



Nondiscrimination Statement

A nondiscrimination statement (See #5) will be posted in a conspicuous place, such as the reception area of the organization and will be printed on brochures, other printed public materials and in a conspicuous location on the organization's web site accessible from the home page, in English and at least the top 15 non-English languages spoken in the state.

The nondiscrimination statement will read: "Serenity Home Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Serenity Home Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Serenity Home Health provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written materials in other formats (e.g. large print, audio, accessible electronic formats). Serenity Home Health provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages. If you need these services, contact the Section 504/ADA Coordinator/Section 1557 Civil Rights Coordinator at (800) 368-1019. If you believe that Serenity Home Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with Director of Quality Improvement and Safety Officer, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, (800) 537-7697, <http://www.hhs.gov/ocr/office/file/index.html>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, ADA/Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 2020; 1-800-368-1019, 800-537-7697(TDD)"