APPE Assignments

You will choose one of the following additional assignments for your final case presentation or quality improvement project worth about 10% of your final grade for this rotation. This will be in addition to your respective University-required assignments/reflections.

1. Comprehensive Medication Therapy Management (MTM) Session

- Conduct an MTM session with a patient under pharmacist supervision.
- Review the patient's medication list for adherence, drug interactions, and cost-saving opportunities.
- Provide patient education on identified therapy gap or training on how to use various medications/devices.
 - o Inhaler education, glucometer training, etc.

Deliverable: A detailed MTM report summarizing findings, recommendations, and patient counseling points.

2. Chronic Disease State Management

- Identify patients with chronic conditions (e.g., diabetes, hypertension, asthma) and evaluate their medication therapy.
- Provide education on disease state management, lifestyle modifications, and medication adherence.
- Collaborate with the pharmacist to optimize medication regimens.

Deliverable: A case study on a patient with a chronic condition, including therapy recommendations.

3. Immunization Services and Public Health Outreach

- Assist in screening patients for vaccine eligibility based on CDC guidelines.
- Observe and document the immunization process, including patient education and consent.
- Participate in outreach efforts to increase vaccination rates.

Deliverable: A report summarizing patient interactions, common patient concerns, and strategies for improving vaccine uptake.

4. Addressing Medication Non-Adherence

- Use the pharmacy system to identify patients with delayed refills or gaps in therapy.
- Conduct patient outreach (calls or in-person) to discuss barriers to adherence.
- Recommend solutions, such as medication synchronization or automatic refills.

Deliverable: A summary of two patient cases, the identified adherence barriers, and proposed interventions.

5. Controlled Substances Management and Diversion Prevention

- Review how controlled substances are stored, dispensed, and monitored.
- Discuss strategies to prevent drug diversion and recognize red flags for potential misuse.
- Learn about state Prescription Drug Monitoring Programs (PDMPs) and how they are utilized.

Deliverable: A short essay on best practices for controlled substance management and case examples of diversion prevention.

6. Insurance and Prior Authorization Challenges

- Assist patients with insurance claim rejections and prior authorization requests.
- Learn about common formulary restrictions and alternative medication options.
- Discuss a case with a pharmacist where a medication switch was necessary due to insurance issues.

Deliverable: A case study of an insurance-related challenge and how it was resolved.

7. OTC and Self-Care Consultations

- Provide recommendations for OTC medications based on patient symptoms and medical history.
- Compare different OTC products for efficacy, safety, and cost-effectiveness.
- Discuss common OTC counseling scenarios with the pharmacist.

Deliverable: A chart comparing three OTC products with indications, contraindications, and patient education points.

8. Pharmacy Operations and Workflow Optimization

- Analyze daily pharmacy workflow, identifying bottlenecks or inefficiencies.
- Observe how pharmacists and technicians collaborate to improve patient care.
- Suggest one operational improvement and discuss its feasibility with the preceptor.
- Examples:
 - o Prescription filling or dispensing process improvement
 - o Patient information collection process improvement
 - Optimize clinical pharmacy services (e.g., new process to alert RPh of new practice changes)

Deliverable: A proposal for workflow optimization, including potential benefits and challenges.

9. Emergency Preparedness and Handling Special Situations

- Learn how CVS handles emergency prescriptions (e.g., lost/stolen medications, emergency refills).
- Discuss procedures for handling recalls, expired medications, and natural disaster situations.
- Observe the process for handling fraudulent or suspicious prescriptions.

Deliverable: A report on CVS Pharmacy's emergency preparedness protocols and how they support patient care.

10. Interprofessional Collaboration and Communication

- Observe interactions between pharmacists, prescribers, nurses, and other healthcare providers.
- Participate in resolving a clinical issue that required collaboration with another provider (e.g., dose adjustments, therapy substitutions).
- Reflect on the importance of effective communication in patient care.

Deliverable: A reflection paper on an observed interprofessional collaboration case, detailing the role of the pharmacist in patient care.

11. Pharmacy Quality Improvement

• Conduct a pharmacy self-inspection for regulatory competencies (good way to see and understand pharmacy operations)

• Review and update pharmacy standard operating policies and/or procedures

Deliverable: A proposal for workflow optimization, including potential benefits and challenges.

12. Medication Safety

- Review pharmacy near misses and errors and current safe practice recommendations (e.g., vaccine errors and ISMP vaccine safe practice recommendations).
- Review prescriptions with errors (HIPAA-compliant)
- Find and identify all NIOSH drug(s) at the pharmacy then classify based on their listing in USP 800 Group 1, Group 2, or Group 3.

Deliverable: TBD based on assignment chosen.

APPE Rotation Assignment Rubric

Criteria	Excellent (10 pts)	Proficient (8 pts)	Satisfactory (6 pts)	Needs Improvement (4 pts)	Unacceptable (2 pts)
	Demonstrates in-depth knowledge and accurately applies concepts.	understanding	basic understanding but	Limited understanding with several errors.	Does not demonstrate understanding or applies concepts incorrectly.
Patient Care/Pharmacy	nharmacy practice with	but misses some	but lacks depth or clinical	Minimal application with unclear reasoning.	Does not apply knowledge appropriately.
& Professionalism	Clear, concise, and professional communication with excellent patient/pharmacist interactions.	professional with minor lapses in	ine more	Some issues with professionalism or clarity.	Poor communication, unprofessional behavior.
	well-reasoned solutions.	problem-solving but with minor	reasoning is	Struggles to analyze issues effectively.	Lacks problem- solving ability or critical thinking.
	Thorough, well- structured, and free of errors.		Adequate but lacks organization or has multiple errors.	components or	Incomplete or poorly executed work.

Grading Scale:

- **90-100** (A) Exceptional work, exceeds expectations.
- **80-89** (**B**) Strong performance with minor weaknesses.
- **70-79** (C) Meets basic expectations but needs improvement.
- **60-69** (**D**) Below expectations, needs significant revision.
- <60 (F) Fails to meet minimum requirements.