

# ALISEA HVAC INC.

BEYOND COOL

BIANNUAL SERVICE CONTRACT  
SERVICE INCLUDES 2 VISIT PER YEAR



24/7 Emergency Service



443-605-3220



aliseahvac.com



beyondcool@aliseahvac.com



3640 Millers Station Rd,  
Lineboro, MD 21102



@aliseahvac



@aliseahvac

## HOURS OF OPERATION

**Mon**

8:00 am – 04:30 pm

**Tue**

8:00 am – 04:30 pm

**Wed**

8:00 am – 04:30 pm

**Thu**

8:00 am – 04:30 pm

**Fri**

8:00 am – 04:30 pm

**Sat**

Closed

**Sun**

Closed

Maintenance is a key part to longevity and the efficiency of your HVAC system, and having your coils cleaned is a major part of maintenance. Based on the location of the unit, the environment around the unit, and the unit's frequency of use, your coil may need to be cleaned multiple times a year, or once every year.

Alisea HVAC Inc. offers 24-hour emergency service response time during the heating season and a 48-hour response time during the cooling season. Normal business hours are Monday through Friday 7 a.m. to 4 p.m. Evenings and weekends are billed at 1.5 times the normal rate. Holidays are billed at double the normal rate.

Contract customers receive a 10% discount on parts and labor. All repairs are billed on a time and material basis. Payment is due at completion of repair. Alisea HVAC shall not be liable for any loss resulting from a delay, failure to discover condition repair requiring replacement or repair as a result of any work under this agreement, including but not limited to hotels or high utility bills.

This agreement is for one year from the effective date and will continue without interruption in service based upon renewal date unless cancelled in writing by either party.

Note: Any unscheduled calls will not be cause for reimbursement.



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### Heating Season Checklist:

- Verify thermostat settings and operations.
- Clean, adjust and test safety controls.
- Lubricate motors and pumps.
- Replace customer supplied air filters
- Check heat exchanger for cracks or holes.
- Verify humidifier function and set humidistat control (if applicable).
- Verify gas furnace operations and gas pressures.
- Check and verify total efficiency and performance.

### Cooling Season Checklist:

- Verify thermostat settings and operations.
- Verify voltage and amperage to motors.
- Check temperature split across evaporator coil.
- Replace customer supplied air filters.
- Check wiring and all controls.
- Check refrigerant levels, refrigerant is sold by the pound at market price
- Clean condenser coil, flush trap and drain lines.
- Check colling system efficiency and operation.

<input type="checkbox"/> <b>Maintenance Policy - Ducted Systems</b> <i>*AC, Heat Pumps and Gas Furnaces only</i>	= \$120.00 per visit X_____ Systems= \$_____ per visit
<input type="checkbox"/> <b>Maintenance Policy - Ductless Systems</b> <i>*Per single zoned system \$90 \$30 additional per indoor unit</i>	= \$90.00 per visit X_____ Systems= \$_____ per visit
<input type="checkbox"/> <b>Standard Humidifier</b> <i>*Includes new pad cleaning provided by Alisea HVAC</i>	= \$35.00 per visit X_____ Systems= \$_____ per visit
<input type="checkbox"/> <b>Steam Humidifier</b> <i>*Includes new water canister provided by Alisea HVAC</i>	= \$95.00 per visit X_____ Systems= \$_____ per visit
<input type="checkbox"/> <b>Gas Boiler Clean &amp; Tune</b>	= \$120.00 per visit X_____ Systems= \$_____ per visit
<input type="checkbox"/> <b>Oil Furnace / Boiler</b> <i>*Once a year visit</i>	= \$120.00 per visit X_____ Systems= \$_____ per visit
<b>Total Amount Due:</b>	\$_____



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## Unit 1:

Mnfr \_\_\_\_\_

Model \_\_\_\_\_

SN \_\_\_\_\_

Belt \_\_\_\_\_

Filters \_\_\_\_\_

## Unit 2:

Mnfr \_\_\_\_\_

Model \_\_\_\_\_

SN \_\_\_\_\_

Belt \_\_\_\_\_

Filters \_\_\_\_\_

## Unit 3:

Mnfr \_\_\_\_\_

Model \_\_\_\_\_

SN \_\_\_\_\_

Belt \_\_\_\_\_

Filters \_\_\_\_\_

## Unit 4:

Mnfr \_\_\_\_\_

Model \_\_\_\_\_

SN \_\_\_\_\_

Belt \_\_\_\_\_

Filters \_\_\_\_\_

Name: \_\_\_\_\_

Day Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

City/State: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Total Payment Enclosed: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Office Use: \_\_\_\_\_ Cust #: \_\_\_\_\_

\*Refunding maintenance policies carry a \$50 cancelation fee.

