

Appendix A

Results of Survey of Water Concerns

Total number of Responses: 35

Number of Rankings of Severity, 1 being light yellow and 5 being darkest brown:

Did not notice any water discoloration:	2
Level 1:	2
Level 2:	4
Level 3:	5
Level 4:	5
Level 5:	<u>17</u>
Total	35

Dates of the Discoloration:

Individual homes varied between August 22, 2022, through September 7, 2022, with some homes having multiple episodes.

Flushing time required in order to obtain clear water:

Again, this varied between 10 minutes to 3 to 4 hours.

***Dominant patterns:**

1. It appears that all of MVS was affected with the exception of 3 streets (based on the data reported).
2. The three streets not affected: Lockwood, Tradewind Terrace, & Redwood Terr (west of Deerwood).
3. Homes on Capewood were especially affected with levels 4 & 5 during the weekend of Aug 27 & 28.
4. Homes on Elmwood, Sherwood, & Shorewood were especially affected during the Labor Day weekend.
5. 16 homeowners did not call BRWA for various reasons, thought it was boatyard work, heard from neighbors, etc.
6. If the main lines were flushed by BRWA, it only took a few minutes for owners to flush & clear water.

*These patterns are based ONLY on the respondents. Due to the nature of this survey, this data is NOT to be considered totally inclusive of MVS homeowners. Data is representative of responses to a request from MVSHOA email. Homeowners who were not present during the timeframe, renters, homes in Forest Cove on this water system, homeowners not checking emails, etc. could not be included in this data.