LIMITED WARRANTY

FREESTYLE SWIM SPAS

5 YEARS | SWIM SPA SHELL STRUCTURE

The swim spa shell structure is warranted against water loss due to defects in materials or workmanship for five (5) years from the original date of delivery.

5 YEARS | SWIM SPA SHELL SURFACE

The acrylic swim spa shell is warranted against cracking, blistering, or delaminating due to defects in materials or workmanship for five (5) years from the original date of delivery. Surface checking is not included.

2 YEARS | SWIM SPA PLUMBING

Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for two (2) years from the original date of delivery.

2 YEARS | STANDARD SPA EQUIPMENT, ELECTRONIC SPA CONTROL SYSTEMS, JET PUMPS, CIRCULATION PUMP AND HEATER

The swim spa equipment systems are warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery.

1 YEAR | CD OZONE GENERATOR

The CD ozone generator is warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1 YEAR | AUDIO AND VIDEO SYSTEM COMPONENTS

The factory installed audio and video components (i.e., power supply, stereo topside, IR sensor, cables, wires, etc.) are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1 YEAR | LED LIGHTING

The factory installed L.E.D.'s are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1 YEAR | SWIM SPA CABINET

The swim spa cabinet is warranted to be free of defects in materials or workmanship for one (1) year from the original date of delivery. Normal wear or appearance is not included. This warranty does not include damage caused in delivery, variations in color, wear, or appearance, as all wood reacts differently to environmental conditions.

90 DAYS | SWIM SPA PILLOWS

Pillows and filter box are subject to water chemistry variation and are warranted for ninety (90) days from the original date of delivery.

2 YEARS | SWIM SPA COVER VINYL
1 YEAR | SWIM SPA COVER FOAM CORE

Swim spa covers are warranted to be free of defects in materials and workmanship for a period of two (2) years on vinyl and one (1) year on foam core.

SWIM SPA ACCESSORIES

The swim spa accessories are warranted by the accessory manufacturer and are specifically excluded. Please see the respective product manufacturer's warranty for details.

WARRANTY PERFORMANCE

To make a claim under this Warranty, contact the dealer where you purchased your swim spa. You must give your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of purchase and the date of delivery, within 30 days of the time you discover the claim.

Except as described herein, you will not be charged for parts or labor for defects covered by this Warranty. The servicing dealer may charge you a trip charge that is not covered by this Warranty. Please contact your dealer for information regarding any such charges. Pre-authorization is required for in-field service and related travel cost where there is no Viking dealer available.

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