

2024-2025 STUDIO POLICIES & AGREEMENT

ENROLLMENT & REGISTRATION: Enrollment into a class or classes will be required by completing the online registration at www.trutalentperformingarts.com, authorization forms, and payment of a one-time non-refundable registration fee (early registration \$65/regular registration \$80) for each dancer. The first month's tuition is due August 1st-15th and is considered late after the fifteenth. Registration fee will be due when you register for your classes an ALL accounts must have a credit card on file & agree to authorize TRU TALENT PERFORMING ARTS, LLC permission to charge the credit card on file for monthly tuition and other fees (costume fees, recital fee, etc.) due throughout the dance season. **TUITION:** Tuition auto payments will be ran on the 5th (with the exception of August which will process accounts August 10th-13th depending on enrollment date) of each month to the credit card on file unless the account holder pays a different way before the 5th of the month. Tuition is due on the first of every month and late after the tenth. Every account holder must have a credit card on file with TRU Talent in your account portal. TRU TALENT COMPETITION & PERFORMANCE TEAM COMPANY DANCERS must have their accounts set to auto pay for tuition to run consistently each month along with any other fees associated with the team they are committed to, unless otherwise notified by a studio owner or directors to pay using a different method. Please refer to the team handbook for team specifics, which are subject to change at any time by the owner and directors of TRU Talent. Dancers may NOT participate in classes or any extra studio opportunities such as team, if tuition is not paid in full by the tenth of each month. A late fee of \$25.00 will be billed to studio accounts after the tenth of the month. NO EXCEPTIONS!! There will also be a \$45.00 charge for any returned checks and declined credit card payments. Payment for returned checks and return check fees must be paid in the form of cash. Tuition is a flat rate every month, is non-refundable and will not be prorated unless otherwise notified. Dancers must pay tuition each month and will not be able to participate in classes or events if tuition is not paid by the tenth of the month. No prorated tuition or refunds will be considered for students' attendance. No refunds will be considered for withdraw without a thirty-day written notice in person or by email to the owner tammy@trutalentperformingarts.com and jill@trutalentperformingarts.com. We have limited space in each class and dancers on waiting lists. Not withdrawing properly keeps the reserved spot filled and others from being able to join, so you will be responsible for payment if the thirty-day notice is not received prior to the 1st of the following tuition month.

TRU Talent observes the GCCISD & Barbers Hill ISD school calendars. Some months have five weeks while others may have fewer and even out classes throughout the entire dance year.

HOLIDAYS & OTHER CLOSURES for 2024-2025: Holidays are not prorated nor are there any additional fees for months with five weeks of classes. Studio holidays include Thanksgiving: November 25th-29th, Christmas: December 23rd-January 12th, Spring Break - March 10th-14th. The studio will be open for Labor Day, Martin Luther King Day and Memorial Day (classes will resume as normal on these

