



The TAOU Club Membership Policies

Subject to change @ Clubs Discretion

1. Membership Eligibility

- Membership is open to individuals and families who agree to comply with all club policies and guidelines.
- The club reserves the right to approve or deny memberships at its discretion.

2. Membership Categories

- **Individual Membership** – Standard access to club facilities and programs.
- **Family Membership** – Includes primary member, spouse/partner, and dependents as defined by club rules.
- **Junior Membership** – For minors; requires parent/guardian consent.
- **Couples Membership** – Designed for husband and spouse or significant other

3. Membership Dues & Fees

- Membership dues must be paid monthly, quarterly, or annually as selected at enrollment.
- Late payments may result in suspension of membership benefits.
- Registration fees for programs, classes, or clinics must be paid prior to participation.

4. Member Conduct Expectations

- Members must maintain respectful, sportsmanlike behavior at all times.
- Abusive language, harassment, or unsafe behavior may result in disciplinary action or membership termination.
- Members must follow all posted court rules, equipment guidelines, and safety regulations.
- Members are not allowed to teach lessons or have lesson baskets on the courts.
- Members are allowed to use TAOU ball machines, not personal ball machines.

5. Booking & Facility Usage

- Court reservations must be made through the club's designated system or app.
- Members must check in upon arrival and follow all time limits for court usage.
- Any damage caused to property or equipment may result in repair fees.
- Members can book 7 days in advance. First come first serve.
- Members can book up to two (2) courts per week without a court fee.
- Court Fee's after two (2) bookings is \$35/hr. (members only).

6. Pathway / Program Participation

- Members must register for all programs (Pathways, clinics, teams) at least 48 hours in advance unless otherwise stated.
- Drop-ins are allowed only when permitted by staff and cannot exceed capacity.
- Program participation may require assessment or invitation for advanced levels (e.g., ACADEMY).

7. Guest Policy

- Members may bring guests for a designated guest fee.
- Guests must follow all club rules.
- Members are responsible for the behavior of their guests.

8. Attendance & Cancellation

- Members must cancel reservations at least 12–24 hours in advance (club may customize this).
- No-shows may incur a fee or temporary booking restrictions.

9. Health & Safety

- Members must adhere to all safety protocols, including injury reporting and proper equipment use.
- The club is not responsible for personal injuries or lost/stolen items.

10. Membership Suspension & Termination

- Membership may be suspended for non-payment, policy violations, or misconduct.
- Members may request a temporary suspension for medical or travel reasons (guidelines apply).
- The club reserves the right to terminate a membership for violations of club rules.

11. Refund Policy

- Membership dues are non-refundable unless approved under exceptional circumstances.
- Program fees may follow separate refund or credit guidelines.

12. Communication

- Members are responsible for keeping their contact information updated.
- Club announcements will be delivered through email, website, or app notifications.