

NOTICE TO LHWSC MEMBERS

One-Time Resolution of Disputed Historical Account Balances

As part of the recent transition and reconstruction of Lakeview Hills Water Supply Corporation's billing and accounting records, significant effort has been made to establish accurate member account balances using available invoices, meter readings, payment records, and other supporting documentation.

We recognize that this process has resulted in questions and disputes regarding some **historical account balances**. In an effort to bring these matters to a fair conclusion and establish a clear starting point for accounts going forward, the LHWSC Board is offering members a **one-time opportunity to resolve disputed historical balances**.

Members who believe a portion of their historical past-due balance is in dispute may submit a **written, good-faith settlement proposal** stating the amount they are willing to pay to resolve the disputed historical balance.

Important Terms

This resolution opportunity applies **only to disputed balances from billing periods prior to June 2026. June 2026 and July 2026 billing charges are not subject to negotiation or adjustment under this program and remain due as billed.** Current and future water usage, monthly charges, late fees, reconnect fees, and other properly assessed charges are also not subject to this resolution program. All settlement proposals must be submitted **in writing no later than September 30, 2026.** Submission of a proposal does not automatically constitute acceptance. All proposals are subject to review and approval by the **LHWSC Board. Haas House Bookkeeping & Payroll Services and its representatives do not have authority to negotiate, approve, or modify settlement proposals.** The bookkeeping provider will make account adjustments only after receiving authorization from LHWSC. If a proposal is approved, the member will receive confirmation of the approved settlement. Once the agreed amount is paid, the remaining disputed historical balance covered by the settlement will be adjusted accordingly. After **September 30, 2026**, this one-time resolution period will close, and LHWSC will proceed using the established account balances going forward.

The purpose of this process is to provide members with a fair opportunity to resolve legitimate questions surrounding historical billing while allowing LHWSC to complete its accounting transition and maintain clear and consistent records moving forward.

Members wishing to participate should submit their proposal in writing to LHWSC by **September 30, 2026.**

Thank you for your cooperation and patience throughout this transition.

Lakeview Hills Water Supply Corporation Board of Directors