

The Thrive Tribe Cancellation Policy for 6 Week Courses

We understand that unforeseen circumstances may arise, and participants may need to cancel their registration for the 6 week courses. Please carefully review our cancellation policy outlined below:

1. ****Payment Deadline:****

Payment can be made in cash or by bank transfer, you will receive an email with payment details and deadline after booking onto the course. Full payment is required to secure your spot

2. ****Cancellation and Refund Policy:****

- Participants are eligible for a full refund if the cancellation request is received up to 7 days before the course start date.
- Cancellation requests must be submitted in writing via email to info@thethrivetribe.co.uk
- Refund requests made within 7 days of the course start date will not be eligible for a refund.

3. ****Refund Processing:****

- Refunds will be processed within 14 business days from the date of the cancellation request.
- The refund will be issued using the original payment method.

4. ****Course Postponement:****

- In the event that the course is postponed or rescheduled by the organiser, participants will be given the option to transfer their registration to the new dates or receive a full refund.

5. ****Participant Substitution:****

- If a registered participant is unable to attend, they may substitute another individual in their place with prior notification to the organiser. The substitute participant must meet any prerequisite requirements for the course.

6. ****Incomplete Course:****

- If a participant withdraws from the course after it has commenced or is unable to complete the entire program, no refund will be provided.

7. ****Force Majeure:****

- The organiser reserves the right to cancel, modify, or reschedule the course in cases of unforeseen circumstances or events beyond our control, including but not limited to natural disasters, pandemic-related restrictions, or other force majeure events. In such cases, participants will be offered the option to transfer their registration to a future course or receive a full refund.

By registering for any of our courses, participants acknowledge that they have read, understood, and agree to abide by the terms and conditions outlined in this cancellation policy. The organiser reserves the right to make exceptions to this policy on a case-by-case basis at its discretion.

If you have any questions or concerns regarding the cancellation policy, please contact us at Info@thethrivetribe.co.uk