

ISO 9001 Basics (017)

Kickstart your journey toward building a culture of quality and compliance.

Course overview:

This one-day introductory course is designed to give you a strong foundation in ISO 9001 Quality Management Systems. Whether you're new to QMS or looking to strengthen your understanding, this course offers the essential knowledge to help you align your organization with quality best practices.

Prerequisite:

No previous experience is required.

Course Objective:

To provide a clear and accessible overview of the ISO 9001 standard, including its structure, all key elements, and an introduction to process mapping and quality control plans.

What you'll learn:

- Understand the structure and key requirements of ISO 9001
- Explore the core principles of Quality Management Systems (QMS) and how they guide organizational excellence.
- Recognize the implications of customer's requirements on quality management
- Assess your organization's current quality practices
- Learn how QMS supports business success and benchmarks best practice
- Share insights and gain professional recognition within your team (in-class format only)

Who should attend:

- Anyone seeking a general understanding of ISO 9001 and QMS principles
- New team members involved in Quality Assurance or Quality Control
- Professionals considering ISO 9001 certification for their organization

Duration and Delivery:

1 day – instructor led, either on-site or virtual

Flexible and Customisable

Cost:

\$2,500.00 (CAD) + taxes, up to 10 participants

- Extra fees for additional students
- Travel costs for on-site instructor not included