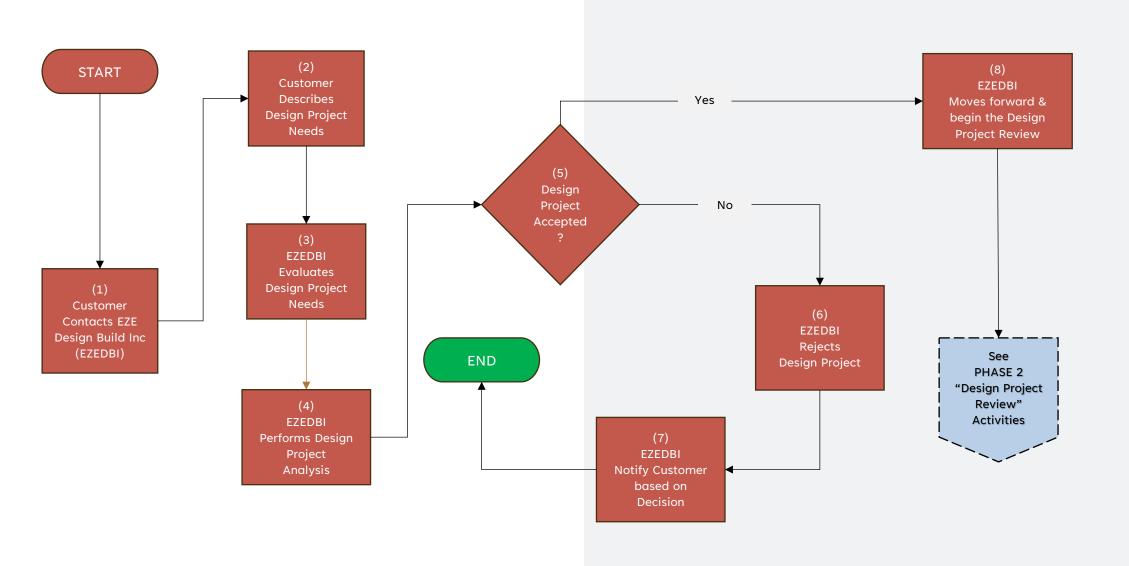


Business Operations Process Map

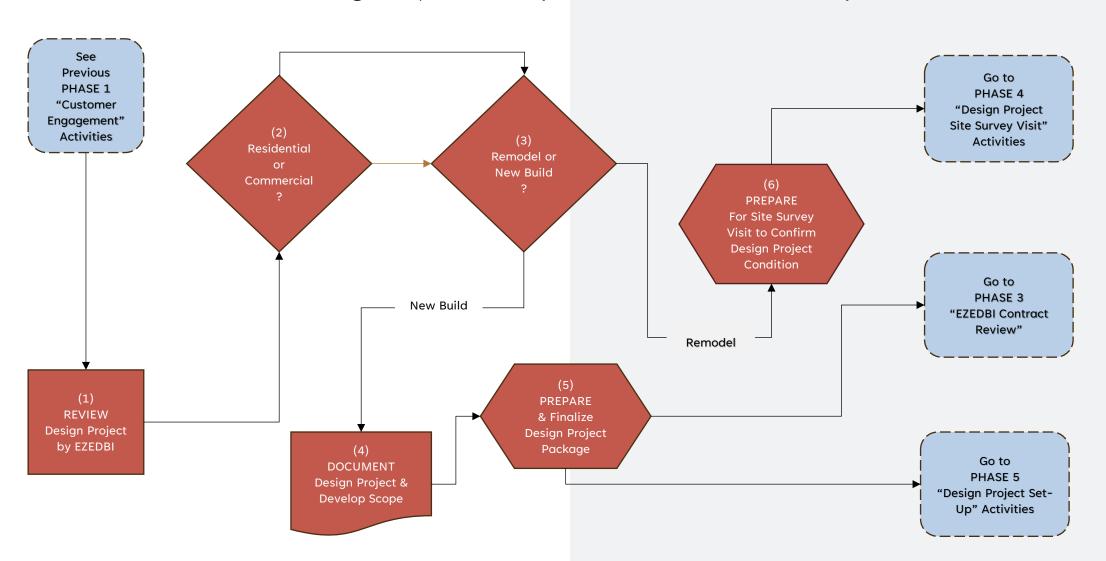
Business Operations Process Map (Overall)



