

Leaking toilet (1/2 gallon per minute) ~ 21,600 gallons a month

> A slowly dripping faucet ~450-600 gallons per month

Watering your garden for 2 hours once a week ~ 4,800 gallons per month

> Hose left running overnight ~ 5,400 gallons

Water loss of a continuous leak from a hole this size at 60 psi water pressure.

Diameter of stream		Gallons per Month
	1/4"	393,833
	3/16"	222,000
•	1/8"	98,667
•	1/16"	24,667

# Contact Us

#### By Mail

P.O. Box 127 Parkersburg, WV 26102

### In Person

594 Davisville Rd. Davisville, WV 26142 8:00 a.m. to 4:30 p.m. Monday—Friday

### By Email

Claywood@woodpsd.org

By Fax

304-422-4014

**By Phone** 

304-422-6042

24 hours a day

We have personnel on call 24 hours a day, 7 days a week to meet your emergency needs. After hours calls will be dispatched by our answering service.



**Board Meetings** are held on the second Tuesday of the month at 2:00 pm at the PSD office on Davisville Road.

## Connect With Us



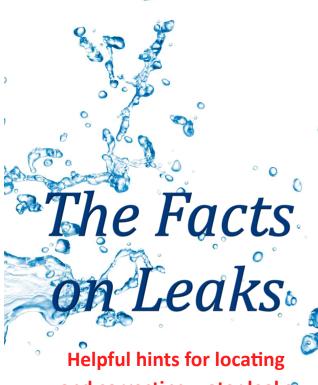
Claywood Park Public Service District



@ClaywoodPSD

www.woodpsd.org





and correcting water leaks •





### Common Locations of Leaks

**Toilets**—Toilets leaks are the most common cause of high water bills. Check your toilets first if you suspect you have a leak.

**Indoor & outdoor faucets**—A slow drip can waste as much as 20 gallons of water each day.

**Bathtub & shower**—Check the spout and showerhead for dripping water.

**Dishwasher & Washing machine**—Look for drips or stains underneath or behind appliances.

**Water heater**—Check for water pooling on the floor or dripping down the side of the tank.

**Water softener**—Make sure it is regenerating properly. There should be no flow unless the softener is regenerating.

**Refrigerator ice maker**—Check for small puddles under the refrigerator or excessive ice accumulation.

**Swimming pool**—If the water level stays higher than normal or the pool overflows when people are using it, the automatic shut-off valve could be malfunctioning.

Water service line—Check for soft, wet spots in your yard or the sound of running water outside your home.

## Checking for toilet leaks

A leaky toilet is one of the most common causes of higher than normal water use. Sometimes you can hear water running, but leaks can be silent. Checking for toilet leaks is easy...

- 1. Remove the toilet tank lid.
- 2. Place several drops of food coloring into the toilet tank. **Do not flush**.
- 3. Wait about 30 minutes. If color appears in the bowl, this means water is leaking from the tank.

Other indicators of a leaking toilet include: needing to jiggle the handle, running water sounds when not in use, and rippling water in the bowl after it has filled.

If you are leaving town for vacation or even just the weekend, consider turning off your main shut-off valve.
This is the best protection against water damage and an increased water bill.

## Leak Adjustment Policy

The District must be notified by the customer as soon as possible that a leak occurred and an adjustment is desired. A written request for an adjustment must be made using the Leak Adjustment application, which can be found at <a href="https://www.woodpsd.org/information">www.woodpsd.org/information</a>. The completed application must be received by the District within three months following the discovery and repair of the leak.

Adjustments to the water and/or sewer bill will be based on the customer's historic usage. Historic usage shall be defined as the average usage of the preceding 12 months or actual period of service if less than 12 months. Usage over 200% caused by leakage will be recalculated using the District's incremental cost of water, as determined by the District's tariff.

Do you know how to turn off your water in case of an emergency?

Your main shut-off valve controls all of the water coming into your house. Everyone in your home should know the location of this valve and how to turn it off.

The shut-off valve is normally located near where water enters your home. This may be in the basement, under the kitchen sink or near your water heater. Water valves are generally closed by turning the handle clockwise. If the valve does not turn easily, do not force it or it might break. You may want to have it repaired so that it will work when you need it. In case of an emergency, such as a burst pipe, fast action could prevent costly damage from flooding.

NOTE: Only Claywood Park PSD personnel may access your meter pit. Individuals, including licensed plumbers, DO NOT have authority to access the pit.