

# Pharmacy Resources for Students on Rotation at CVS Pharmacy

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## 1. CVS Pharmacy Preceptor Portal

- **Access to Training Materials:** Includes preceptor guides, student evaluations, and other rotation-specific resources.
  - **Rotation Schedules:** Track rotation assignments and required forms.
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## 2. RxConnect System

- **Prescription Processing:** Learn how to manage prescriptions, drug profiles, and patient data.
  - **Patient Communication:** Use the system to send medication-related alerts, updates, and counseling tips.
  - **Medication History:** Understand how RxConnect helps retrieve patient medication histories for comprehensive care.
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## 3. Patient Counseling Resources

- **OBRA-90 Guidelines:** Review required patient counseling points for new prescriptions and refills.
  - **Patient Education Handouts:** Use handouts on medication safety, side effects, and proper usage.
  - **Counseling Scripts:** Available for common drugs (e.g., hypertension, diabetes) to ensure clear communication.
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## 4. Drug Information Resources

- **Micromedex:** Access drug monographs, dosing guidelines, and safety information.
  - **Lexicomp:** Provides comprehensive drug references, including drug interactions, side effects, and patient safety information.
  - **UpToDate:** A clinical decision support tool offering evidence-based information for pharmacists and healthcare providers.
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## 5. Medication Safety and Error Prevention

- **ISMP (Institute for Safe Medication Practices):** Review safety guidelines, best practices, and strategies for reducing medication errors.
  - **Look-Alike/Sound-Alike Drug List:** Reference guide to prevent confusion between similar drug names.
  - **Error Reporting Systems:** Learn how to report medication errors or safety concerns in the pharmacy.
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## 6. Immunization Resources

- **CDC Immunization Guidelines:** Keep up with the latest vaccine schedules and eligibility criteria.
  - **CVS Immunization Protocols:** Follow CVS-specific processes for vaccine administration, documentation, and patient education.
  - **Vaccine Safety Information:** Review guidelines for contraindications, adverse effects, and reporting of side effects.
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## 7. Pharmacy Law and Ethics Resources

- **State Pharmacy Regulations:** Understand the state-specific laws that govern pharmacy practice, including controlled substance handling.
  - **HIPAA Compliance:** Review patient privacy laws, confidentiality guidelines, and CVS's specific policies regarding data protection.
  - **OBRA-90 Compliance:** Review the regulations surrounding drug utilization review (DUR) and patient counseling.
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## 8. Medication Adherence Resources

- **Adherence Tools:** Learn about tools like automatic refills, pillboxes, and medication synchronization to help patients with adherence.
  - **Adherence Counseling:** Practice strategies to help patients improve their medication adherence and follow-up care.
  - **Medication Synchronization:** Resources for setting up medication synchronization programs for patients with multiple prescriptions.
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## 9. Continuing Education and Training

- **ACPE-Accredited Preceptor Courses:** Courses to enhance preceptor knowledge and teaching skills.

- **CVS Pharmacy Training Modules:** Online courses related to pharmacy practice, patient care, and safety protocols.
  - **Student Workshops:** Attend workshops hosted by CVS and partner universities to improve clinical skills and knowledge.
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## 10. CVS Pharmacy Policies and Procedures

- **Pharmacy Operations Manual:** Detailed procedures for workflow, drug handling, and patient safety protocols.
  - **Employee Handbook:** Review company policies, employee benefits, and safety protocols.
  - **Emergency Procedures:** Learn how CVS manages medication recalls, emergency refills, and critical situations.
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## 11. Online Support and Help Desks

- **CVS Help Desk:** For issues related to the pharmacy system (RxConnect), technology problems, and troubleshooting.
- **Clinical Support:** Access CVS's clinical support team for difficult medication therapy management (MTM) cases or complex drug-related questions.
- **District Leader or Pharmacy Supervisor:** Your go-to contacts for questions related to daily operations and rotation-specific guidance.