



# ROBOTIC MOWER GUIDE

**This property is maintained by a robotic lawn mower. Please follow these guidelines to help us provide you with the best experience and keep personal property safe.**

1. PLEASE DO NOT PARK ON GRASS or in robot crossing areas of the driveway as marked by signage. This includes vehicles, golf carts, boat trailers, etc. Please use designated areas of the driveway.
2. PLEASE DO NOT LEAVE ANY yard toys, water toys, games, etc. unattended in the mowing area. Doing so may cause damage to property. Store such items in non-mowing areas when not in use. We are not responsible for damaged property resulting from unfollowed guidelines.
3. When using such items, it is ok and perfectly safe to stand in the way of the robot (with proper footwear), causing it to bump your leg and redirect itself away from your items. You may also move the robot to a different area and restart it if it is a nuisance. To do so:
  - i. Press STOP to open hatch.
  - ii. Enter PIN. Call or text the number below for PIN.
  - iii. Move robot.
  - iv. Press START and close hatch.
4. ROBOT NEEDS TO RUN AT SCHEDULED TIMES (9pm-9am) with few exceptions, even if lawn appears to be mowed. Robotic mowers are designed to *maintain* the perfect height, not catch up after grass has grown for a week. It may not look like the mower is actually cutting anything. Don't worry. IT IS!
5. If the robot gets stuck in the yard, we would *greatly* appreciate it if you could help with the following! We have a large coverage area, so it can be difficult to travel to our properties for a minor reset.
  - i. Take a picture showing the area in which the robot is stuck. Text it to the phone number below. We do get notifications, but photo evidence of the issue helps us improve installs.
  - ii. Press STOP to open hatch.
  - iii. Enter PIN. Call or text the number below for PIN.
  - iv. Press OK on the error until you get to the main screen.
  - v. Move robot away from the error. If low/dead battery, place in charging station.
  - vi. Press START and close hatch.
6. Please enjoy your stay and call us with any concerns regarding the lawn and/or robots. Thank you for your cooperation and understanding.

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lawn care services™

**715-214-7566**

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