

Privacy Policy

We are Pro Plumbing Supplies Ltd.

We are committed to protecting your privacy and we comply with the data protection laws applicable to the United Kingdom. This Privacy Policy explains how we use any information we collect about you and forms part of our Conditions of Use.

We do not give your information to third parties for marketing purposes.
We do not obtain information about your usage of our website using Cookies.
We will not send you any unrelated information or sell your details.

What Information do we collect About You?

Separate terms and conditions may apply when you open an account or if you decide to participate in a competition so please make sure that you read these at the relevant time.

When you enter a competition or promotional feature, we may also ask for your name, postal address, e-mail address and telephone number so we can administer the competition and notify winners.

Why we need your personal information

We will collect information about you when you open an account, place an order for products or services, request further information from us or if you wish to contact us. The type of information we may collect includes your name, company name, postal address, e-mail address and telephone number so that we can contact you accordingly to supply the goods and collect payment.

How do we Use the Information we collect About You?

- To keep you informed about our products and services that we offer.
- To notify you about important changes or developments to our site or services, to process your order or manage your account (if applicable)
- For record keeping purposes to meet our legal obligations.
- To contact you for your views on our services

We only retain your information for a limited period in order to respond to your query, provide you with the information you require or to send you updates on our products and services for as long as you indicate that you are happy for us to do so. We are required to keep some records for a longer period of time to meet our legal obligations.

Keeping You Informed

If you have provided to us with an email address, we may contact you at any time to let you know about our products and services. However, you can let us know if you no longer want to receive material from us by following the link to unsubscribe at any time or by emailing proplumbingsupplies@gmail.com or contacting us on 0151 6786267.

Disclosing Your Data

We do not make your personal details available to companies outside of Pro Plumbing Supplies Ltd for marketing purposes.

We may have to disclose your information by law or because a court or the police or other law enforcement agency has asked us for it. If in the event Pro Plumbing Supplies Ltd was bought by another company, we would disclose your personal information to that purchaser.

How is Your Information Protected?

We take protection of your information seriously and have appropriate physical and technological security measures in place to keep it safe. Internally, we restrict access to personal information. Only employees who need the information in order to do their jobs have access to it. We have not one but two specialist IT Companies that help protect and secure our data and keep our IT systems up to date.

Pro Plumbing Supplies Ltd never transfers your data outside of the UK.

Changes to This Privacy Policy

We keep our Privacy Policy under regular review and if we change our Privacy Policy we will post those changes on this page so that you are always aware of what information we collect and how we use it. This policy was last updated in April 2018.

Your Rights

You may request details of personal information that we hold about you. If you would like a copy of it, please email us at proplumbingsupplies@gmail.com or write to us at Pro Plumbing Supplies Ltd, 71 Pasture Road, Moreton, Wirral, CH46 7TQ.

We want to make sure that your personal information is accurate and up to date. Therefore, if you think any information we hold about you is incorrect or incomplete, please email or write to us at the addresses given above or phone 0151 6786267 as soon as possible so we can update our records.