

2025 Annual Drinking Water Quality Report

Mountain Lakes Water Company PWSID# 2079590

INTRODUCTION

This Annual Drinking Water Quality Report for calendar year 2025 is designed to inform you about your drinking water quality. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand the efforts we make to protect your water supply. The quality of your drinking water must meet state and federal requirements administered by the Virginia Department of Health (VDH).

If you have questions about this report or want additional information about any aspect of your drinking water or want to know how to participate in decisions that may affect the quality of your drinking water, please contact:

Mr. Larry Lamb or Mr. Eric Lamb at (434) 985-7504

Email: esl64@embarqmail.com

<https://mtnlakes.viewmybill.net/>



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GENERAL INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: (i) microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; (ii) inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; (iii) pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; (iv) organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; (v) radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

SOURCE(S) and TREATMENT OF YOUR DRINKING WATER

The source of your drinking water is obtained from sixteen (16) active drilled groundwater wells located in Twin Lakes Subdivision and Greene Mountain Lake Subdivision. Storage facilities are located in both subdivisions. The water is treated with chlorine for disinfection. Additional treatment is provided to control visible effects from naturally occurring iron and manganese in some of our well sources.

The Virginia Department of Health conducted a source water assessment of our system in 2018. The assessment report consists of maps showing the source water assessment area, an inventory of known land use activities of concern, and documentation of any known contamination. The report is available by contacting Mr. Larry Lamb, at the phone number or address provided elsewhere in this drinking water quality report.

DEFINITIONS

In the data table and elsewhere in this report you will find many terms and abbreviations you might not be familiar with. The following definitions are provided to help you better understand these terms:

Maximum Contaminant Level, or MCL - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal, or MCLG - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level Goal or MRDLG: the level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level or MRDL: the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-detects (ND) - lab analysis indicates that the contaminant is not present

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Action Level (AL) - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Level 1 Assessment - a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment - a very detailed study of the waterworks to identify potential problems and determine (if possible) why an *E. coli* PMCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity, or cloudiness, of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is monitored because it is a good indicator of the effectiveness of our filtration system.

Variances and exemptions - state or EPA permission not to meet an MCL or a treatment technique under certain conditions.

QUALITY OF YOUR DRINKING WATER

Your drinking water is routinely monitored according to Federal and State Regulations for a variety of contaminants. The tables on the next pages show the results of our monitoring for the period of January 1st to December 31st, 2025. The state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data presented in the tables, though accurate, is more than one year old.

The U.S. Environmental Protection Agency sets MCL's at very stringent levels. In developing the standards, EPA assumes that the average adult drinks 2 liters of water each day throughout a 70-year life span. EPA generally sets MCLs at levels that will result in no adverse health effects for some contaminants or a one-in-ten thousand to one-in-a-million chance of having the described health effect for other contaminants.

WATER QUALITY RESULTS

Microbiological Contaminants

Contaminant (Unit)	MCLG	MCL	No. of Samples Indicating Presence of Bacteria	Violation (Y/N)	Month of Sampling	Typical Source of Contamination
<i>E. Coli</i>	0	1 routine sample and a repeat sample are total coliform positive, and 1 is also <i>E. coli</i> positive	0	N	NA	Human and animal fecal waste

Regulated Contaminants

Contaminant (units)	MCLG	MCL	Location/Level Detected	Violation (Y/N)	Sampling Year	Typical Source of Contamination
Nitrate as N (mg/l)	10	10	-- EP215 - ND EPB21 - 4.97 EPBLR - ND EPDRM - 0.77 EPG02 - 1.7 EPQ3 - 2.08 EPSTV - ND EPWW1 - ND	-- N N N N N N N N	-- 2025 2025 2025 2025 2025 2025 2025 2025	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Fluoride (mg/l)	4.0	4.0	-- EP215 - ND EPB21 - ND EPBLR - ND EPDRM - ND EPG02 - ND EPQ3 - ND EPSTV - 0.28 EPWW1 - ND	-- N N N N N N N N	-- 2023 2024 2023 2023 2025 2024 2023 2024	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Barium (mg/l)	2	2	-- EP215 - 0.059 EPB21 - ND EPBLR - 0.053 EPDRM - 0.04 EPG02 - 0.038 EPQ3 - 0.012 EPSTV - 0.106 EPWW1 - 0.036	-- N N N N N N N N	-- 2025 2024 2025 2025 2025 2024 2025 2024	Discharge of drilling waste; Discharge from metal refineries; Erosion of natural deposits

Radiological Contaminants

Contaminant (Unit)	MCLG	MCL	Location/Level Found	Violation (Y/N)	Date of Sample	Typical Source of Contamination
Alpha Emitters (pCi/l)	0	15	-- EP215 - 0.9 EPB21 - 4.37 EPBLR - 0.4 EPDRM - 0.4 EPG02 - ND EPQ3 - 4.22 EPSTV - ND EPWW1 - ND	-- N N N N N N N N	-- 2022 2025 2022 2022 2025 2025 2022 2025	Erosion of natural deposits
Beta Particle and Photon Radioactivity (pCi/l)*	0	50*	-- EP215 - 6.2 EPB21 - 6.44 EPBLR - 6.6 EPDRM - 2.8 EPG02 - 1.63 EPQ3 - 4.42 EPSTV - 5.7 EPWW1 - 5.38	-- N N N N N N N N	-- 2022 2025 2022 2022 2025 2025 2022 2025	Decay of natural and man-made deposits
Combined Radium (pCi/l)	0	5	-- EP215 - 1.7 EPB21 - 0.32 EPBLR - 1.2 EPDRM - 0.4 EPG02 - 0.1 EPQ3 - 3.1 EPSTV - 1.0 EPWW1 - 0.2	-- N N N N N N N N	-- 2022 2025 2022 2022 2025 2025 2022 2025	Erosion of natural deposits

*The PMCL for beta particles is 4 mrem/year. EPA considers 50 pCi/l to be the level of concern for beta particles.

