

## PATIENT INFORMATION Fact Sheet

LA, OC, and Inland Empire

LOCATION: Los Angeles, CA

### ***WHY AM I GOING TO RECUPERATIVE CARE?***

Because you don't have a permanent place to call home, you are going to a safe, clean, and supportive place to finish healing. At this place there will be many supportive services available to you. You will continue to heal and be well taken care of.

### ***HOW LONG WILL I BE THERE?***

How long you stay will be determined by the hospital and Serenity – the recuperative care. It is based on many things, including your medical condition and how long it takes you to heal.

### ***HOW MUCH WILL IT COST ME?***

The cost to you is zero. You will not be charged. We want you to focus on getting well and finding a real place to call home.

### ***WHAT CAN I EXPECT?***

- A clean, safe, supportive home setting. We have female and male residents. You will share a room with up to 3 other people. Most rooms are 2 man rooms. The rooms are spacious and you will have a space to call your own. A TV room, spacious outdoor area for recreation, smoking and relaxing are provided for you. It is staffed 24 hours a day.
- Breakfast, Lunch and dinner (semi-buffet style). Eat and watch a show from our 60" flat screen T.V..
- On site nurses will help you follow a medical plan of care, including morning and evening wellness checks, and medication reminders when needed.
- On site Case Managers will help you get connected to social services and to identify possible housing opportunities.
- Support & transportation to attend your follow-up social, medical and mental health appointments that may be provided by staff, Access, or with bus passes for transport.

### ***WHAT DO WE EXPECT FROM YOU WHILE IN THE PROGRAM?***

- Agree to stay home for the first 7 days so the staff can evaluate you, help you heal, and develop a plan of action for you.
- Agree to follow our house rules that are very simple so you can heal. Of utmost importance is no violence or threats of violence against other residents or staff AND No illegal use or possession of drugs at the Serenity site.
- Agree to take charge and fully participate in your own care management so you can be on your way to being independent, get well, and find the supportive services that will help make you a whole person again.

**Please note:** We are not open to the public. All of our clients are homeless, recovering from a medical event and have been sent here directly from a contracted Los Angeles, Orange County, or Inland Empire location.