

Customer Satisfaction Survey Results (June 2021)

Customer satisfaction

We at DAC Planning pride ourselves in providing a highly professional and bespoke planning service to all of our clients.

So, when we receive glowing customer feedback, it makes our work even more rewarding.

In a recent survey 100% of respondents were “Very Satisfied” with the service we provided, and all respondents would recommend DAC Planning.

We also celebrate the comments and feedback that we received which really reflect what DAC Planning is all about...

*Work was of a **high standard and delivered on time**...excellent advice and were treated as a team member rather than arms length consultancy... (Head of Place and Policy, Castle Point Borough Council)*

*...their **solid understanding of the local plan process** was very useful in application to issues for the Cambridge area... (Interim Planning Policy Manager, Greater Cambridge Shared Planning Service)*

*Able to **explain difficult concepts** in a clear and simplified manner...Always **supportive** (Community Engagement Officer, Rural Community Council for Essex)*

*DAC were **professional at all times**, well connected and **experienced**...The service was **personal**, while being **objective** and **challenging**... (Coggeshall Neighbourhood Plan Sub-Committee)*

We always love to hear your feedback – so please get in touch with us if you’d like to let us know how we’ve done.