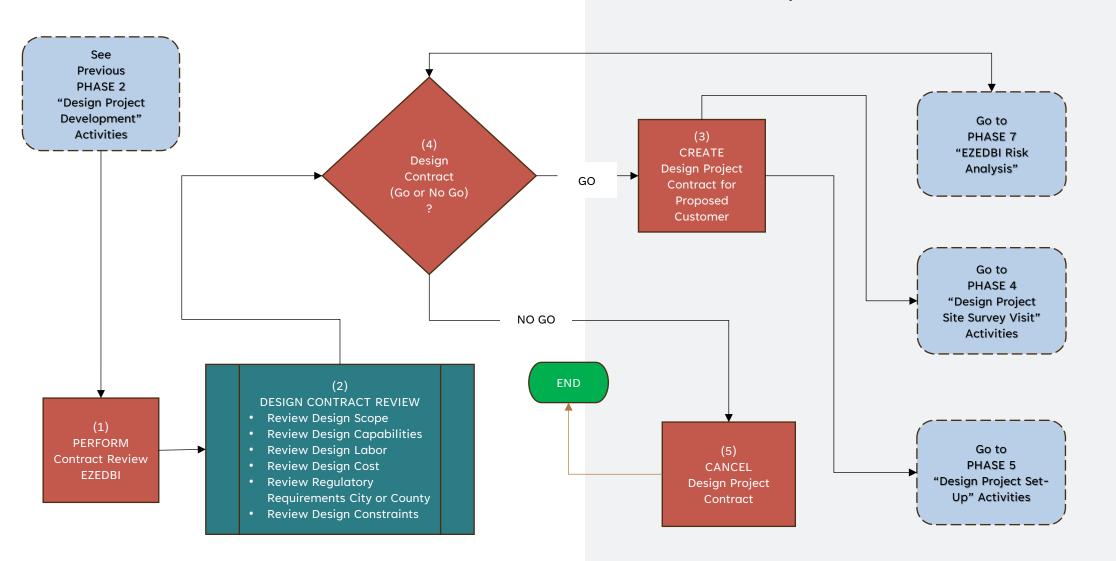
Phase 1 – Customer Engagement Activities Process Map



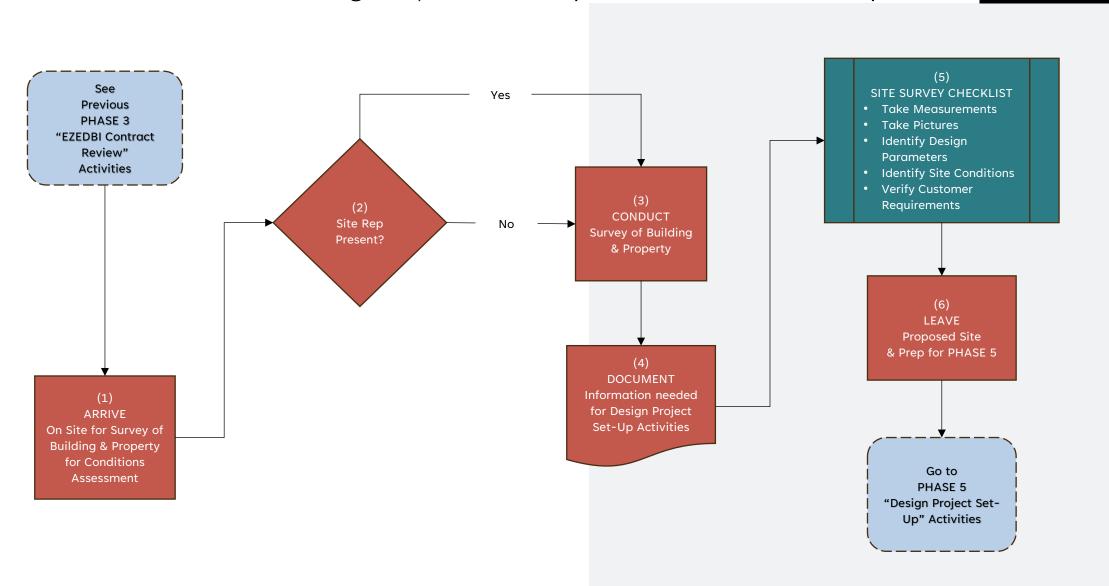
Phase 2 – Design Project Development Activities Process Map



