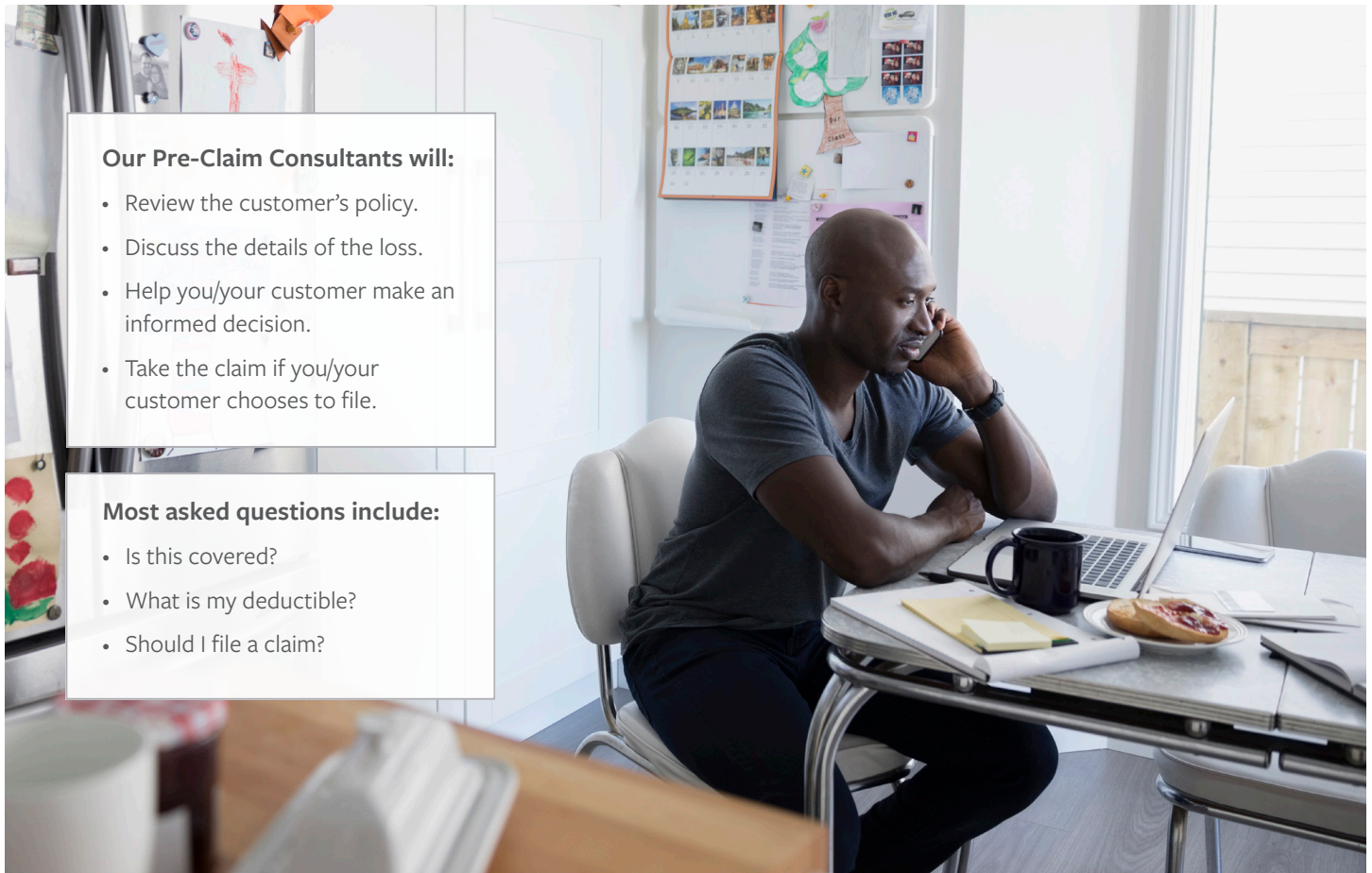


Travelers Pre-Claim Consultation Service

ANSWERING YOUR CUSTOMERS' TOUGH PROPERTY QUESTIONS

Travelers Pre-Claim Consultation is a market differentiator. We're now making it widely available to customers so that they can make an educated decision before filing a property claim.

The service can assist Personal Insurance, Select or Agribusiness customers who have suffered a property loss and are not sure whether to file a claim. You or your customers can call to get answers.



Our Pre-Claim Consultants will:

- Review the customer's policy.
- Discuss the details of the loss.
- Help you/your customer make an informed decision.
- Take the claim if you/your customer chooses to file.

Most asked questions include:

- Is this covered?
- What is my deductible?
- Should I file a claim?

Pre-claim consultation makes deciding whether to file a claim easy.

As you know, claims often impact your customer's rate and your loss ratio, even if the loss is not covered, or slightly above or below the policy's deductible.

Our Pre-Claim Consultation Service is available from 8 a.m. to 6 p.m. ET (M-F) to answer questions about a potential claim. Just call **800.252.4633** and ask for a Property Pre-Claim Consultant. If you call outside of regular business hours, we will call you back the next business day.

travelers.com

The Travelers Indemnity Company and its property casualty affiliates. One Tower Square, Hartford, CT 06183

This is not a policy document and does not change any provisions of your policy. There are exclusions, limitations, and conditions that apply to each coverage. If there is any conflict between your policy and this information, the provisions of your policy will apply.

This material is for informational purposes only. All statements herein are subject to the provisions, exclusions and conditions of the applicable policy. For an actual description of all coverages, terms and conditions, refer to the insurance policy. Coverages are subject to individual insureds meeting our underwriting qualifications and to state availability.

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