

DECISION CHAOS

We experience Decision Chaos everyday when making decisions that need to be executed by or made by groups or organisations. We have all experienced situations where there is inconsistency or lack of clarity around decisions, no one is certain who is the decision maker or the decision maker is not aware of or aligned with the overall goals of the group or company.

How often do we make decisions in our organisations or social groups that are not aligned, unproductive or contradictory? How often do managers or employees pass up opportunities because a decision is not made timely due to uncertainty? How often are managers frustrated because the person with the authority didn't make the decision? How many managers are holding onto decision making authority that could be delegated to improve execution?

Decision is defined as:

“a conclusion or resolution reached after consideration.¹”

While **Chaos** is defined as:

“behaviour so unpredictable as to appear random, owing to great sensitivity to small changes in conditions.”

We see the effects of this everywhere, people trying to reach a conclusion based on information that is uncertain, poorly analysed or appears to be unpredictable. The result is missed opportunities or increased risk. **Decision Chaos** is:

“an ability to reach conclusions after consideration of available information and in concert with uncertain behaviours that appear random and sensitive to change.”

Decision Chaos is a methodology that brings together tools for Risk Management, Strategy Development and Business Analytics to ensure you get more of what you want from yourself, your people and your business.