2024-2025

days). MAKEUP CLASSES: If a dancer misses a regular class they are registered for, the dancer may make up the class in as long their tuition is current, and the class is made up within two-four weeks of the missed class. Please notify the TRU Talent management of the class or classes you wish to make up to avoid any inconvenience. Dancers may not make up classes in the spring once recital choreography has begun. CLASS CHANGES: Class changes MUST be made through TRU Talent management directors Mrs. Tammy and Ms. Jill. Any dancer can change their class schedule if they provide written notice in person or by email to the TRU Talent management and the instructor approves the change. If a dancer changes their class schedule more than three times, an additional service charge of \$10 per class change will be billed to your account. Class changes must take place before the 1st of the month. Class schedules may NOT be changed after December 1st!!! WITHDRAWLS: Dancers enrolled will be charged on a month-tomonth basis, unless the TRU Talent management is notified. A written notice in person or by email must be received/submitted to the management with the class or classes you wish to be dropped by before the first of the month or the parent/guardian will be responsible for a full month of tuition. Space is limited in every class, so the dancer is still enrolled with a reserved spot until written notice is received. Dancers that do not show three weeks in a row without notification and have an outstanding account balance, will be dropped from their classes and provided notification via email. Our main source of communication is through our mass email portal system. Parents and all active account members are responsible for checking email notifications for important messages from TRU Talent. NO PRORATING FOR WITHDRAWLS!!! Instructors are not allowed to withdrawal a dancer under any circumstances; this must be done by the parent/guardian and through TRU Talent management in person. A dancer that withdrawals and then wishes to return will be required to pay the full registration fee and first month's tuition again. **PLACEMENT:** Placement is at the discretion of the instructor. We have a highly qualified professional staff to ensure that the dancer is placed in the class or classes best suited for them and ensure quality or instruction at the correct level. Please speak with any of the TRU Talent staff to determine the correct placement for your classes. APPOINTMENTS: The TRU Talent staff is very busy and has scheduled classes back-to-back. To best meet your needs and ensure the quality of each class, please set up an appointment with the TRU Talent management to meet with the instructor. We care about every dancer and every dance parent!!! TRU Talent is not responsible for personal family or custodial matters pertaining to any dancers/students/clients. STUDIO ROOMS: Parents, friends, or relatives will NOT be allowed in the studio rooms during instruction. NO EXCEPTIONS!! This distracts some of the dancers and disrupts quality learning time. Please use the observation screen located in the lobby (observation area and facility electrical is currently under construction). TRU Talent ANNUAL REVUE: To ensure a quality performing environment each dancer is required to pay a recital fee of \$140 (estimate by number of participants and subject to change) in the spring semester (month of March). The recital fee covers the district required staffing for each day of our event. A non-refundable media fee of \$35 (is determined by number of event participants) will be required by all recital participants, to cover the professional videography services provided on recital day. Recital videos are sold separately and will be offered at a discounted rate for all members prior to the recital date. Ticket sales help to cover the cost of the facility rental for each day of our event, that is required by the school district. Each dancer will also be required to purchase a costume at the instructors' discretion and a \$70.00 deposit per costume will

2024-2025

be required with October Tuition. The costume balance of \$45-\$65 will be due in December before the winter break (all unpaid costume fees balances will be auto draft December 31st). You MUST notify TRU Talent management if your dancer will NOT be participating in our end of the year 2024-2025 Annual Revue by DECEMBER 15TH. Due to limited supplies and demand from costume companies, no late costume orders will be placed and once costume orders are placed, no refunds will be given. The costume must be paid in full before Christmas break or no costume will be ordered for your dancer. NO EXCEPTIONS!! No refunds will be given on costumes, and all costumes shall be altered at the expense of the parent/guardian. Also, all account balances must be current for dancers to receive their costumes (costumes start arriving after spring break and we send home costumes in May). Dancers with an outstanding balance will not receive their costumes. Dancers with an outstanding balance at Annual Revue will be asked not to perform until the balance is paid in full. Dancers absent two weeks prior to the annual revue without notifying the studio directors OR able to catch up in classes, may be asked to take private lessons at the expense of the parent/guardian if the student has fallen behind (or dancer will not be able to participate at the annual revue). TRU Talent Performing Arts goal is to build confidence in every dancer and help each dancer to have the best performance experience possible and appreciate the art of performing. Please help us do that with your full commitment!!

Tentative 2025 ANNUAL REVUE RECITAL DATES: Dates have been submitted to BHISD Administration for approval. We will only have recital one of these weekends.

Option 1: May 31st & June 1st or Option 2: June 7th & 8th (waiting approval from BHISD to confirm exact dates)

Location: BARBERS HILL HIGH SCHOOL SALT DOME THEATRE (dancers are required to attend both show dates once confirmed)**A confirmation email will be sent with the exact dates and fees updated once confirmed with the district and facility agreement received.

Proverbs 4:23

Above all else, guard your heart, for everything you do flows from it.

Information is subject to change pending rentals and agreements made with outside companies such as costume manufacturers, facility event rentals, and other professional services used for TRU TALENT Please be informed that fees are finalized once the information is received from the third-party company and is considered an estimate until otherwise notified.