

### Course Description:

The CVS Pharmacy IPPE Rotation provides pharmacy students with hands-on experience in a community pharmacy setting. Students will develop foundational skills in prescription processing, patient counseling, medication safety, and pharmacy operations under the supervision of a licensed pharmacist. This rotation will enhance students' understanding of the pharmacist's role in community healthcare and prepare them for advanced practice experiences. Students will also be exposed to business aspects of community pharmacy, including workflow efficiency, customer service, and adherence programs.

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### Rotation Objectives:

Upon completion of the rotation, students will be able to:

- Understand and apply pharmacy laws and regulations relevant to community pharmacy practice.
  - Accurately process and dispense prescriptions following CVS policies and state regulations.
  - Provide effective patient counseling on prescription and over-the-counter (OTC) medications.
  - Demonstrate proper communication and professionalism with patients, prescribers, and pharmacy staff.
  - Apply medication safety principles, including drug interactions, contraindications, and adverse effects monitoring.
  - Assist in pharmacy workflow, including inventory management, insurance processing, and medication adherence programs.
  - Participate in immunization services, medication therapy management (MTM), and health screenings where applicable.
  - Develop an understanding of business and financial considerations in pharmacy practice.
  - Utilize electronic health records and pharmacy management systems efficiently.
  - Engage in interprofessional collaboration and community outreach initiatives.
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### Rotation Activities:

#### Week 1: Orientation & Introduction

- Review of rotation syllabus and expectations

- Introduction to CVS Pharmacy policies and workflow
- Tour of the pharmacy and understanding of layout
- Basics of prescription processing and insurance adjudication
- Review of patient privacy policies (HIPAA compliance)

### **Weeks 2-3: Prescription Processing & Patient Interaction**

- Hands-on experience with prescription entry, filling, and verification
- Patient counseling on medication use, adherence, and side effects
- Over-the-counter (OTC) product recommendations
- Medication safety and quality assurance training
- Introduction to drug utilization review (DUR) and clinical interventions
- Handling refill requests and prescription transfers

### **Weeks 4-5: Advanced Community Pharmacy Practice**

- Immunization training and administration (if applicable)
- Medication Therapy Management (MTM) and adherence interventions
- Handling prescription transfers and controlled substance regulations
- Participation in store health initiatives and wellness programs
- Managing patient medication synchronization and auto-refill programs
- Exposure to pharmacy financial operations, including third-party insurance claims and reimbursement strategies

### **Week 6: Assessment & Reflection**

- Case discussions and presentations
- Review of rotation learning objectives
- Final evaluation and feedback session with preceptor
- Self-reflection on learning experiences and future professional goals

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## **Evaluation & Grading:**

Students will be evaluated on the following criteria:

- Professionalism and communication (20%)
- Competency in prescription processing and dispensing (30%)
- Patient counseling and education (20%)
- Engagement in pharmacy operations and adherence programs (20%)
- Final case presentation or project (10%)
  - List of possible assignments provided on separate sheet

A minimum passing grade is required to receive credit for the IPPE rotation. Evaluation will be based on direct observation, performance checklists, and student reflections.

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## **Student Responsibilities:**

- Arrive on time and adhere to the assigned schedule.
  - Maintain a professional attitude and appearance.
  - Follow all HIPAA and CVS Pharmacy policies.
  - Actively participate in daily tasks and learning activities.
  - Complete assigned readings and reflections as required by the preceptor.
  - Demonstrate initiative in learning and ask questions to deepen understanding.
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## **Preceptor Responsibilities:**

- Provide guidance and supervision to ensure a positive learning experience.
  - Offer constructive feedback and evaluation.
  - Facilitate hands-on learning opportunities in pharmacy operations and patient care.
  - Assess student performance based on defined criteria.
  - Serve as a mentor and resource for professional development.
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## **Required Materials:**

- CVS Pharmacy training modules (provided at the site)
  - State pharmacy law handbook (if applicable)
  - Notebook for documentation and reflections
  - Recommended readings on community pharmacy practice and medication safety
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## **Additional Learning Opportunities:**

- Participation in community health events or vaccination clinics
- Shadowing pharmacists in different roles, including lead pharmacist and pharmacy manager
- Observing prescription auditing and compliance processes
- Exploring career pathways in community pharmacy, including leadership and corporate roles

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## **Conclusion:**

This rotation will provide students with a comprehensive understanding of community pharmacy practice and prepare them for future clinical roles. Active participation and engagement will be key to a successful learning experience. Students should take initiative in learning, seek out opportunities for professional growth, and apply critical thinking in pharmacy practice scenarios.