

## CVS Pharmacy APPE Rotation Syllabus

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### Course Description:

The CVS Pharmacy APPE Rotation provides advanced pharmacy students with immersive experience in a community pharmacy setting. Students will refine their skills in prescription processing, patient counseling, medication safety, and pharmacy operations under the supervision of a licensed pharmacist. This rotation will enhance students' clinical decision-making, leadership abilities, and understanding of the pharmacist's role in community healthcare. Students will also gain exposure to business management, workflow optimization, customer service, and adherence programs.

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### Rotation Objectives:

Upon completion of the rotation, students will be able to:

- Apply pharmacy laws and regulations relevant to community pharmacy practice at an advanced level.
  - Independently process and verify prescriptions following CVS policies and state regulations.
  - Provide comprehensive patient counseling on prescription and over-the-counter (OTC) medications.
  - Demonstrate strong communication and leadership skills with patients, prescribers, and pharmacy staff.
  - Conduct medication therapy management (MTM) services and implement adherence strategies.
  - Assist in pharmacy workflow improvements, including inventory control, insurance processing, and patient-centered services.
  - Administer immunizations in compliance with state regulations.
  - Develop business acumen by analyzing financial operations, performance metrics, and reimbursement strategies.
  - Utilize electronic health records and pharmacy management systems efficiently.
  - Engage in interprofessional collaboration and lead community outreach initiatives.
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### Rotation Activities:

#### Week 1: Orientation & Advanced Introduction

- Review of rotation syllabus and expectations

- Understanding advanced CVS Pharmacy policies and workflow
- Familiarization with performance metrics and business operations
- Review of HIPAA compliance and regulatory requirements

### **Weeks 2-3: Clinical and Operational Responsibilities**

- Independently process and verify prescriptions under preceptor supervision
- Patient counseling on medication use, adherence, and disease state management
- Provide OTC product recommendations and self-care counseling
- Medication safety, drug utilization review (DUR), and clinical interventions
- Handling complex insurance adjudications and prior authorizations

### **Weeks 4-5: Advanced Pharmacy Practice and Leadership**

- Administer immunizations and participate in vaccination clinics
- Conduct MTM interventions and chronic disease management
- Implement and optimize patient adherence programs
- Lead pharmacy workflow improvements and operational efficiencies
- Participate in controlled substance regulations and diversion prevention programs

### **Week 6: Assessment & Reflection**

- Case discussions and clinical presentations
- Business analysis and improvement project (if applicable)
- Review of rotation learning objectives and self-assessment
- Final evaluation and feedback session with preceptor

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## **Evaluation & Grading:**

Students will be evaluated on the following criteria:

- Professionalism and leadership (20%)
- Competency in prescription verification and processing (25%)
- Patient counseling and clinical interventions (25%)
- Engagement in pharmacy business operations and adherence programs (20%)
- Final case presentation or quality improvement project (10%)
  - List of possible assignments provided on separate sheet

A minimum passing grade is required to receive credit for the APPE rotation. Evaluation will be based on direct observation, performance checklists, and student reflections.

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## **Student Responsibilities:**

- Arrive on time and adhere to the assigned schedule.
  - Maintain a professional attitude and appearance.
  - Follow all HIPAA and CVS Pharmacy policies.
  - Actively participate in advanced pharmacy tasks and leadership initiatives.
  - Complete assigned readings, case studies, and reflections as required by the preceptor.
  - Demonstrate initiative in problem-solving and workflow optimization.
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## **Preceptor Responsibilities:**

- Provide mentorship and supervision to ensure an enriching learning experience.
  - Offer constructive feedback and competency-based evaluation.
  - Facilitate hands-on learning opportunities in pharmacy operations and patient care.
  - Encourage leadership development and participation in business initiatives.
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## **Required Materials:**

- CVS Pharmacy advanced training modules (provided at the site)
  - State pharmacy law handbook (if applicable)
  - Notebook for documentation and reflections
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## **Additional Learning Opportunities:**

- Participation in community health events or vaccination clinics
  - Shadowing pharmacists in leadership roles, including pharmacy manager and district leader
  - Observing prescription auditing, compliance procedures, and medication reconciliation
  - Exploring career pathways in corporate pharmacy, specialty services, and clinical roles
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## **Conclusion:**

This rotation will provide students with a comprehensive understanding of advanced community pharmacy practice and leadership. Active participation and engagement will be key to a successful learning experience. Students should take initiative in learning, seek opportunities for professional growth, and apply critical thinking in pharmacy practice scenarios.