Lead and Copper Contaminants

Contaminant (units)	MCLG	MCL or TT	90 th Percentile (Range)	AL Exceeded	Samples >AL	Sampling Year	Typical Source of Contamination
Lead (ppb)	0	AL = 15	10.1 (ND – 15)	No	0 of 10	2024	Corrosion of household plumbing systems; Erosion of natural deposits
Copper (mg/l)	1.3	AL = 1.3	0.571 (ND – 0.84)	No	0 of 10	2024	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfectant Residual

Disinfectant (units)	MRDLG	MRDL	Level Found (Range)	Violation (Y/N)	Sampling Year	Typical Source of Contamination
Chlorine as Cl ₂ (mg/l)	4	4.0	1.2 (0.98 - 1.55)	N	Monthly 2025	Water additive used to control microbes

Aesthetic Contaminants

Contaminant (units)	MCLG	MCL	Level Detected	Violation (Y/N)	Sampling Year	Typical Source of Contamination
Iron (mg/L)	0.3	0.3	-- EP215 - 3.29 EPB21 - ND EPBLR - ND EPDRM - 0.097 EPG02 - ND EPQ3 - ND EPSTV - 0.23 EPWW1 - ND	-- N N N N N N N N	-- 2025 2024 2025 2025 2025 2024 2025 2024	Erosion of natural deposits
Manganese (mg/L)	0.05	0.05	-- EP215 - 1.44 EPB21 - ND BPBLR - 0.068 EPDRM - 0.014 EPG02 - ND EPQ3 - ND EPSTV - 0.309 EPWW1 - 0.01	-- N N N N N N N N	-- 2025 2024 2025 2025 2025 2024 2025 2024	Erosion of natural deposits; treatment required

Unregulated Contaminants

Contaminant (units)	MCLG	MCL	Range of Results	Violation (Y/N)	Sampling Year	Typical Source of Contamination
Sodium (mg/l)	NA	NA	-- EP215 - 10.2 EPB21 - 5.82 EPBLR - 6.33 EPDRM - 5.04 EPG02 - 5.42 EPQ3 - 6.59 EPSTV - 14.4 EPWW1 - 9.85	-- N N N N N N N N	-- 2025 2024 2025 2025 2025 2024 2025 2024	Erosion of natural deposits; de-icing salt runoff; water softeners

ADDITIONAL HEALTH INFORMATION FOR LEAD IN DRINKING WATER

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Mountain Lakes Water Company is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Mr. Larry Lamb, at (434) 985-7504. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.



ADDITIONAL HEALTH INFORMATION FOR SODIUM IN DRINKING WATER

There is presently no established standard for sodium in drinking water. An EPA advisory recommends water containing 30 to 60 mg/L should not be used as drinking water due to esthetics such as taste and color. Water containing more than 20 mg/L should not be used by persons whose physician has placed them on severely restricted sodium diets.

ADDITIONAL INFORMATION ON IRON AND MANGANESE

Some of our well sources contain elevated levels of iron and manganese, particularly the wells in the Greene Mountain Lakes area. These naturally occurring contaminants do not have health based standards but can cause problems with water discoloration. You can learn more about iron and manganese at the VDH website here:

<https://www.vdh.virginia.gov/content/uploads/sites/14/2023/04/Iron-and-Manganese-FAQs.pdf>.

Our waterworks is working with VDH to better treat our water and improve flushing to reduce these effects.

VIOLATION INFORMATION

Violation	Explanation	Length	Steps Taken to Correct the Violation	Health Effects Language
Failure to collect the raw water MPN bacteriological sample for Durham Well 2. This is collected prior to treatment.	We did not collect the required quarterly sample	1 st and 2 nd Quarters 2025	Collected the 3 rd and 4 th quarter samples	-
Failure to address Significant Deficiencies	We did not submit a Comprehensive Emergency Management Plan; a Customer Communication Plan; a Water Audit and Water Hauling Reports that were noted during the March 13, 2024 inspection.	Ongoing	We are addressing this through a Consent Order with the Virginia Department of Health – Office of Drinking Water	-
Failure to submit Corrective Action Plan for Significant Deficiencies	We did not submit the Corrective Action Plan on time in response to the Significant Deficiencies found during the March 27, 2025 inspection.	To be signed by August 7, 2025; submitted September 25, 2025.	We submitted the required Corrective Action Plan to the Virginia Department of Health - Office of Drinking Water	-
Reliability Issues	In November and December 2025, we experienced loss of water and pressure in the distribution system; we are required to notify ODW in these events, but they were notified	Ongoing	We are addressing this through a Consent Order with the Virginia Department of Health – Office of Drinking Water	-

	by the Virginia Department of Emergency Management notified ODW and customers of the service outages.			
Less than 20 psi at Service Connections				
Failure to provide public notification	Violation issued on April 3, 2025 required a Public Notice to be posted by April 14, 2025. The Public Notice violation was issued on February 13, 2026.		Public Notice was submitted on April 17, 2026.	-

SERVICE LINE INVENTORY INFORMATION

In 2024 we developed a service line inventory as required by the EPA Lead and Copper Rule Revisions. None of our service lines are known to be made of lead or lead containing materials. Please call at the above phone number for details on how to access the service line inventory.

This Drinking Water Quality Report was prepared by Mountain Lakes Water Company with the assistance and approval of the Virginia Department of Health. All reportable data for the water system can be searched in the public Drinking Water Viewer (DWV) by accessing the portal at <http://www.vdh.virginia.gov/drinking-water/dwv/>.

Signature: 

Date: 6-3-2024