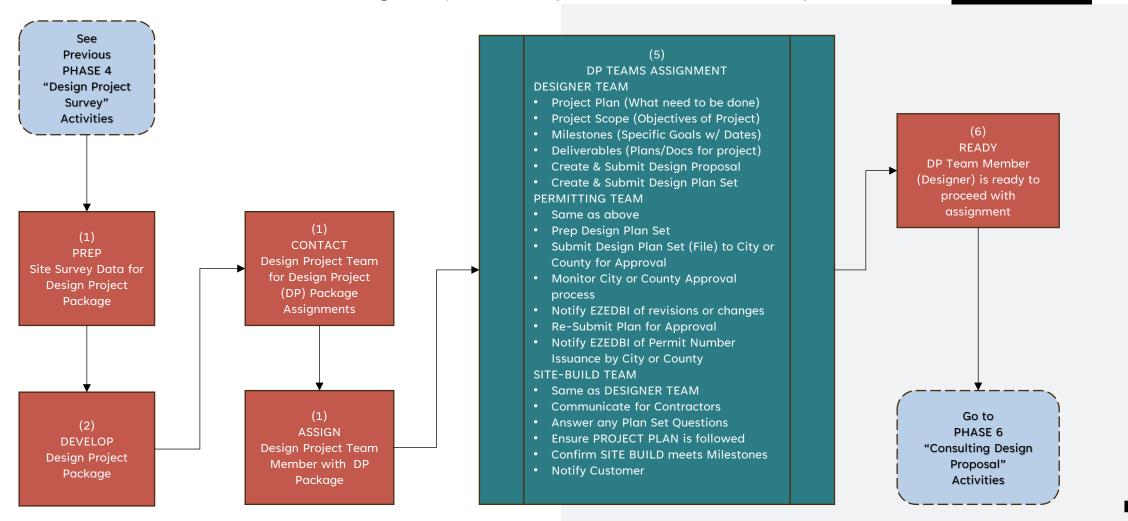
Phase 3 – EZEDBI Contract Review Process Map



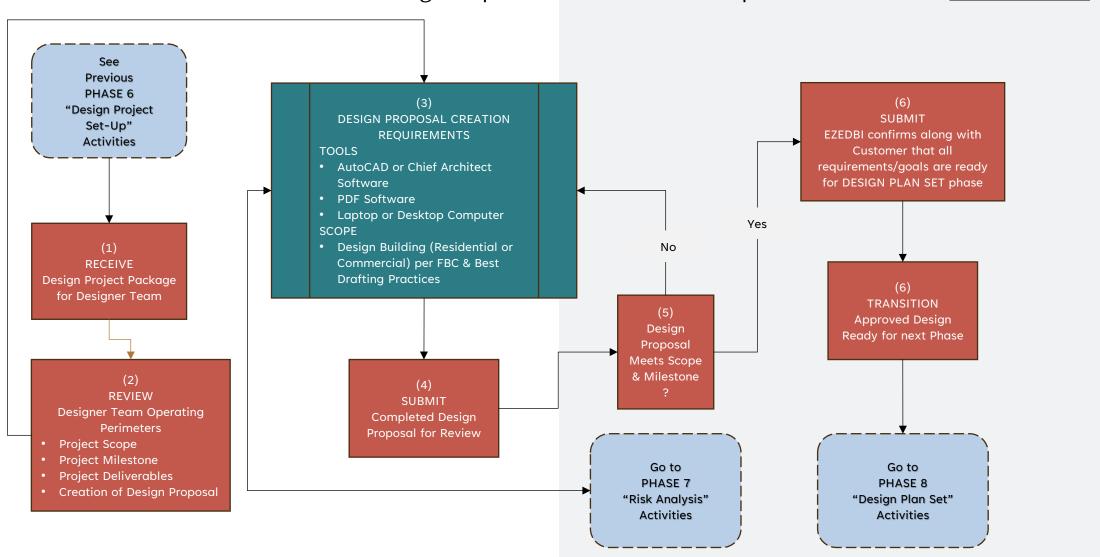
Phase 4 – Design Project Site Survey Visit Activities Process Map



