

Quality & breadth across the health & housing sectors

With more than 150 years of service in Alberta, CHAA member organizations have come to know seniors' health and housing. We work across the entire continuum of seniors' care, including community programming, primary care, emergency care, acute care, respite care, independent living, supportive living, long-term care, and palliative and hospice care.

CHAA members understand how legacy legislation, regulations, policies and funding formulae intersect to influence today's continuing care environment. Our whole-system perspective across all sectors means we see the challenges with clarity and have valuable insights to share about addressing issues in care transitions, access and quality improvement.

Home and community first

CHAA members understand the interconnectedness between the health care system and family, home and community. Thanks to our strong community roots in towns and cities across Alberta, we're often the first to notice emerging trends and identify gaps in services. For many years we've been anticipating and preparing for the trends that are now emerging across Alberta: the increasing prevalence of dementia, rising rates of family/caregiver burden as more seniors remain in their own homes, and gaps in services for the most vulnerable. And as our aging population continues to live longer with more complex needs, we are already planning for a very different future in seniors' care.

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No other organization has 150 years of experience across the continuum of seniors' care.

The future is growth

CHAA and its members can help meet Alberta's growing housing and health care capacity needs in a cost-effective way, and in the communities that need services most. Our members are nimble and, through our provincial organization, we can help identify:

- Where future capacity is required across the spectrum of independent, assisted and facility-based living.
- Which CHAA member facilities have existing capacity to serve a growing demand.
- Which members have the ability to expand capacity through renovations, retrofits, repurposing or new construction.

Evidence-based innovation

Innovation is a cornerstone of our business model. Our mobile x-ray program serves the larger community while generating additional operating revenue. We've partnered with a primary care network to establish a community-based seniors' assessment clinic. A new dementia village, modelled after similar projects in the UK, may radically change the way we deliver care to seniors. And we're training active seniors to provide fitness support to frail seniors to reduce the risk of falls.

Our innovations are always grounded in strong evidence and best practice. More importantly, our key performance metrics focus on safety, quality of life, quality of care, residence experience and autonomy, family satisfaction, and staff empowerment as key indicators of success.