

Accessibility Statement – Assertion 10 (Continuous Improvement)

West Dereham Parish Council is committed to ensuring that its website remains accessible and usable for as many people as possible, regardless of ability or technology.

Assertion 10: Ongoing Accessibility Improvements

We recognise that accessibility is an ongoing process. We are actively working to improve the accessibility of this website by:

- Reviewing the website regularly against the **Web Content Accessibility Guidelines (WCAG) 2.1**, Level AA
- Addressing any accessibility issues identified through audits, testing, or user feedback
- Ensuring that new content and documents are created with accessibility in mind, including the use of clear language, structured headings, and accessible formats
- Replacing or remediating older documents and content where reasonably practicable
- Considering accessibility requirements when making changes to the website's design, structure, or functionality

Where we identify content that is not fully accessible, we will either:

- Fix the issue within a reasonable timeframe, or
- Provide the information in an accessible alternative format on request

Review and Monitoring

This accessibility statement will be reviewed at least annually and whenever significant changes are made to the website.

If you experience any difficulty accessing information on this website or have suggestions for improvement, please contact us:

Email: Clerk@westderehamparishcouncil.uk

Telephone: 01366 666782

We will consider all feedback carefully and aim to respond within a reasonable timescale.