

CLAIM TIMELINE

Once An Insurance Claim Has Been Filed

Within 1-2 Days
Up To 5-7 Days

A representative from the insurance company will reach out to discuss coverages, deductible, and schedule an on site inspection



Within 7-10 Days
Up To 21-28 Days

You will receive the initial scope of work from the insurance carrier detailing all of the items they believe will be necessary to properly restore the property.



Within 3-5 Weeks
Up To 10-12+ Weeks

This is the approximate amount of time it takes the insurance company to review all of our documentation and make all of the necessary corrections to the scope in order to PROPERLY settle the loss.



Within 2-4 Weeks
Up To 5-6 Weeks

All planning and preparation will be completed and the project will begin



Within 7-14 Days
Up To 21-28 Days

The field inspector will come out to the property to inspect and document all of the damages. Your Paragon Inspector should be present at this meeting to show them the damages.



Within 1-3 Days

Upon receipt of the initial scope of work from the carrier, our claims and estimation team will have a revised estimate prepared and sent over to the carrier with all photos and supporting documentation.



Within 1-3 Days

We will contact you once the insurance company has finalized all revisions to the scope of work and schedule a time to select your options and upgrades and collect initial deposit to begin the project.



- All time ranges are estimates based on what we are seeing in the industry