

## **ISO 9001 Requirements for Top Management (004)**

*Lead with confidence and clarity*

### **Course overview:**

This course provides a clear overview of the leadership requirements in ISO 9001:2015, specifically designed for Top Management. Learn how leadership influences the success of your Quality Management System (QMS) and what your responsibilities are under the standard.

### **Prerequisite:**

No previous experience is required.

### **Course Objective:**

To equip Top Management with the knowledge and awareness needed to lead, direct, and support the implementation and continual improvement of the QMS.

### **What you'll learn:**

- The Context of the Organization: Understanding internal/external issues, interested parties, and risk
- Leadership & Accountability under ISO 9001
- How top management demonstrates commitment to quality performance

### **Who should attend:**

- Executives
- Senior Managers
- Department Heads
- Anyone in a leadership role responsible for QMS implementation or oversight

### **Duration and Delivery:**

Instructor led – 1.5 hours – available in person or virtual

Self-directed (e-learning) – 1 hour

***Flexible and Customisable***

### **Cost:**

**\$800.00** (CAD) for instructor led course, up to 10 students + taxes (travel costs not included)

**\$75** (CAD) per student for Self-directed, e-learning course