

COMMONWEALTH OF VIRGINIA  
STATE CORPORATION COMMISSION

Application of:

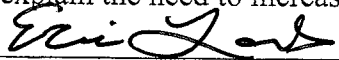
**T-L WATER COMPANY t/a MOUNTAIN LAKES WATER COMPANY**

Case No. PUR-2025-00023

*For a general increase in rates*

**TO OUR CUSTOMERS: CHANGED HEARING SCHEDULE**

Dear Customers: the Hearing Examiner granted our request for more time to furnish records, explain the need to increase rates, and address concerns. Note changed deadlines below.



Eric Lamb, Vice President and Secretary  
T-L Water Co. t/a Mountain Lakes Water Company

6-2-2025

date

NOTICE TO THE PUBLIC OF A HEARING  
ON THE PROPOSED CHANGE IN WATER RATES AND FEES  
OF MOUNTAIN LAKES WATER COMPANY  
CASE NO. PUR-2025-00023

On February 3, 2025, the Virginia State Corporation Commission ("Commission") was advised via filing in this docket, and pursuant to the Small Water or Sewer Public Utility Act, Code of Virginia ("Code") § 56-265.13:1 *et seq.*, that T-L Water Company T/A Mountain Lakes Water Company ("Mountain Lakes" or "Company") had provided notice to its customers and the Commission's Division of Public Utility Regulation ("PUR" or "Division") of the Company's intent to increase its rates, fees and charges effective for service rendered on and after February 1, 2025 ("Proposed Rate Increase").

Mountain Lakes' letter addressed to the Commission's Division ("Letter to Division") stated that Mountain Lakes "currently ha[s] 853 billed customers" and that the Company had provided a Notice of Increase and Changes in Rates that summarized Mountain Lakes' existing and new rates and fees ("Customer Notice") to each of its customers. As of February 3, 2025, PUR has received 230 letters from Mountain Lakes customers who object to the Proposed Rate Increase.

The information provided in the Customer Notice regarding Mountain Lakes' existing and proposed rates is reproduced below:

WATER RATES		
	Current Rate	New Rate
First 3000 gallons ("gal")	\$27.75 monthly minimum	\$35.00 monthly minimum
Above 3000 gal	\$8.00/1000 gal	\$9.00/1000 gal

<b>SERVICE CONNECTIONS</b> <b>(New Installations)</b>	
<b>Current Charge</b>	<b>New Charge</b>
\$2,950.00	\$3,500.00

TAKE NOTICE that the Commission may adopt rates, charges, and/or terms and conditions that differ from those appearing in the Customer Notice and supporting documents.

The Commission entered an Order for Notice and Hearing in this proceeding that, among other things, scheduled a public hearing on the Proposed Rate Increase. Further, and pursuant to Code § 56-265.13:6 A, the Commission has ordered that, should Mountain Lakes opt to begin charging its proposed rates, fees and charges to ratepayers, such rates, fees and charges shall be interim and subject to refund with interest, and all incremental rates, fees and charges in excess of the currently tariffed rates shall be held in an interest bearing escrow account established by the Company, pending final adjudication of this case.

On November 19, 2025, at 10 a.m., the Hearing Examiner will hold a telephonic portion of the hearing, for the purpose of receiving the testimony of public witnesses. On or before November 12, 2025, any person desiring to offer testimony as a public witness shall provide to the Commission: (a) your name, and (b) the telephone number that you wish the Hearing Examiner to call during the hearing to receive your testimony. This information may be provided to the Commission in three ways: (i) by filling out a form on the Commission's website at [scc.virginia.gov/case-information/webcasting](http://scc.virginia.gov/case-information/webcasting); (ii) by completing and emailing the PDF version of this form to [SCCInfo@scc.virginia.gov](mailto:SCCInfo@scc.virginia.gov); or (iii) by calling (804) 371-9141. This public witness portion of the hearing will be webcast at [scc.virginia.gov/case-information/webcasting](http://scc.virginia.gov/case-information/webcasting).

