



ROBOTIC MOWER GUIDE

This property is maintained by a robotic lawn mower. Please follow these guidelines to help us provide you with the best experience and keep personal property safe.

1. PLEASE DO NOT PARK in any marked robot crossing areas of the driveway.
2. These robots have object detection/avoidance that works very well, but please anticipate a margin of error by protecting soft belongings, storing them off grass, and **CHECKING UNDER VEHICLES BEFORE MOVING THEM**. We are not responsible for damaged property resulting from unfollowed guidelines.
3. When using such items, it is ok and perfectly safe to stand in the way of the robot (with proper footwear). Its cameras will sense you or it will gently bump your leg and redirect itself. You may also park the robot if it is a nuisance. To do so:
 - i. Press STOP.
 - ii. Press and hold MOW and HOME simultaneously for 4 seconds.
 - iii. Use +, -, and OK buttons to enter PIN. Call or text the number below for PIN.
 - iv. Press HOME.
4. **ROBOT NEEDS TO RUN AT ALL TIMES** w/even if lawn appears to be mowed. Robotic mowers are designed to *maintain* the perfect height, not catch up after grass has grown for a week. It may not look like the mower is actually cutting anything. Don't worry. IT IS!
5. If the robot gets stuck in the yard, we would *greatly* appreciate it if you could help with the following! We have a large coverage area, so it can be difficult to travel to our properties for a minor reset.
 - i. Take a picture showing the area in which the robot is stuck. Text it to the phone number below. We do get notifications, but photo evidence of the issue helps us improve installs.
 - ii. Press STOP.
 - iii. Press and hold MOW and HOME simultaneously for 4 seconds.
 - iv. Use +, -, and OK buttons to enter PIN. Call or text the number below for PIN.
 - v. Press OK on the error until you get to the main screen.
 - vi. Move robot away from the error. If low/dead battery, place in charging station.
 - vii. Press MOW.
6. Call us with any concerns regarding the lawn and/or robots. Thank you for your cooperation and understanding.

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