## Paying Your Bill

#### **Customer Portal**

Access your account information and activity anytime, anywhere with our customer portal. Visit our website to sign up today!

#### **Direct Payment Plan**

Have your bill paid automatically each month from a checking or savings account. Contact us or visit our website for more details.

#### By Mail

Send your payment with your bill stub to:
Claywood Park PSD
P.O. Box 127
Parkersburg, WV 26102

#### **In Person**

Visit our customer service center lobby or convenient drive-up window at 594 Davisville Road from 8:00 a.m. to 4:30 p.m., Monday through Friday. A 24-hour drop box is also available.

#### **Online**

Visit **www.woodpsd.org** to pay using a credit or debit card.



## Sign up for eBilling

No more waiting for the mail. Make your life easy by receiving your bill online. Say goodbye to paper bills and hello to convenience!

## Contact Us

#### Mail

P.O. Box 127 Parkersburg, WV 26102

#### In Person

594 Davisville Rd.
Davisville, WV 26142
8:00 a.m. to 4:30 p.m.
Monday—Friday

#### **Email**

Claywood@woodpsd.org

Fax

304-422-4014

Phone

304-422-6042

24 hours a day

We have personnel on call 24 hours a day, 7 days a week to meet your emergency needs. After hours calls will be dispatched by our answering service.



Board Meetings are held on the second Tuesday of the month at 2:00 p.m. at the PSD office on Davisville Road.

# Connect With Us



Claywood Park
Public Service District



@ClaywoodPSD

## www.woodpsd.org

# Welcome to Claywood Park Public Service District



www.woodpsd.org



#### Water

0 to 3,000 gallons \$52.20 (minimum bill)

Next 7,000 gallons \$12.79 per 1,000 gallons

Next 10,000 gallons \$10.02 per 1,000 gallons

Next 30,000 gallons \$8.90 per 1,000 gallons

Over 50,000 gallons \$6.98 per 1,000 gallons

# The Best Value Around For about a penny a gallon, water

service is an exceptional value.
Claywood Park PSD strives to
deliver reliable and high quality
service at a fair price.

#### How to Read Your Bill

#### 1. Account Information

A summary of your account including account number, when your bill is due and the total amount owed.

#### 2. Itemized Charges

All charges currently due, such as water and sewer, and any previous unpaid balances. Visit our website for further explanation of rates and minimum bills.

#### 3. CID (Customer ID)

Use this number when enrolling in Customer Portal.

#### 4. Message Center

Check here every month for current announcements and useful information.

#### 5. Usage History

Your water usage over the last 12 months.

#### 6. Bill Stub

Include bottom portion of your bill with payment to assure proper crediting to your account.

See the back of your bill for payment options, contact information and other useful information.

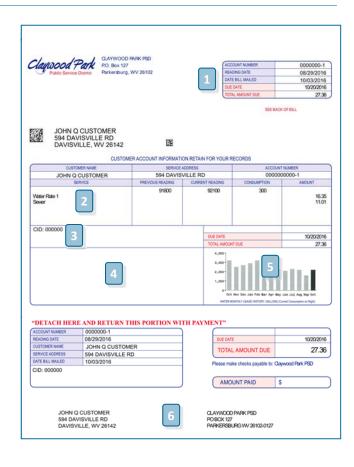
### **Important Information**

- Meters are typically read near the 15th of the month
- Bills are sent out by the 1st of the following month
- Bills are due on the 20th
- A 10% penalty is charged for bills paid after the due date. A termination notice will be issued if bill is not paid in a timely manner. Additional fees may be applied if bill is not paid by the termination date.

#### This Utility is regulated by:

Public Service Commission of WV 1-800-344-5113





#### If you need assistance to pay your bill, contact:

Department of Health and Human Resources 304-420-2560

Wood County Community Resources 304-422-5339

Salvation Army 304-485-4526 or WV 211