On November 19, 2025, at 10 a.m., or at the conclusion of the public witness portion of the hearing, whichever is later, in the Commission's second floor courtroom located in the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, the Hearing Examiner will convene a hearing to receive testimony and evidence of Mountain Lakes, any respondents, and Commission Staff ("Staff").

To promote administrative efficiency and timely service of filings upon participants, the Commission has directed the electronic filing of testimony and pleadings, unless they contain confidential information, and has required electronic service on parties to this proceeding.

Electronic copies of the Letter to Division and the Customer Notice may be obtained by submitting a written request to Larry Lamb or Eric Lamb at the following address: Mountain Lakes Water Company, 27 Ford Avenue, P.O. Box

277, Stanardsville, Virginia 22973. Interested persons also may download unofficial copies from the Commission's website: [scc.virginia.gov/case-information](http://scc.virginia.gov/case-information).

On or before November 12, 2025, any interested person may submit comments on the Proposed Rate Increase electronically by following the instructions on the Commission's website: [scc.virginia.gov/case-information/submit-public-comments](http://scc.virginia.gov/case-information/submit-public-comments). Those unable, as a practical matter, to submit comments electronically may file such comments with the Clerk of the State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218-2118. All comments shall refer to Case No. PUR-2025-00023.

On or before August 1, 2025, any person or entity wishing to participate as a respondent in this proceeding may do so by filing a notice of participation with the Clerk of the Commission at: [scc.virginia.gov/clk/efiling](http://scc.virginia.gov/clk/efiling). Those unable, as a practical matter, to file a notice of participation electronically may file such notice by U.S. mail to the Clerk of the Commission at the address listed above. Notices of participation shall include the email address of the party or its counsel. The respondent shall serve a copy of the notice of participation electronically on Mountain Lakes, any other respondents, and Staff. Pursuant to 5 VAC 5-20-80 B, *Participation as a respondent*, of the Commission's Rules of Practice and Procedure, 5 VAC 5-20-10 *et seq.* ("Rules of Practice"), any notice of participation shall set forth: (i) a precise statement of the interest of the respondent; (ii) a statement of the specific action sought to the extent then known; and (iii) the factual and legal basis for the action. Any organization, corporation, or government body participating as a respondent must be represented by counsel as required by 5 VAC 5-20-30, *Counsel*, of the Rules of Practice. All filings shall refer to Case No. PUR-2025-00023.

On or before September 5, 2025, each respondent may file electronically with the Clerk of the Commission at [scc.virginia.gov/clk/efiling](http://scc.virginia.gov/clk/efiling) any testimony and exhibits by which the respondent expects to establish its case. Any respondent unable, as a practical matter, to file testimony and exhibits electronically may file such by U.S. mail to the Clerk of the Commission at the address listed above. Each witness' testimony shall include a summary not to exceed one page. All testimony and exhibits shall be served electronically on Staff, Mountain Lakes, and all other respondents. In all filings, respondents shall comply with the Commission's Rules of Practice, as modified by the Commission's Order for Notice and Hearing, including, but not limited to: 5 VAC 5-20-140, *Filing and service*, and 5 VAC 5-20-240, *Prepared testimony and exhibits*. All filings shall refer to Case No. PUR-2025-00023.

Any documents filed in paper form with the Office of the Clerk of the Commission in this docket may use both sides of the paper. In all other respects, except as modified by the Commission's Order for Notice and Hearing, all

filings shall comply fully with the requirements of 5 VAC 5-20-150, *Copies and format*, of the Commission's Rules of Practice.

The Commission's Rules of Practice, the Commission's Order for Notice and Hearing, the Letter to Division, the Customer Notice, and other documents filed in this case may be viewed on the Commission's website at: [scc.virginia.gov/case-information](http://scc.virginia.gov/case-information).

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