



SWC&C COUNTERTOP PROCESS

STEP 1

INITIAL CONSULT & MEASUREMENT



STEP 2

DESIGN & ESTIMATE



STEP 3

MATERIAL DEPOSIT & SCHEDULE



STEP 4

INSTALL & FINAL INSPECTION



Step 1: Initial Consult & Measurement

- SWC&C Showroom or Jobsite Meeting
- Pick A Countertop Material
- Measurements & Details

Either here at our showroom or at your home, we will help you select a product line perfect for your project and budget. Our initial consult will help us find a product that best suits your project and ensure we are providing the best possible service. We are happy to measure your project area, or you can provide us with your own measurements! Jobsites located outside of the Albuquerque/Rio Rancho area will incur a trip charge for the site measurement. Please call ahead and schedule an appointment if you plan to visit the showroom. We encourage clients to have us come out and measure the project area to give you as accurate of an initial estimate as possible. Feel free to share your inspiration pictures (Pinterest boards welcome!). Please make sure to inform us of all plumbing fixtures or any other factors (e.g., custom caulking colors) involving your countertop at this point to include the plan for removing any existing countertops. We do not have a plumbing or electrical license and will discuss the potential need for the client to retain the services of either, we also do not do any paint/drywall/tile work/repair. Please provide/lend us with a "to-scale" printed copy or email (subject to print/pick-up fee) floor plans and appliance packages to: southwesttd@gmail.com

Step 2: Design & Estimate

- Initial Estimate + Drawings

The first estimate and base-line countertop drawings will be provided free of charge (complex or large-scale projects may require a retainer up-front). We are happy to provide your initial estimate with a low/mid/high countertop option or multiple colors/material types.

Step 3: Material Deposit & Schedule

- Collect Material Deposit
- SWC&C Will Order Materials
- Inform Client of Material Lead Times
- Schedule On-Site Countertop Template
- Review Layout (Material-Dependent)
- Schedule Installation Date

Once a finalized countertop estimate & layout is established, we collect the material deposit in order to schedule a countertop template appointment along with signing the countertop agreement, estimate, and layout/drawings. Once we have the physical templates and countertop material, it is sometimes necessary to do a slab-layout to ensure we are capturing the desired areas of the material in accordance with the client's preference. The cabinetry or any templated surface intended for countertop material CAN'T be altered or changed in any way after the template has been completed. We will also schedule an installation date at this phase.

Step 4: Installation & Final Inspection

- Install Countertops
- Final Inspection & Collect Final Payment

Our team of skilled installers will begin installation and depending on the scope of work, installations can take as little as a few hours and up to multiple days. After the installation, we walk through and review each area to ensure that everything is complete. Final payment will be due regardless of other trade's work (cabinets, appliances, flooring, etc.) being incomplete/delaying finalization of countertop installation. Final payment is due at the time of final inspection.