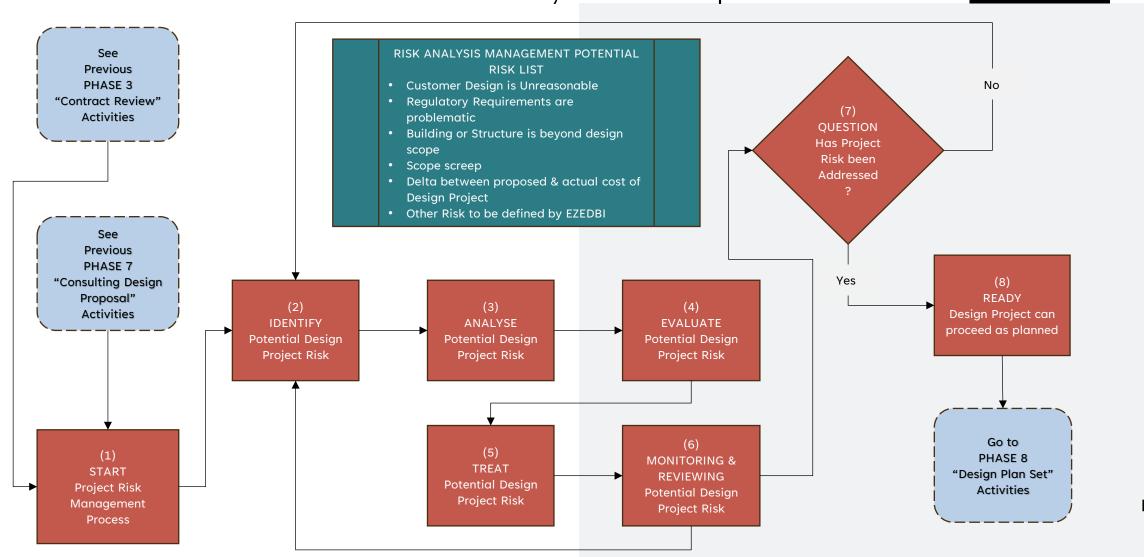
Phase 5 – Design Project Set-Up Activities Process Map



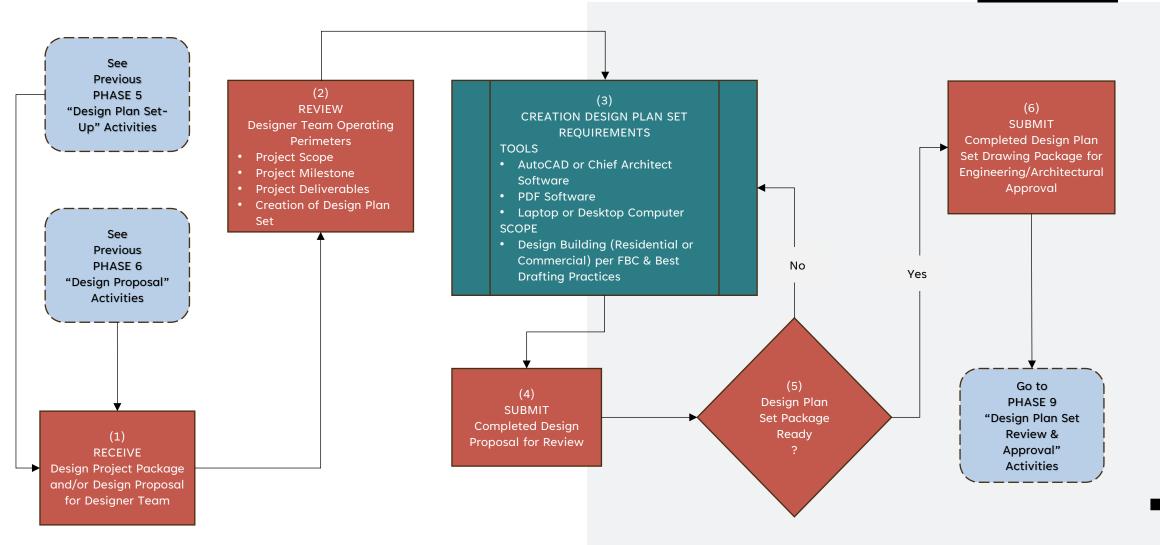
Phase 6 - Design Proposal Activities Process Map



