

Annual Service Contract Program



ALISEA HVAC, INC.

A Program Designed to Reduce Your Utility and Repair Costs

For Service Call

DID YOU KNOW?

- Some air conditioning and heating problems can **DOUBLE** operating costs without reducing comfort.
- Up to 80% of all air conditioning and heat pump compressor failures could be eliminated if the problems that lead to the failure were corrected in a timely manner
- A "freon" (refrigerant) undercharge of only 10% can increase operating costs by almost 20%
- "Freon" (refrigerant) should never need to be replaced. If it must be added every year, there is an expensive leak that should be repaired.
- A dirty evaporator, condenser and blower could increase air conditioning or heat pump electrical usage by 50% or more.
- Just a 100th of an inch of dirt or film on an evaporator coil can reduce its efficiency 5%.
- Un-repaired small problems can lead to very expensive repairs.
- Depending on the current condition of your equipment this service may pay for itself several times over in energy savings alone.
- Annual safety checks can eliminate dangerous problems.
- A large number of air flow problems are a result of dirty filters which are not changed on a regular basis. Filters should be cleaned or replaced once a month. Dirty filters put unnecessary strain on your heating and air conditioning system, which could result in part failure. This could cause higher utility bills or leave you in a no heat situation.

According to studies conducted by the Louisiana Cooperative Extension Service and Gulf States Utility Company, you can **SAVE up to \$30 a month on your utility bill** by making sure that your air conditioning system is cleaned and serviced regularly.

The study concluded that proper air conditioning maintenance can:

- Increase comfort
- Lower operating costs
- Increase system capacity
- Insure longer equipment life Alisea HVAC

ALISEA HVAC, INC.

Can Save you money on your utility and repair bills

Our professional service technicians understand your air conditioning and heating system and can eliminate money wasting problems.

We have developed a customized program that addresses the problems we see most often. The comprehensive service and maintenance agreement we offer is designed to:

- Reduce the possibility of an air conditioning or heating break down.
- Reduce your utility and repair costs
- Provide preferential emergency service if the need ever arises.
- Provide a discount on parts.
- Maintain or enhance your current level of comfort.

We know that our satisfied customers have been and will continue to be the secret to our success. We also believe that our Service Contract agreement program is the best way for us to keep our customers satisfied



ALISEA HVAC, INC.

Biannual and Quarterly Service Contract

Service includes 2 or 4 visits per year

Heating Season Checklist:

1. verify thermostat settings and operation
2. clean, adjust and test safety controls
3. verify gas furnace operations and gas pressures
4. lubricate motors and pumps
5. replace customer supplied air filters
6. check heat exchanger for cracks or holes
7. verify humidifier function and set humidistat control (if applicable)
8. check and verify total efficiency and performance

Cooling Season Checklist:

1. verify thermostat settings and operation
2. check refrigerant levels, refrigerant is sold by the pound at market price
3. verify voltage and amperage to motors
4. check temperature split across evaporator coil
5. replace customer supplied air filters
6. check wiring and all controls
7. clean condenser coil, flush trap and drain lines
8. check cooling system efficiency and operation

Alisea HVAC, Inc. offers 24 hour emergency service response time during the heating season and 48 hour response time during the cooling season. Normal business hours are Monday through Friday 7 a.m. to 4 p.m. Evenings and weekends are billed at overtime rates. Holidays are billed at double time.

Contract customers receive a 10% discount on parts and labor. All repairs are billed on a time and materials basis. Payment is due at completion of repair. Alisea HVAC shall not be liable for any loss resulting from a delay, failure to discover a condition requiring replacement or repair or as a result of any work under this agreement, including but not limited to hotels or high utility bills.

This agreement is for one year from the effective date and will continue without interruption in service based upon renewal date unless cancelled in writing by either party or non-payment.

Note: Any unscheduled calls will not be cause for reimbursement

<input type="checkbox"/> Maintenance Policy - Spring & Fall	= \$185.00 x _____ Systems=	\$ _____
<input type="checkbox"/> Maintenance Policy - Ductless Systems	= \$150.00 x _____ Systems=	\$ _____
<input type="checkbox"/> Standard Humidifier Includes new pad provided by Alisea HVAC & cleaning	= \$35.00 x _____ Humidifiers=	\$ _____
<input type="checkbox"/> Steam Humidifier Includes new water filter provided by Alisea HVAC & cleaning	= \$95.00 x _____ Humidifiers=	\$ _____
<input type="checkbox"/> Electronic Air Cleaner Includes cleaning cells & cleaning filters (Note: Any parts required for the air cleaner are not included in this price)	= \$40.00 x _____ Air Cleaners =	\$ _____
<input type="checkbox"/> Media Replacement Filters Includes new media filter provided by	= \$85.00 x _____ Filters =	\$ _____
<input type="checkbox"/> Oil Furnace Option Includes New Oil Filter provided by Alisea HVAC, Check electrodes, Check Nozzle	= \$100.00 x _____ Systems =	\$ _____
Total Amount Due:		\$ _____

System 1:

Mnfr _____ Model _____ SN _____
Mnfr _____ Model _____ SN _____
Mnfr _____ Model _____ SN _____
Humidifier: Model _____ SN _____
Air Cleaner: Model _____ SN _____

Name _____ Day Phone _____

Address _____ Cell Phone _____

City/State _____ Zip _____

Total Payment Enclosed: _____

Customer Signature _____ Date _____ Expiration Date _____

Office Use: Cust # _____

System 2:

Mnfr _____ Model _____ SN _____
Mnfr _____ Model _____ SN _____
Mnfr _____ Model _____ SN _____
Humidifier: Model _____ SN _____
Air Cleaner: Model _____ SN _____

*Refunding maintenance policies carry a \$50 cancellation fee