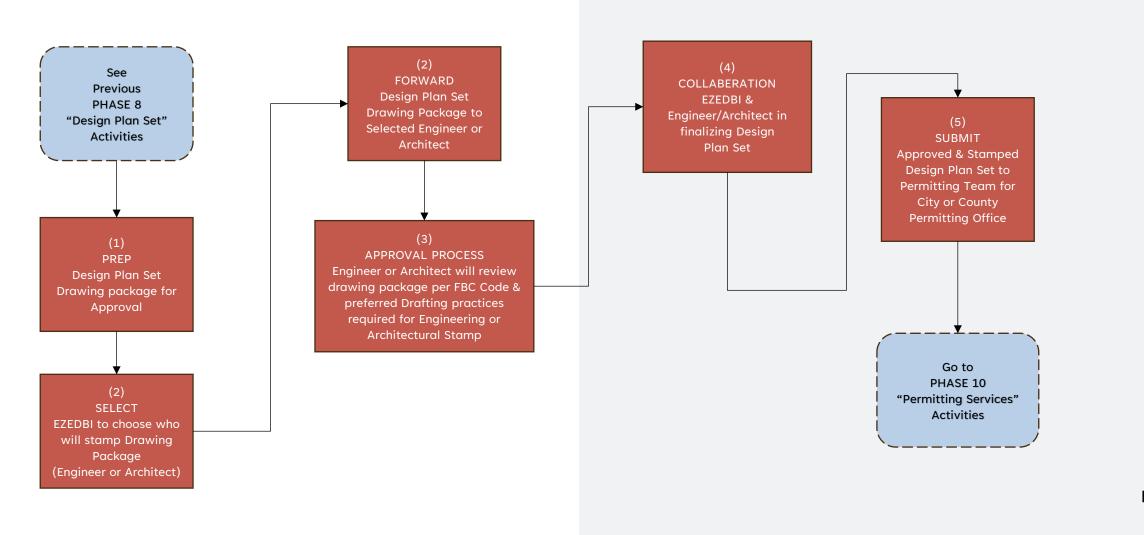
Phase 7 – Risk Analysis Process Map



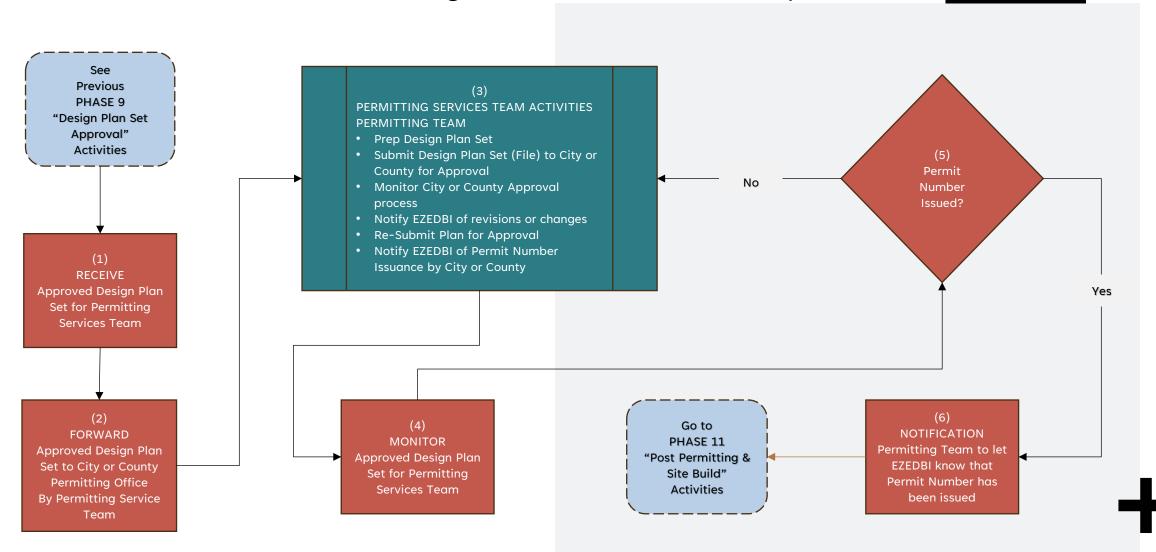
Phase 8 – Design Plan Set Activities Process Map



Phase 9 – Design Plan Set Review & Approval Activities Process Map



Phase 10 – Permitting Services Activities Process Map



Phase 11 – Post-Permitting & Site Build Activities Process Map

